

Kids Summer Splash - FAQs

Where is Kids Summer Splash?

Kids Summer Splash is in the Royal Docks, in East London. Located close to the Emirates Cable Car on the embankment of Royal Victoria Dock next to [The Crystal](#). We're only a short walk away from Royal Victoria DLR station.

What time does Kids Summer Splash open and close?

Core hours are 10am to 6pm every day.

What if it rains or the weather is bad?

In adverse weather conditions the Dock Pool and Paddling Pool will be closed. Please check @yourroyaldocks for updates.

Can we buy food inside?

The beach Snack Shack will have a selection of snacks and drinks to buy.

Are picnics or BBQs allowed?

Yes picnics are allowed but no BBQs.

How deep is Dock Pool?

At its deepest point the Dock Pool is approximately 1.5 meters deep. A lifeguard will be present at all times. We ask all swimmers to adhere to the Dock Pool rules.

Is there an age restriction to use Dock Pool

No there is not an age restriction however under 8's must be accompanied by an adult at all times – one adult per child.

Do you have showers?

Yes rinse showers are provided and we recommend that everyone rinses after swimming in Dock Pool. Please note that no products or soap can be used in the showers.

Are there any fish or animals in the dock?

It is a river water dock and there are fish and other water related animals.

Are there any lockers?

There are no lockers available, but there is shelving for bags - Items are left here are at your own risk. Organisers do not accept any responsibility for damage, accident or loss.

Are pets allowed?

No pets are allowed in Kids Summer Splash except assistance dogs.

What security measures do you have in place?

We have security at Kids Summer Splash 24/7.

Is there parking available?

There isn't any on-site parking for Kids Summer Splash. We recommend traveling by public transport please visit <https://tfl.gov.uk/plan-a-journey/> to help plan your journey.

Is Kids Summer Splash wheelchair accessible?

Kids Summer Splash is both wheelchair and pushchair friendly with accessible toilets. Even the Dock Pool is wheelchair accessible via an electric lift. Please note that there isn't any on-site parking. For information on blue badge parking in Newham please visit <http://adultsocialcare.newham.gov.uk/pages/Blue-badge-parking.aspx#can>

Can we book the area for a corporate event?

Kids Summer Splash cannot be booked for corporate events.

What are the rules of Dock Beach and Pool?

Please see below:

- Bikes and scooters will not be permitted on site. Public bike racks are provided nearby.
- You must look after your own valuables on site.
- No glass.
- Security reserve the right to search any member of the public.
- No dogs, except assistance dogs.
- No weapons.
- Children must be supervised by an adult at all times.
- Large non-family groups may be refused entry.
- Anyone exhibiting unruly behaviour will be asked to leave.
- Anyone suspected of being under the influence of drugs or alcohol will be prohibited from entering the event.
- At peak times the event will operate a one in one out policy
- We reserve the right to refuse admission
- To use the Dock Pool, you must be a competent swimmer, able to swim 25 metres.
- Under 8's must be accompanied by an adult at all times in Dock Pool– one adult per child.
- Wearing water shoes is recommended as the dock floor is uneven and jagged.
- Do not swallow Dock Pool water.
- Lifeguards are responsible for enforcing safety rules and responding to emergencies. Parents or guardians must supervise under 8's.
- No food & Drink in the Dock Pool area.
- Specifically in the Dock Pool:
 - All dock pool users must register via the NOWCA app to gain entry. Please visit www.royaldocks.london for more information.
 - Under 8's must be accompanied by an adult at all times – one adult per child.
 - You must wear your safety wristband at all times.
 - Wearing water shoes is recommended as the dock floor is uneven and jagged.
 - Do not swallow Dock Pool water
 - Anyone suspected of being under the influence of drugs or alcohol will be prohibited from entering the Dock Pool.
 - At peak times Dock Pool will operate a one in one out policy
 - Lifeguards are responsible for enforcing safety rules and responding to emergencies..
 - No food & drink in the Dock Pool area
 - We reserve the right to refuse admission
- Specifically in the Paddling Pool:
 - Under 12's only
 - Children must be supervised at all times
 - All children in nappies must wear waterproof nappies.
 - Do not swallow water