

Join the Docks

Engagement Report

Royal Docks

Royal Docks & Beckton Riverside Opportunity Area Planning Framework

Prepared by Fluid
November 2019





Royal Wharf area based workshop

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Shipman Youth Centre - pop-up

Acknowledgements

Fluid was appointed by the Royal Docks Delivery Team, the Greater London Authority (GLA) London Borough of Newham (LBN) and Transport for London (TfL) in May 2019 to deliver an extensive engagement program and to support local organisations to provide their own engagement.

The engagement programme combined three developing plans for the Royal Docks and included questions to inform the preliminary work on the Royal Docks and Beckton Riverside Opportunity Area Planning Framework (OAPF).

We would like to acknowledge the work undertaken by Palma Black Consulting before Fluid's appointment. Palma has been working in the area since February 2019 and has established valuable working relationships and trust with individuals, communities and stakeholders.

This engagement process has brought together the GLA, LBN, TfL with various stakeholders, communities and businesses through a collaborative process. Comments recorded in this report are shown to build a vision for the Royal Docks and surroundings that will be worked towards by multiple agencies.



Canvass cards at Royal Wharf Workshop



Kids Summer Splash pop-up

Summary

1.1. Introduction

As London's only Enterprise Zone and one of London's Opportunity Areas, the Royal Docks is embarking on an exciting new chapter with thousands of new homes, workspaces and jobs being delivered over the next 20 years. The Opportunity Area includes Canning Town, Custom House, Beckton Riverside and the Royal Docks.

Several plans are in development to ensure growth in this area benefits local people, the economy and environment. It is important that local people's views sit at the heart of these plans.

Over the past few months, we have been out and about, engaging with as many people as possible who live, work, study, visit or run businesses locally, to make sure that your views inform the future of the Royal Docks and surrounding areas. The following report documents the findings of this extensive engagement programme and the opportunities identified by local people.

1.2. What are we engaging on?

The ideas received over the engagement process will inform the Royal Docks Enterprise Zone Strategies and plans for the Royal Docks and Beckton Riverside Opportunity Area.

- **The Royal Docks Economic Purpose**, a study to document the existing socio-economic condition of the area and identify likely future economic purposes for the Royal Docks.
- **The Royal Docks Cultural Placemaking Strategy**, to encourage the regeneration of the Royal Docks, including events, activities, and ideas that help put the area on the regional, national, and global map.
- **The Royal Docks Place Strategy**, a plan for new and improved public realm, including lighting, wayfinding, and activating the water.
- **The Royal Docks and Beckton Riverside Opportunity Area Planning Framework (OAPF)**. The Mayor of London, in partnership with the Mayor of Newham and TfL, is preparing the Royal Docks and Beckton Riverside Opportunity Area Planning Framework. This framework will be a delivery-focused planning document that takes a long-term view to 2041 for how the area can effectively and sustainably contribute to London's strategic growth demands.



Shipman Youth pop-up

The Enterprise Zone (EZ) and Opportunity Areas are earmarked for significant growth, meaning that the area is embarking on an exciting new chapter with thousands of new homes and jobs being delivered over the next 20+ years.

- **Opportunity Area boundary**
Opportunity Areas have significant capacity for development and growth, including improvements to housing, industry and infrastructure.
- **Enterprise Zone boundary**
Enterprise Zones are designated areas that provide tax breaks and other business incentives. They are engines of the UK's economy, helping to attract substantial investment.

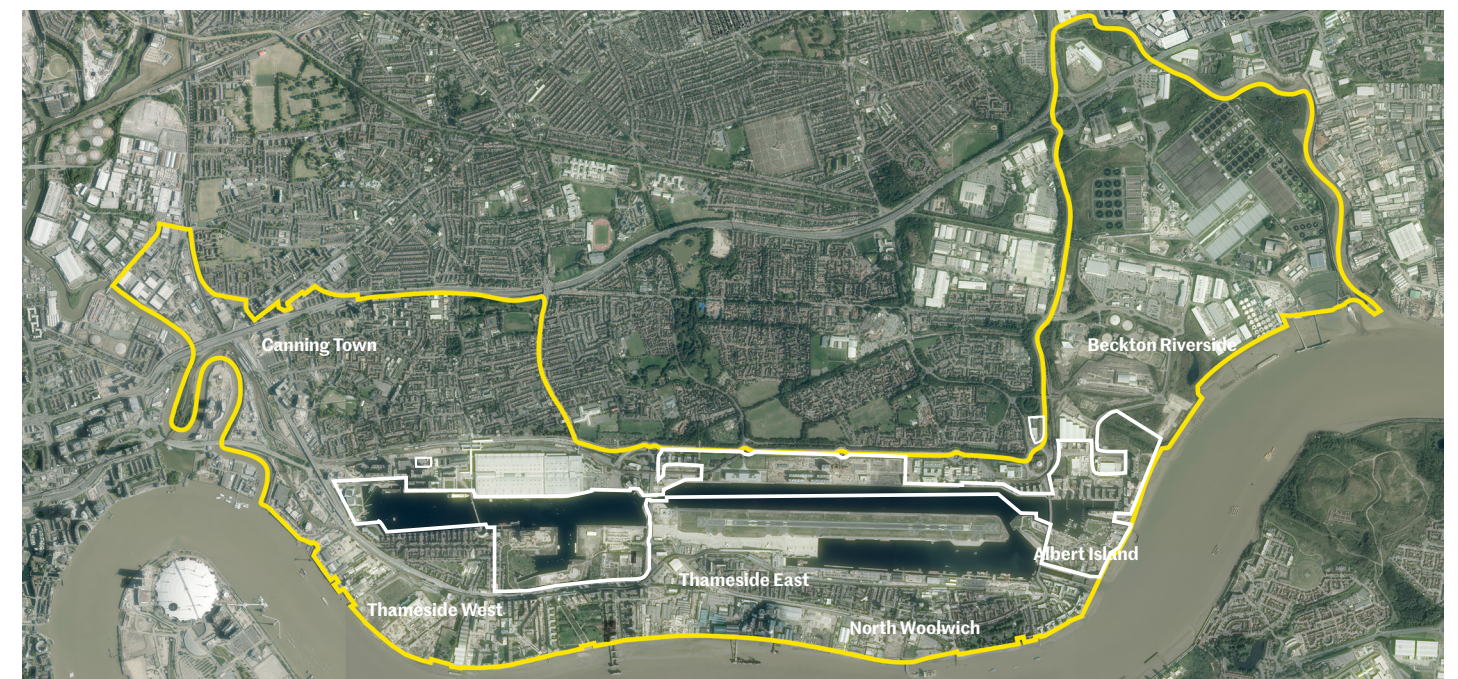
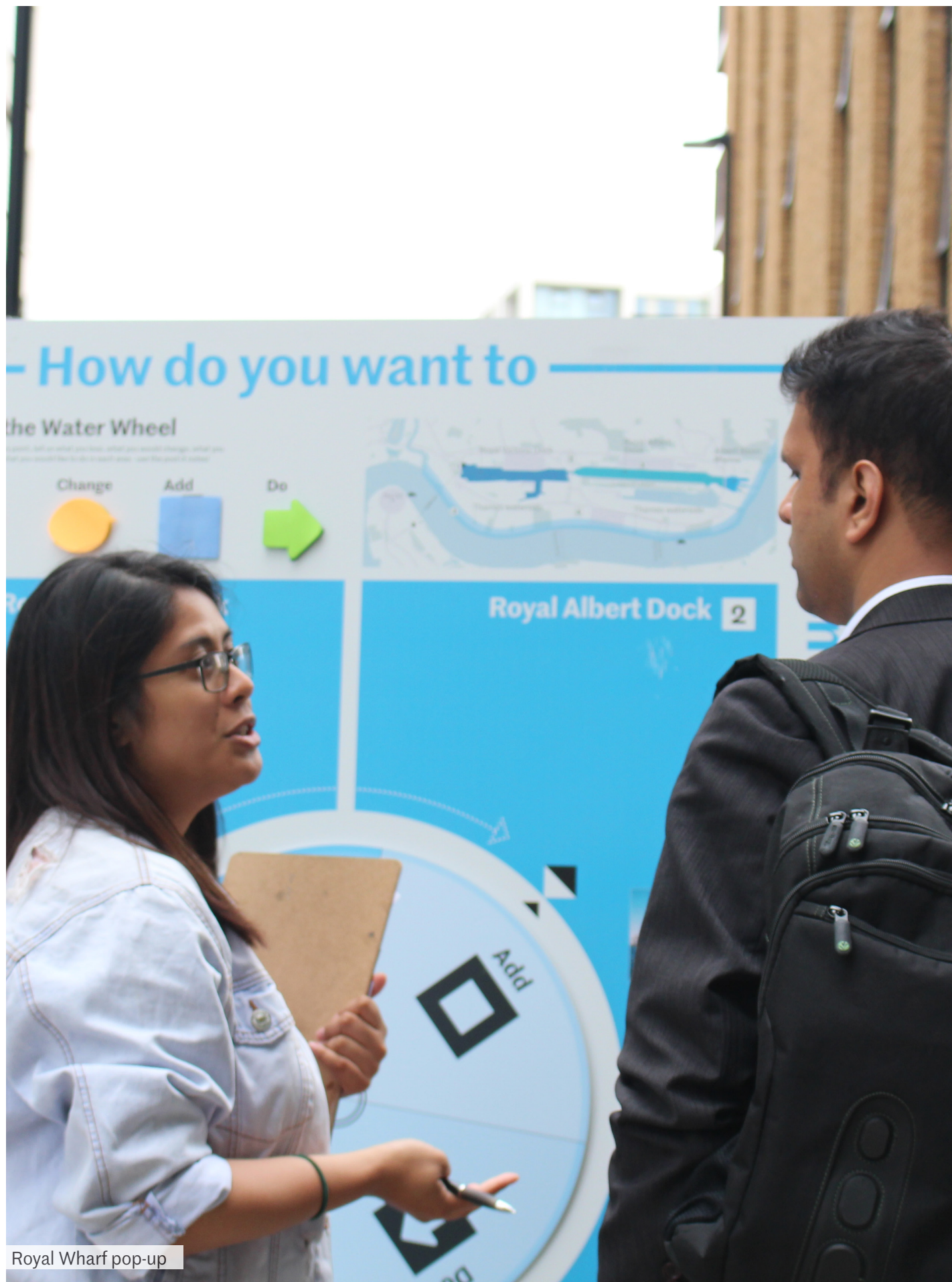


