

Important information for tenants and residents on the ExCeL campus

NHS Nightingale

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NHS Nightingale is a referral hospital. Ambulances bringing patients to the hospital will not be using sirens as they approach the building to keep noise disruption to a minimum for residents.

Please note that only patients transferred explicitly to NHS Nightingale will be treated. If you have a continuous cough or high temperature, self-isolate for seven days, and seek advice from NHS 111 online. In the event of an emergency the closest A&E unit is at Newham University Hospital.

Security

Considerable planning has taken place to maintain the safety of the general public, and those working at NHS Nightingale. You will notice an increase in Police and security presence to reassure staff and local residents and to facilitate the operation of the hospital. Control of the site, excluding the fenced areas, remains with the ExCeL security team.

Pedestrian access and footpath closures

- Dockedge from Royal Victoria dock footbridge to ExCeL East Piazza
- Dockedge from Corniche to Connaught Cut

Please note: There is access from Custom House DLR Station to Royal Victoria Dock Footbridge, however the route is less direct, and you will be asked to use the steps or the ramp in front of the ExCeL building.

The fence line around the ExCeL building will allow access to and from Warehouse K from Western Gateway. Access to the other business units, hotels and apartments across the ExCeL site will be unaffected at this time. This is apart from the Aloft Hotel, whose staff will be required to show relevant documentation.

Public transport

Prince Regent DLR station is closed. Anyone requiring access to the east of the ExCeL site will need to take the DLR to Cyprus Station and walk.

Vehicles

Sandstone Lane will be closed to vehicles. Vehicles approaching the ExCeL campus from the east should use the bridge onto the A1020 to access the west entrance.

Car parking

The car parks under the venue and at the east are closed to the public. The multi-storey car park at Royal Victoria Square will remain open. There may be reduced capacity as some spaces will be made available to those working at NHS Nightingale.

The ExCeL building

Please be advised that there will be no unauthorised access to the ExCeL building during this time.