Figure 1. Aerial view showing the EZ and OAPF



Royal Wharf pop-up

What are we engaging on?

A joined up approach was agreed to involving local people and stakeholders in future plans for:

- **Royal Docks and Beckton Riverside OAPF (led by the GLA, TfL and LBN)**
- **Royal Docks Enterprise Zone: Public Realm, Cultural Placemaking & Economic Strategies (led by Royal Docks Team)**

The feedback and ideas collected were focused around **four key themes**. These themes aligned with the Royal Docks Strategic Objectives and OAPF Themes; that come from the Newham Local Plan, the London Plan and the Mayor's Transport Strategy. The themes also inform three strategies which are currently being developed for the Royal Docks which cover public realm, economy and culture.

Much of the reporting throughout this document is carried out under **four key themes**, enabling consistency and informing work streams directly. However, conversations have not been 'siloed' by themes and major issues such as heritage and safety and access have cut across themes.

Connecting People & Places

Improving access to destinations as well as social, green and blue infrastructure, services and utilities.

Living, Playing, Creating

A sustainable mix of uses, balancing retention of industry with new residential, employment, community and cultural uses.

Making Great Places

Creating attractive, successful places that acknowledge heritage and where people can enjoy, meet and spend time.

Local Community, Economy & Work

Retaining, increasing and diversifying jobs and industry; broadening access and opportunities.

Figure 2. Four key themes

1.3. Engagement strategy

Our Principles:

- Be transparent and clear.
- Make engagement meaningful, rewarding and fun.
- Work with local groups to empower and strengthen the community.
- Feeding back findings to show people their views count

Our Objectives:

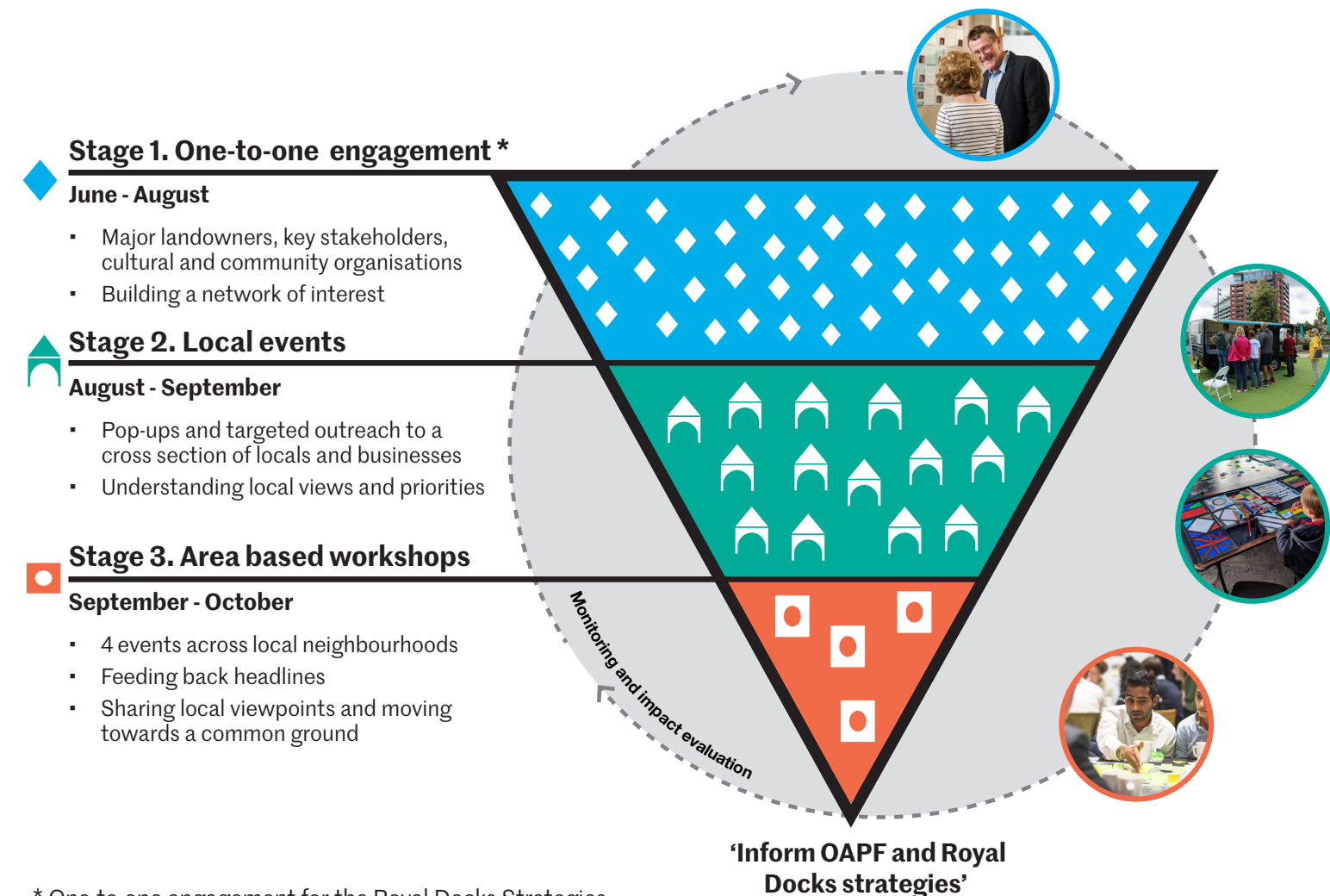
- Ensure that we hear from a wide range of people.
- Targeted outreach, including young people and youth groups.
- Reaching those seldom heard.
- Community Fund to support local organisations to carry out engagement.
- On-line engagement through Commonplace.



Shipman Youth pop-up

A staged approach to engagement was developed to create a robust process and to:

- Ensure that a cross section of the community was reached, including key stakeholders and community groups, as well as hearing from residents and workers within the area.
- Allow people to feed their thoughts and ideas into the engagement process in order to fully understand local views and priorities.
- Feedback the key headlines from the engagement and facilitate deeper discussions that would help to reach consensus.



* One-to-one engagement for the Royal Docks Strategies were separate from the OAPF. GLA Planning completed one-to-one meetings individually for the OAPF project around September.

Figure 3. Three stage engagement process diagram

JULY AUGUST SEPTEMBER OCTOBER

ONE TO ONE MEETINGS: OVER 60 MEETINGS

COMMONPLACE ONLINE PLATFORM: 384 ATTENDEES, 74 CANVASS CARDS, 107 BIG IDEAS

1.4. Timeline of engagement



15 Pop-Up Events

8 Community Fund & Focus Sessions

+60 Stakeholder Meetings / One to One's

4 Youth Sessions

1738 *People Engaged

*People who attended an event, engaged online or left feedback

791 People Left Feedback

People who left feedback via canvass card, big ideas map, commonplace online

■ ONE TO ONE MEETING
 ■ POP-UP
 ■ COMMUNITY FUND & FOCUS SESSION
 ■ AREA-BASED WORKSHOP

1.5. Engagement methods

A wide variety of tools were used to capture the voices of people and communities across the Royal Docks.

Canvass Card: A detailed questionnaire across the four key themes.

Youth Canvass Card: A condensed questionnaire developed with young people from the area.

Big Ideas Map: Aerial image of the Royal Docks calling for ideas, destinations and improvements.

Comment Cards: If respondents had limited time, single comments could be recorded.

Heritage Cards: Calling for local histories and what heritage is important to respondents.

Interactive Boards: Information boards regarding the future of the Royal Docks.

Online Feedback: Commonplace. Online canvass card questions and 'big ideas map'.

Community Fund Pack: key questions from the canvass card and included a 'big ideas map'.



Britannia Village Youth session



Newham Chinese Association Community Fund event



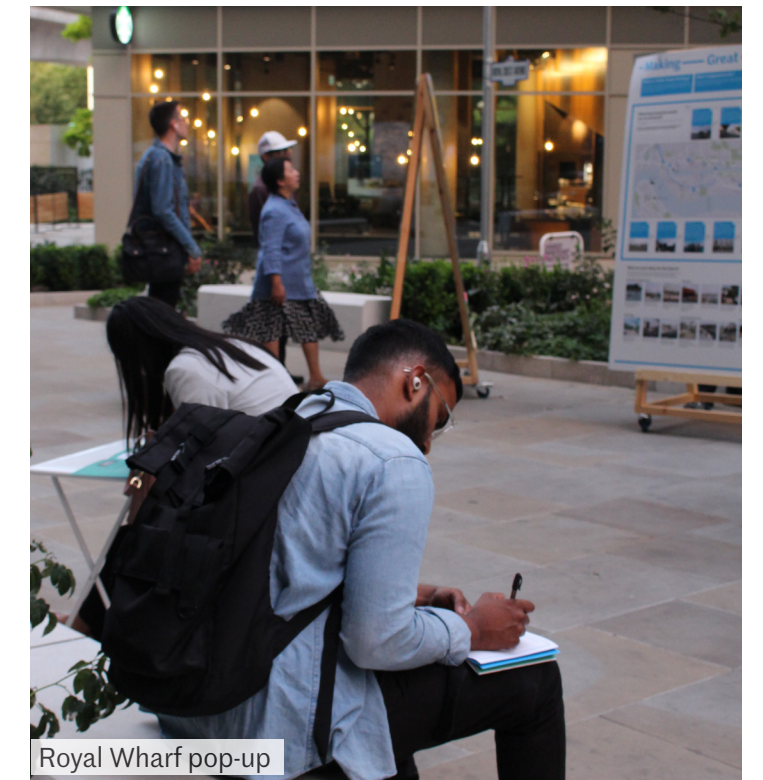
Commonplace online platform



Britannia Village pop-up



Custom House Library pop-up



Royal Wharf pop-up

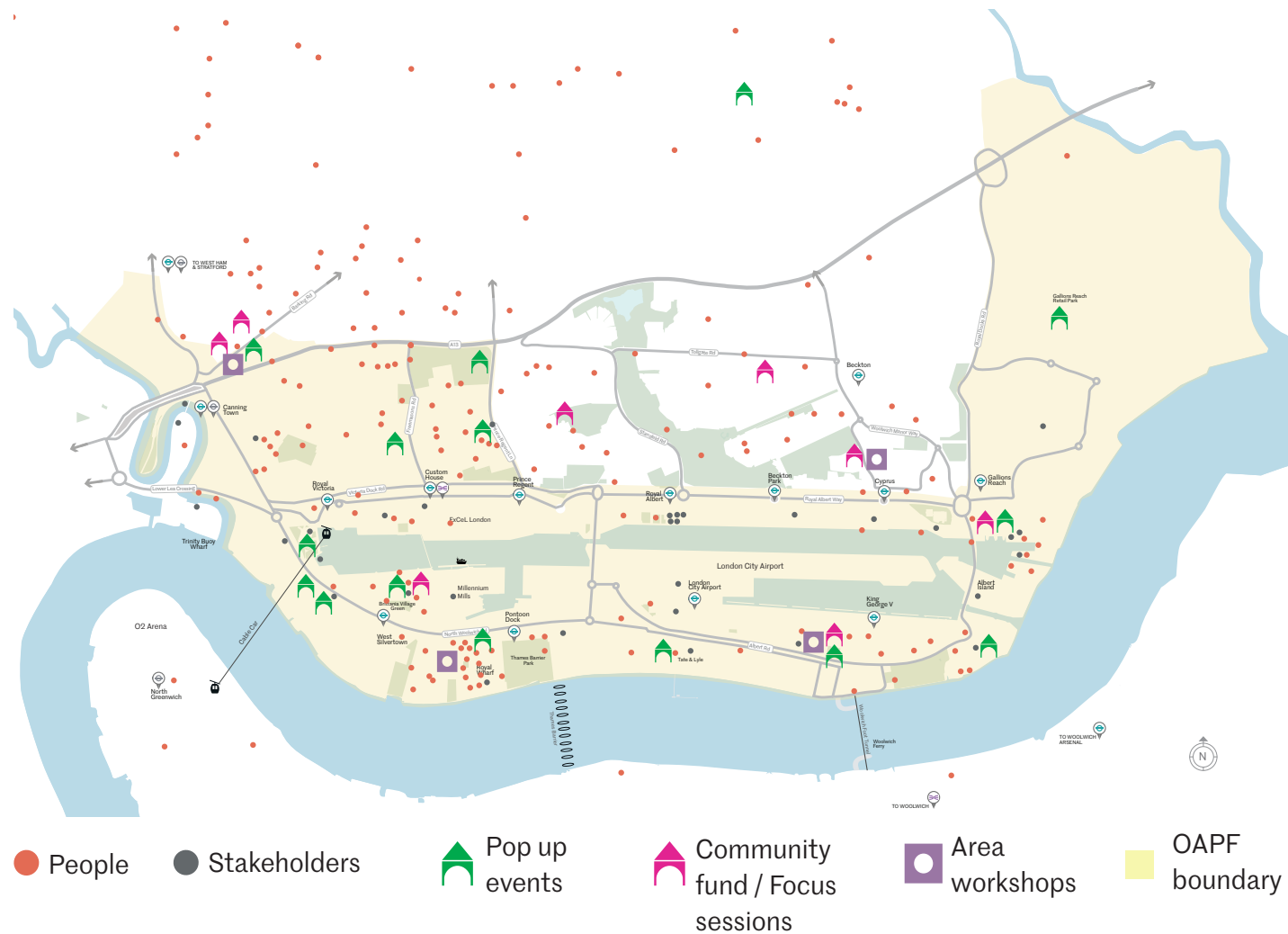
1.6. Who joined the conversation?

Demographic Analysis

We asked participants to complete an optional demographic form and 348 were completed (Figure.4). Using this information to identify gaps in representation, Community Fund activities were selected to improve the balance of views, particularly in the BAME and special needs groups. In addition, focus sessions targeted groups such as the elderly and youth.

Post Code Mapping

The map below shows the reach throughout engagement, showing postcodes of attendees as well as the location of stakeholder one-to-ones, community fund events, focus group sessions and area workshops. Apparent gaps mostly indicate areas where people do not live, such as Beckton Riverside, London City Airport, and other industrial areas.



* This data represented in the table above has been analysed against the 2011 Census unless stated. Data has been averaged across the area wards of Custom House, Royal Docks, Beckton & Canning Town South. Figures are rounded to the nearest whole number.

** This data has been analysed against the more recent Newham Household Survey 2017. Figures are rounded to the nearest whole number.

COMMUNITY DEMOGRAPHICS *			
	Event Responses	Independent Data Sources	Average comparison
Gender			
Male	44%	60%	-8%
Female	56%	48%	+8%
Age			
Under 16	3%	22%	-19%
16-17	5%	3%	+2%
18-24	14%	13%	-1%
25-44	41%	41%	0%
45-64	20%	17%	+3%
65-74	11%	3%	+8%
75-84	6%	2%	+4%
85+	0%	1%	-1%
Ethnicity**			
White	44%	39%	+5%
Mixed / multiple ethnic groups	4%	3%	+1%
Asian / Asian British	32%	39%	-7%
Black / African / Caribbean / Black British	14%	17%	-3%
Other ethnic group(s)	6%	2%	+4%
Disability			
Yes	4%	4% Economically inactive:	0%
No	89%	Long-term sick or disabled	
Prefer not to say	7%		

Figure 4. Demographics table (348 completed forms)



Findings

2.1. Synopsis of findings

The following pages provide findings gathered at focus sessions, community fund events, youth engagement events, pop up events, and area based workshops to carry out a more detail analysis and provide greater detail.

They are presented by theme and by area.

The engagement tools used included:

- One-to-one Meeting Notes
- Canvass card
- Short canvass card
- Youth canvass card
- Comment card
- Extended questionnaire on economy
- Big ideas map
- Heritage board
- Area Workshop comments



Newham Chinese Association community fund event

2.2. **Headline findings**

Throughout the engagement process it was clear that people throughout the Royal Docks and OAPF area were welcoming to the idea of change. Feedback gathered will go on to inform the three strategies as well as feed into the next steps of the OAPF.

All comments have been considered, each categorised by the theme it references. The following pages provide a high level qualitative synopsis of each of the four key themes as well as additional cross-cutting themes; further and more quantitative findings and analysis can be found in the appendices.

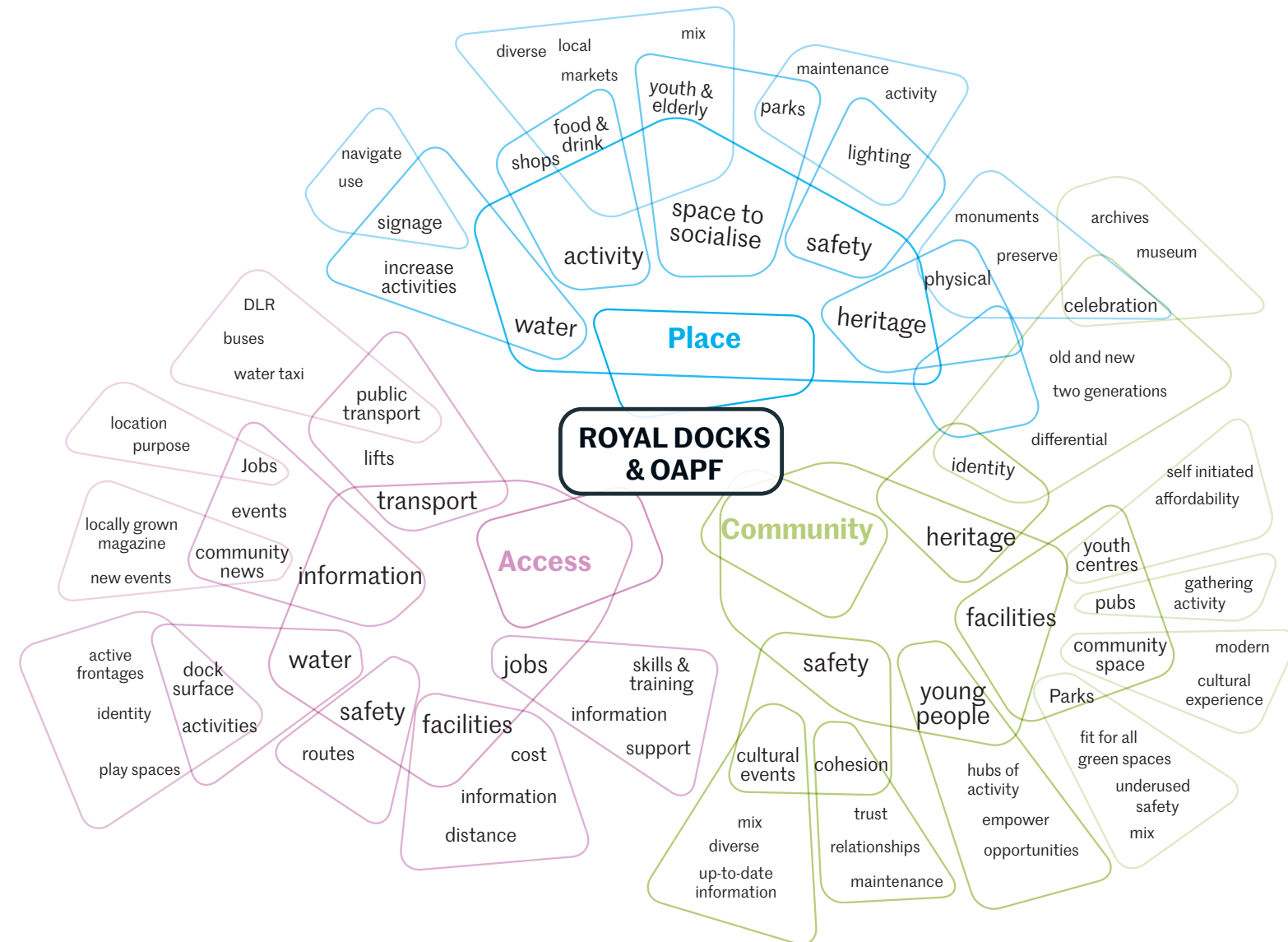


Figure 5. Diagram of cross cutting themes

Headline findings



Connecting People & Places

1. Transport & Infrastructure

Improvements to transport including DLR capacity and frequency and bus networks was the highest priority.

Safer and more enjoyable pedestrian and cycle routes, and traffic calming.

2. Routes

Create cycle and pedestrian routes connecting neighbourhoods, the water, parks and green spaces, places of activity and along the river.

Create more / greater connections between north & south of dock water.

There was strong support for a continuous Thames path.

3. Social Connectivity

Increased social and physical links between communities.



Making Great Places

1. Social spaces

Creating community and social spaces for all ages was desired. Community centres, cafés and bars were favoured in areas such as Custom House, North Woolwich and Beckton.

Open and green spaces are not maintained or used, people suggested having social spaces and cafés in the green spaces

To increase safety, animate the public realm and waterfronts. Introduce more activities in these spaces.

2. Water

The water is valued but underused. Improved walking and cycling routes, and activities on the water were favoured as ways to increase use.



Living, Playing, Creating

1. Area activities

People suggested information platforms as there is a lack of cultural experiences and low promotion of events.

2. Active spaces

There is a desire for more social spaces and destinations. Markets and cafés were popular ideas to bring people together and activate the area.

3. Events

Large and local scale events in the area to bring people together.

Activities for young people Sports, shops and community events were emphasised by and for young people.

4. Food

People wanted to see an increased offer in food and places to eat, with suggestions of international stores and restaurants that better represent and celebrate Newham's diverse community.



Local Community, Economy & Work

1. Transport improvements

This is key to the success of the economy as is balancing the needs between industry and residential

2. Support for local businesses

Local businesses and start-ups should be a priority, to provide genuinely affordable workspace and lease agreements

3. New industry and innovation

is a good ambition, becoming a magnet for large scale production

4. Creative workspace

Demand for these spaces in the area is high and investment is being sought.

5. Create a destination

Build a reputation based on the area's history and measures to address future environmental challenges.

6. Meanwhile use

Use vacant sites and buildings in the short term for the community to develop enterprise, test ideas and new models of community investment.



2.3. Connecting People and Places

“DLR capacity and frequency needs to improve at peak times, I have to travel backwards to get a seat in the morning.”

“Santander bikes do not extend out to the Docks, there should be a cycle route in the area.”

“Create a dock loop for pedestrians and cyclists connecting the water, river and local green spaces.”

Transport & Infrastructure
DLR capacity and frequency is the greatest issue for people. Canning Town station is hard to navigate, and platforms are easily **overcrowded** due to people waiting for alternative branch trains. **Improve weatherproofing** at DLR stations, as many stations such as Royal Victoria are only partially covered.

Improve reliability of **bus network**, respondents mentioned **adding digital displays** for information, more services to lesser connected areas such as North Woolwich. Ensuring night buses run across the area to enable people to travel safely when it is dark.

Reduce **traffic speeds** through traffic calming measures, improving the experience and safety for pedestrians and cyclists. People mentioned roads in the area are too traffic heavy with large industry vehicles, this discourages cycling because of safety concerns.

Routes
 People would like greater connectivity across the water, both the docks and the Thames. Suggestions included creating more / greater **connections between north & south of dock water** that are focussed towards pedestrians and cyclists. People were supportive of the proposed bridge between Millennium Mills and ExCeL being at low level.

Create **cycle and pedestrian focussed** routes around the docks and its neighbourhoods, interconnecting the water side, parks and green spaces, places of activity and the river Thames.

Enable the vision and **creation of a Thames path** in the short to medium-term between the river Lea and river Roding.

Social Connectivity
 Create more chances for **social integration between communities** and neighbourhoods through social and physical links. Ideas were considered around **walking or heritage trails across the docks**. Suggestions included **more community-based events** happening linking different audiences.

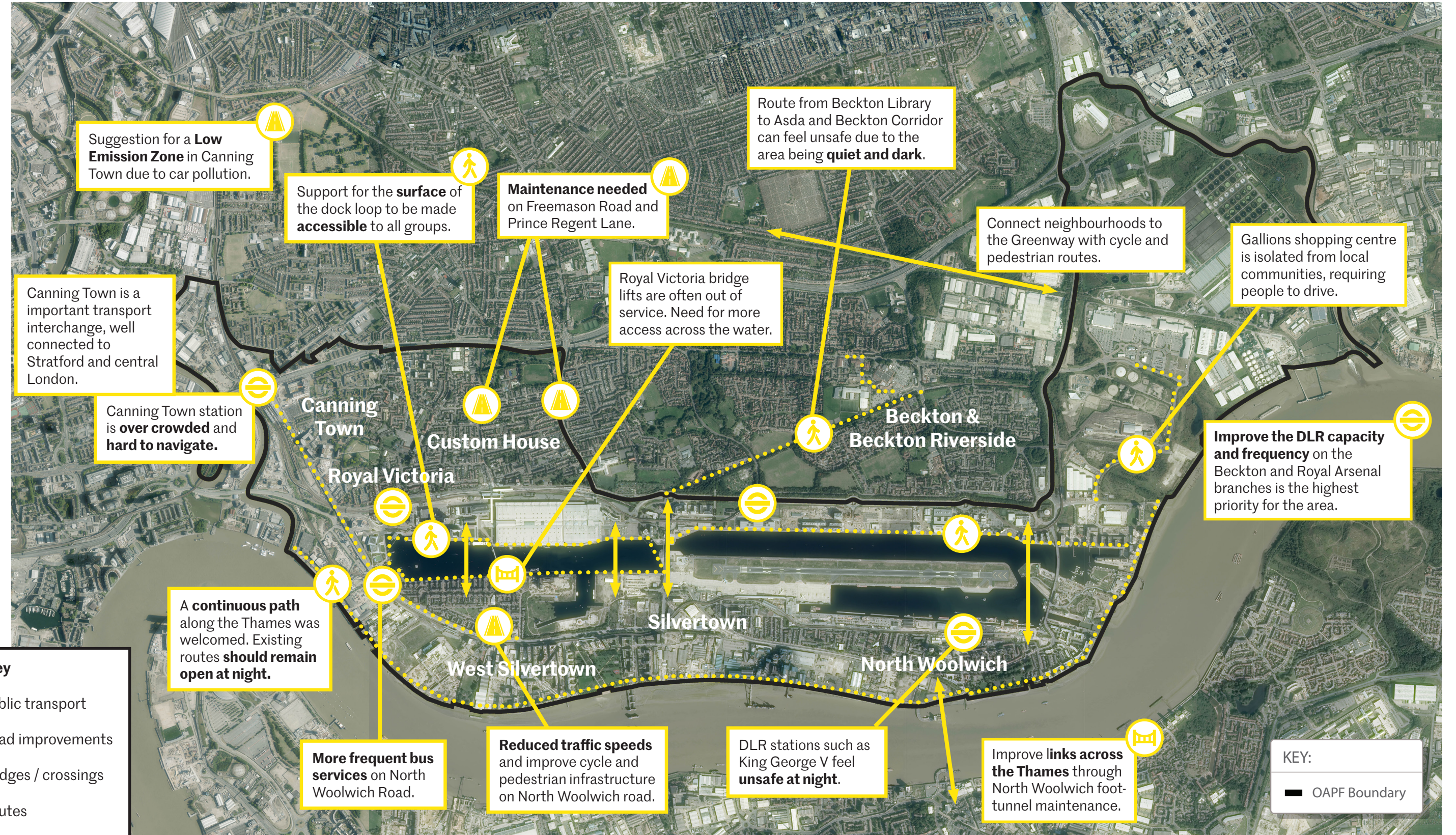


Figure 6. Map of findings for Connecting People and Places



2.4. Making Great Places

“Create a special landmark square for Newham.”

“I would like to see more green spaces, a stronger sense of community and a more family friendly atmosphere.”

“We need connections between north and south of the docks.”

Safety

Many people mentioned safety in the area as a top priority, for a full analysis refer to page 38.

Social spaces

Custom House, West Silvertown and North Woolwich residents said the **areas can feel isolated** physically and socially, with requests for improved connections and social spaces for all demographics, namely **local pubs, community facilities and activities.**

The **existing green spaces** such as Beckton Park and Royal Victoria Gardens are valuable assets, but could be better maintained and used. With some people suggesting a cafe in these spaces to attract people.

Many people requested more active and green spaces for young people.

Water

A lack of **connectivity and access** were the main reasons for not visiting waterside. Improved continuous and accessible **routes and signage** throughout both the docks and river would allow people to navigate and interact with the spaces more comfortably. **Active frontages** and access through industrial sites to the Thames would also increase use of these spaces.

Using the docks as an additional open space was received well by most, especially for events and social spaces. People collectively agreed that **activities on the water** and using boats as venues for arts, green and social spaces.

History and heritage

Most positive experiences listed were related to the **heritage sites** around the docks. **Enhancing sites and physical features** through lights and art would positively impact the area visually, namely Royal Victoria and Albert Docks, Custom House Library and Millennium Mills. Creating heritage tours and recreational routes throughout the docks to help allow people to learn about and **access the heritage** of the area.

Where there are heritage assets in neighbourhoods, these should be retained and where possible, **repurposed for community use.**

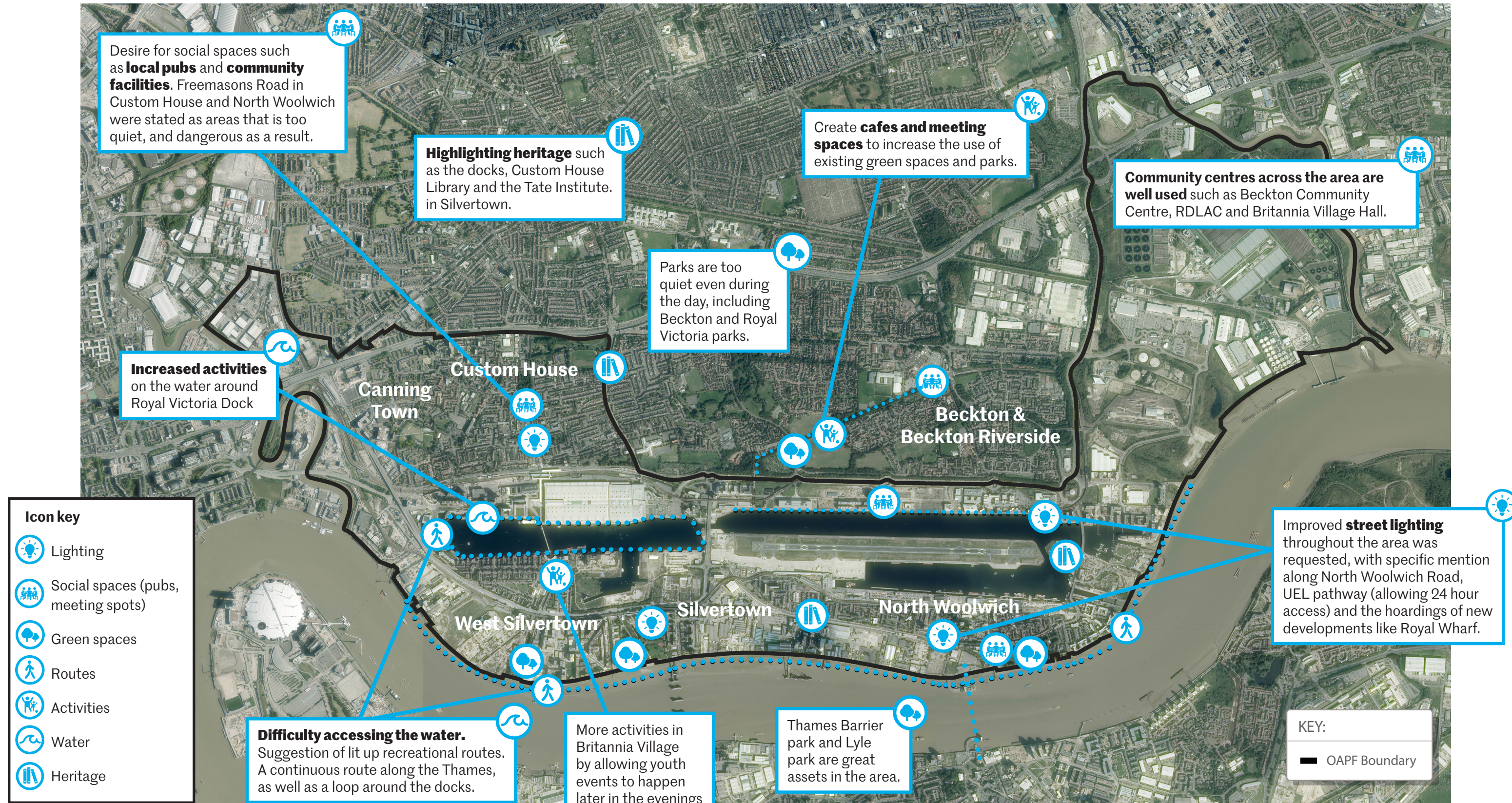


Figure 7. Map of findings for Making Great Places



2.5. Living, Playing, Creating

“There should be an ‘art Czar’ in Newham. Someone who is local? Danny Dyer?”

“Hold more events / food festivals that are affordable.”

“There should be a reference to Royal Victoria Gardens as a pleasure garden in the Victorian era.”

What is happening in the area

The greatest barrier which stops respondents from participating in arts and culture in the area was ‘knowledge/promotion’ followed by ‘accessibility and cost’. Using **digital platforms and locally established newspaper** to advertise events in the area is a priority. Feedback revealed a general concern of the perceived lack of cultural experiences locally.

Heritage

Many people mentioned the heritage of the area, for a full analysis refer to page 40.

Animating public space

There is a perceived **lack of public spaces and places to meet or socialise**. Respondents would like to see **more community events & projects, pubs, restaurants and shops**. Ideas shared included improving parks and play spaces, introducing street markets and hosting events in public spaces.

Activities for young people

Respondents across the whole area emphasised **activities for young people as a priority**. People mentioned the value of local youth clubs and services but had concerns that a lack of activities for teenagers could lead to anti-social behaviour.

Events

People mentioned their most memorable ‘cultural’ experiences were community related and that the **diversity of Newham should be celebrated**. A large concern for respondents is sense that no events happen across the area and not knowing if events are happening.

Well-received cultural events included the Newham Show, Kid’s Summer Splash in Royal Victoria, Ferry Festival and Comicon.

Green spaces

Residents value community activities and green spaces and would like to see more of these in the area. People feel **public spaces are underused**, mentioning quiet areas add to safety concerns.

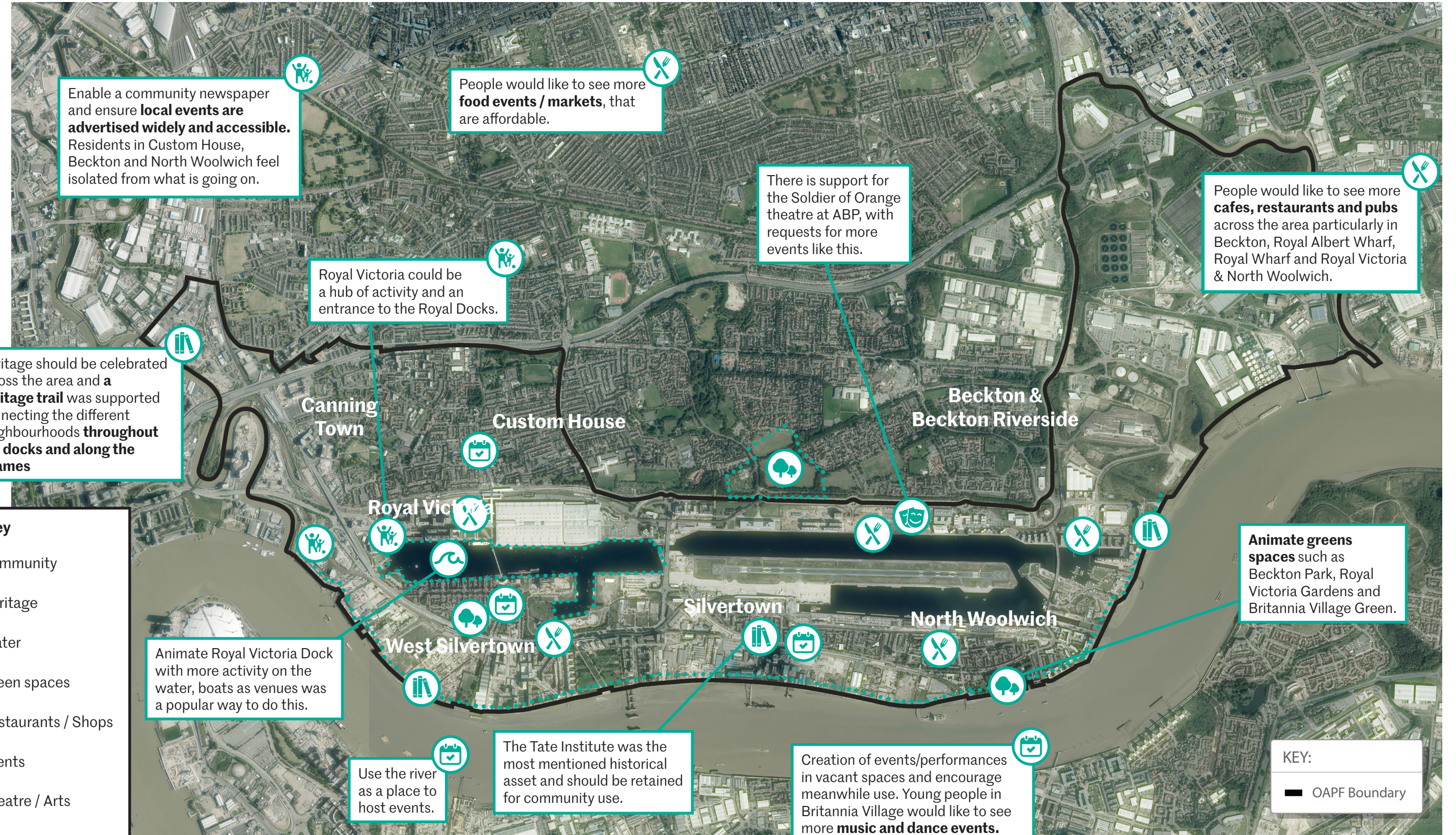


Figure 8. Map of findings for Living, Playing, Creating



2.6. Local Community, Economy & Work

“I would like to see arts grants for local artists or film-makers.”

“There needs to be schemes which teach local kids a skill - such as how to pass the exams to get a job in a bank, how to fix a bike / car.”

“Turn empty shop units into spaces for young people to test business ideas.”

Opportunities for Local People

Many respondents described the economy of the Royal Docks as ‘developing’ or ‘changing’. People would like to benefit from and access jobs being created across the area, ensuring there are a **wide range of job types and skill levels available**. Young people especially would like to have opportunities to **test or enable business ideas and creative projects**. Many people suggested grants and funding.

Support for Local Businesses

Support for business and start-ups should be a priority. People would like genuinely **affordable workspace and flexible lease agreements** that can accommodate new business expansion.

Local Centres

People would like to see more shops and social spaces across the area. **Small clusters of shops do not stay open late** into the evening and do not provide a ‘social heart’ and support the local economy. There is a strong demand for **markets of all kinds to fulfil specialist and everyday needs**.

Demand for Creative Workspace

The Royal Docks could become a cultural hub for London. Many creative workspaces have a fixed term, there is opportunity to embed **long-term creative workspace in the area**. Initiatives like the Silver Building are successful and people like the mix of creative and community uses.

Community

The majority of people participate in their communities across the docks. People had mixed feelings regarding their sense of community, there were small groups of **tight knit communities** but also many felt **isolated or disconnected from their neighbourhood**.

Meanwhile Use

Many people are **keen to see meanwhile uses** on developments sites that can offer a range of uses from leisure to affordable workspaces. Suggestions included **offering vacant shop units, buildings or land** during construction works.

Create a Destination

Many people were supportive to seeing the Royal Docks become a place of **innovation with environmental and social sustainability** as key aspects. People would like to see the area’s history celebrated, most people know the Royal Docks for its water and heritage.



Figure 9. Map of findings for Local Community Economy & Work

2.7. Cross-cutting themes

The following pages expand on some of the themes which were raised during the engagement process that cut across the four key themes.

Safety

Safety was the top priority throughout the Royal Docks and surrounding areas. People mentioned **dark streets, underused green spaces and quiet public spaces** as a safety concern particularly in Beckton, Custom House and North Woolwich.

People felt that public spaces attracted unwanted loitering, which led to elderly groups feeling hesitant to leave the house after dark. Others mentioned that shops and services in neighbourhoods closed early, resulting in areas becoming **overly quiet**.

Lighting throughout the area was highlighted as an issue, with people requesting improvements that would make communities feel safer.

Bus re-routing has added to safety concerns, particularly in North Woolwich as night buses do not stop at all stops in the area, leading to people having to walk further distances in dark areas.

“Parks are too quiet, even in the day time.”

“Beckton park DLR - safety concerns at night”

“We need shared access to information in different formats.”

Access

Information

People expressed that a **lack of information** restricted people from **accessing services, jobs and events** across the area. When asked specifically about events in the area, many respondents mentioned not hearing about events and that it created a feeling that ‘nothing happens’ in the area. **A community newspaper** was widely supported.

Jobs

New jobs being created in the region at sites such as ABP were favoured, but raised concerns that they were not for local people. People would like to see **investment in skills and training** to the local population, **a wide diversity of jobs, and access to information regarding job vacancies**.

Scale

Although welcoming the idea of change and development, people wanted to see smaller scale and more granular development. Some attendees felt that the area lacked a **human and local scale**.

“Retain local identity - small scale and street grain”

“Library needs to be open for longer - used for job searching”

Cross-cutting themes

Heritage and history

The heritage and history of the docks was widely discussed, people felt as though the history of the docks **was not celebrated enough and is at risk**. Both physical and social heritage were areas that people wanted to see enhanced. Physical historical assets such as Royal Albert and Victoria Docks, Custom House Library and Victoria Gardens needed to be highlighted and better utilised.

People in North Woolwich felt most strongly about the heritage assets in the area, mentioning the loss of historic buildings and pubs. **The Tate Institute** was the heritage asset most often mentioned that people valued.

Rich social and natural physical heritage in the area should also be harnessed and celebrated, respondents were keen to promote the area as a destination for its history. People were supportive of **highlighting the industrial, wild and natural aspects** of the area. A **leisure route along the Thames** was suggested to celebrate the industrial and natural heritage.

“ Tate Institute, Silvertown. This has been at the heart of the community. This needs to be renovated and put back to the heart of the community.”

“ [the area] losing its culture because focus is on the present. We are losing heritage - should be more positivity of past - should keep historic buildings. ”

“The Chinese supermarket on Factory Road closed, now I travel to Stratford.”

Cohesion

Variety of communities

Although the majority of people welcomed change, there were concerns around who the developments were for and how the existing communities could feel part of the newer, more affluent communities what are moving within the Royal Docks and OAPF.

Creating cohesion was also raised in regards to the wide variety of ethnic groups throughout the area.

Ownership

Many people felt that spaces which have become underused and fallen into disrepair have done so due to the lack of ownership and stewardship. Locals would like to see increased responsibility given to the community, allowing them flexibility to maintain and improve public spaces.

Food

Increased and improved spaces to buy and eat food was raised as a theme that would add to the local cultural offer and enhance the area.

Young people were particularly interested in food, mentioning that their **favourite social spaces involved food**. Young people would often travel to Stratford or Canning Town specifically for food.

People are currently dissatisfied with the range of food options in the area, this ranges from a lack of cafes and restaurants up to not having a supermarket for large weekly shops.

Newham's population is very diverse, people would like to be able to **access specialist food products** found in Asian or Eastern European diets. People currently have to travel to Stratford for specialist foods.

“We need more local restaurants and pubs.”

2.8. Community Profile

In the canvass cards we provided a space to gather insight into the people who were sharing feedback. Below are some of the responses and polaroids gathered over the engagement process.

About — you

I'm joining the Docks



1. I am:
 A local resident
 A local worker resident
 A visitor
 A student
 A local employer / business
 A local landowner / developer
 Other

2. The neighbourhood I live in is
Beckton

3. One word to describe my neighbourhood
Peaceful

4. I have lived / worked / been connected here for 15 years **0** months

5. Before this, I / my family came from / lived in East Ham

6. What about the Royal Docks makes me happy?
Near my house

7. Three words to describe me:

8. My favourite...:
 Thing I love doing: Eating
 Place to go:
 Personal possession:
 Sound or piece of music:
 Memory of the area:

9. How would you like to be involved?
 Participate in workshops
 Join community projects
 Lead a local project
 Be kept informed
 Not at all

About — you

I'm joining the Docks



1. I am:
 A local resident
 A local worker resident
 A visitor
 A student
 A local employer / business
 A local landowner / developer
 Other

2. The neighbourhood I live in is
Epsom Manor Park

3. One word to describe my neighbourhood
dangerous

4. I have lived / worked / been connected here for 12 years **0** months

5. Before this, I / my family came from / lived in Stratford

6. What about the Royal Docks makes me happy?

7. Three words to describe me:
nice, funny, kind (Yoroba)

8. My favourite...:
 Thing I love doing: Konra
 Place to go: Snodgrass house
 Personal possession: phone
 Sound or piece of music: anything
 Memory of the area: when everyone used to play out

9. How would you like to be involved?
 Participate in workshops
 Join community projects
 Lead a local project
 Be kept informed
 Not at all

Three words to describe me

We asked people to share three words that describes them. These are some responses, the scale of the word depends on how frequently it was used.



Figure 10. Three words to describe me



My favourite thing I love doing We asked people to share the things they love to do. These are some responses, the scale of the word depends on how frequently it was used.



Figure 11. My favourite thing I love doing

2.9. Young People



These pages highlight the key areas of discussion that took place with young people across the area.

Connecting People & Places

Young people in the Royal Docks tend to travel outside of the area and favour **going to Stratford as a place to socialise**, due to Westfield shopping centre and the high levels of activity. Young people tend to avoid Canning Town because of safety concerns. Young people are very mobile in the area, travelling to destinations after school with friends, they highlighted the importance of the bus routes in the area. Young people would like to **see young persons oyster cards be extended to 18 years of age**, commenting that the DLR or tube network was too expensive, choosing to take the bus more often.



Making Great Places

Safety for young people is the single largest priority for young people, there is a **high perception of crime** and knife crime across the Royal Docks, particularly in Custom House, North Woolwich & Canning Town. Young people enjoy spending time in public places that are **active** and are close to food outlets, and would like to **see more events happening** and **spaces to showcase talents and passions**. Young people also mentioned the benefits of calm spaces and the dock water.

The need for youth facilities was highlighted, but suggestions were made for **alternative spaces which would be more youth led and allow young people to practice hobbies and talents**.

In North Woolwich, West Silvertown and Custom House young people stated that the quality of **wifi and broadband was too slow** and requested improvements going forward.



Britannia Village Youth session,



Living, Playing, Creating

Young people in the area mentioned sporting activities as enjoyable cultural experiences. Young people are very passionate about **music and dance, taking advantage of facilities in youth centres. Showcase events occur once a year, but could grow.**

Sports was the single highest activity young people would like to see more of. Many young people chose experiences they take part in such as boxing at Fight for Peace. Local youth and sports facilities are highly valued and are often a means of experiencing culture activities.

Young people would also like to see a cinema as many people travel to Stratford to watch films. Many people mentioned that they had to travel outside of the area to enjoy cultural experiences



Local Community, Economy & Work

Young people's highest priorities are access to **good education and training opportunities, affordable homes and good jobs**. Young people really value their **environment** and their second highest priority is to ensure **clean air and quality green spaces**.

Young people's sense of community varied across the area, some mentioned the sense of community was 'small, boring, not well integrated' others mentioned the community was 'friendly and welcoming, open, helpful'. Overall **young people** would like to have a **greater sense of community** but due to a **lack of activity and things to do, travel outside of the area to socialise**.



Shipman Youth pop-up



Royal Wharf area based workshop

Next Steps



Royal Wharf pop-up

3.1. Next steps

The Royal Docks Delivery Team

This process has enabled the Royal Docks Team to commence engagement with local residents, workers, voluntary sector organizations, businesses and other stakeholders. It has identified their priorities for future development and verified these against the development of the Economic, Public Realm and Cultural Placemaking Strategies informing the Delivery Plan. This initial process will transform into an ongoing Community Engagement strategy led by the Royal Docks Team providing options for participating throughout the life of the Delivery Plan, to enable people to have a say in the development and to ensure that in the long-term the area's regeneration delivers maximum benefit locally.

Drop us a line with any questions on royaldocks@london.gov.uk

Or visit our website: www.royaldocks.london



Royal Wharf area workshop

Next steps

Next steps OAPF:

This initial phase of engagement was a vital first step in the OAPF process and will help shape its vision and objectives. We hope that conversations started with local people, businesses and stakeholders will grow as the OAPF develops.

In the new year, there will be follow-up engagement to share how this initial phase has shaped the key principles and vision for the OAPF.

Following this, we will continue the conversation as the OAPF process progresses over the next year.

To keep in touch, please follow our updates on Commonplace:

www.royaldocksandriversideframework.commonplace.is

or here

www.london.gov.uk/royal-docks-beckton-riverside-opportunity-area.



Engagement Vehicle - 'Floating Ideas'

Glossary

4.1. Glossary

Enterprise Zone:

Enterprise Zones are part of the government's industrial strategy. These zones are designated areas that provide tax breaks and other business incentives. Business rates generated by the Enterprise Zone are retained and reinvested in the area to support local economic growth.

Local Plan:

The Local Plan sets out a vision for development in the borough. It addresses needs and opportunities across a number of themes, including housing, the economy, community facilities, infrastructure, and the environment. The Local Plan is the starting point for considering whether planning applications can be approved.

London Plan:

The Mayor's London plan is a strategy for how London evolves and develops, it covers housing and many other topics. The London Plan identifies housing capacities and policies for London as a whole, as well as for each council.

Opportunity Area:

The Mayor of London has identified a number of 'Opportunity Areas' across London. These are strategic locations that have significant capacity for development and growth, including improvements to housing, industry and infrastructure.

Opportunity Area Planning Framework (OAPF):

Opportunity Area Planning Frameworks are planning documents that are used to specify how an Opportunity Area can be developed. The Mayor works closely with the boroughs and other stakeholders, providing support and leadership in preparing and implementing Planning Frameworks.

GLA = Greater London Authority

LBN = London Borough of Newham

OAPF = Opportunity Area Planning Framework

TfL = Transport for London

EZ = Enterprise Zone