

# – Join – the – Docks –

## Royal Docks and OAPF

### Engagement Report

Prepared by Fluid

October 2019



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Kids Summer Splash pop-up

## 1.1. Engagement approach

The aims and approach of the community engagement process have been to:

- Raise awareness and involve a broad cross section of community, including those seldom heard;
- Understand the area and people;
- Understand what is valued and how development could benefit local people and organisations;
- Gather ideas, aspirations, challenges and opportunities for the future of the area
- Inform thinking from the early stages and ensure the strategies are fine tuned to local needs;
- Establish a set of priorities and criteria for testing the draft strategies and OAPF when presented.

To ensure that we heard from a wide range of people across the Royal Docks, we carried out the following:

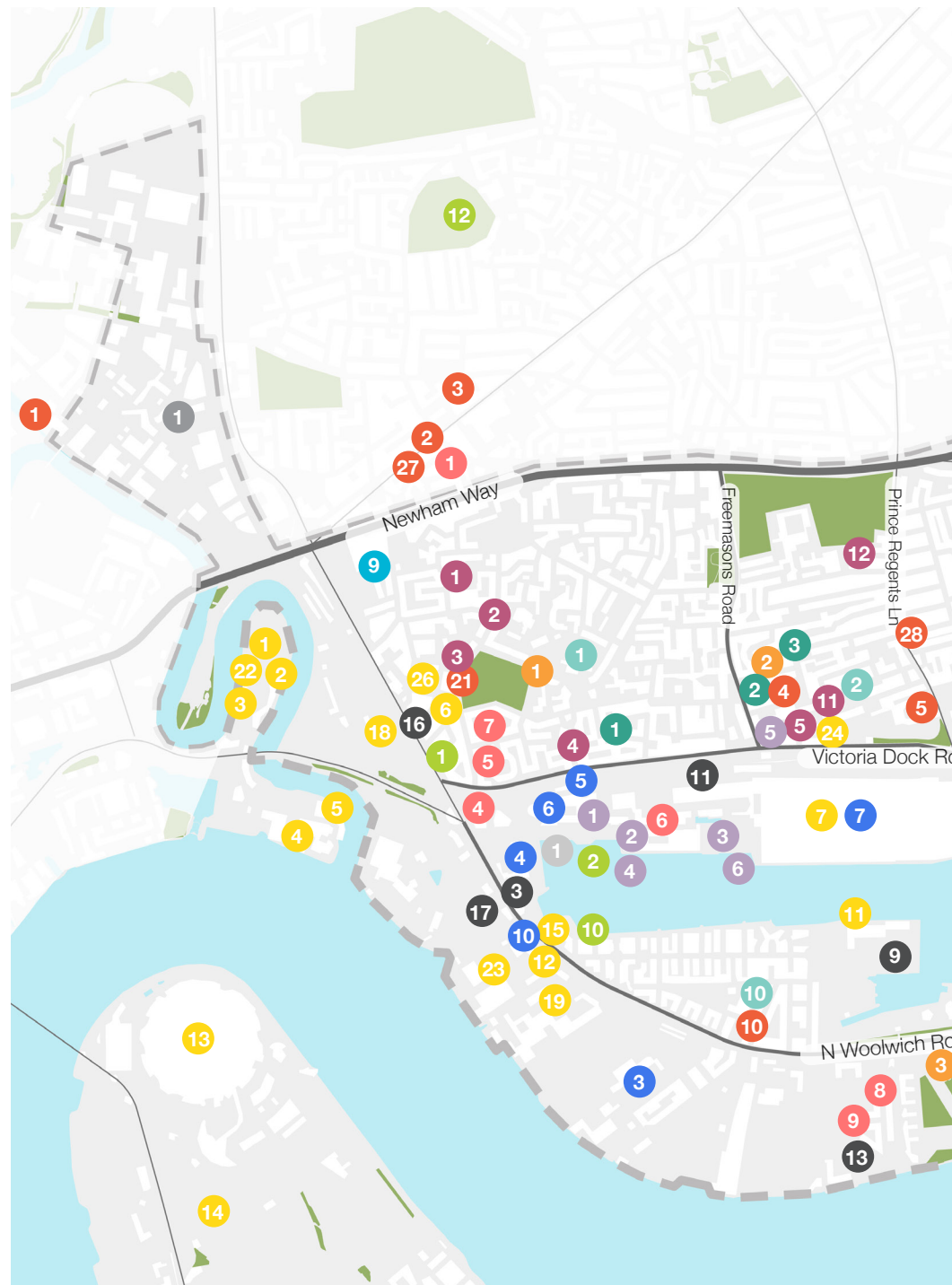
- Targeted outreach, including young people and youth groups;
- Reaching those seldom heard through visiting libraries and community centres;
- Paid internship / ambassador opportunities.

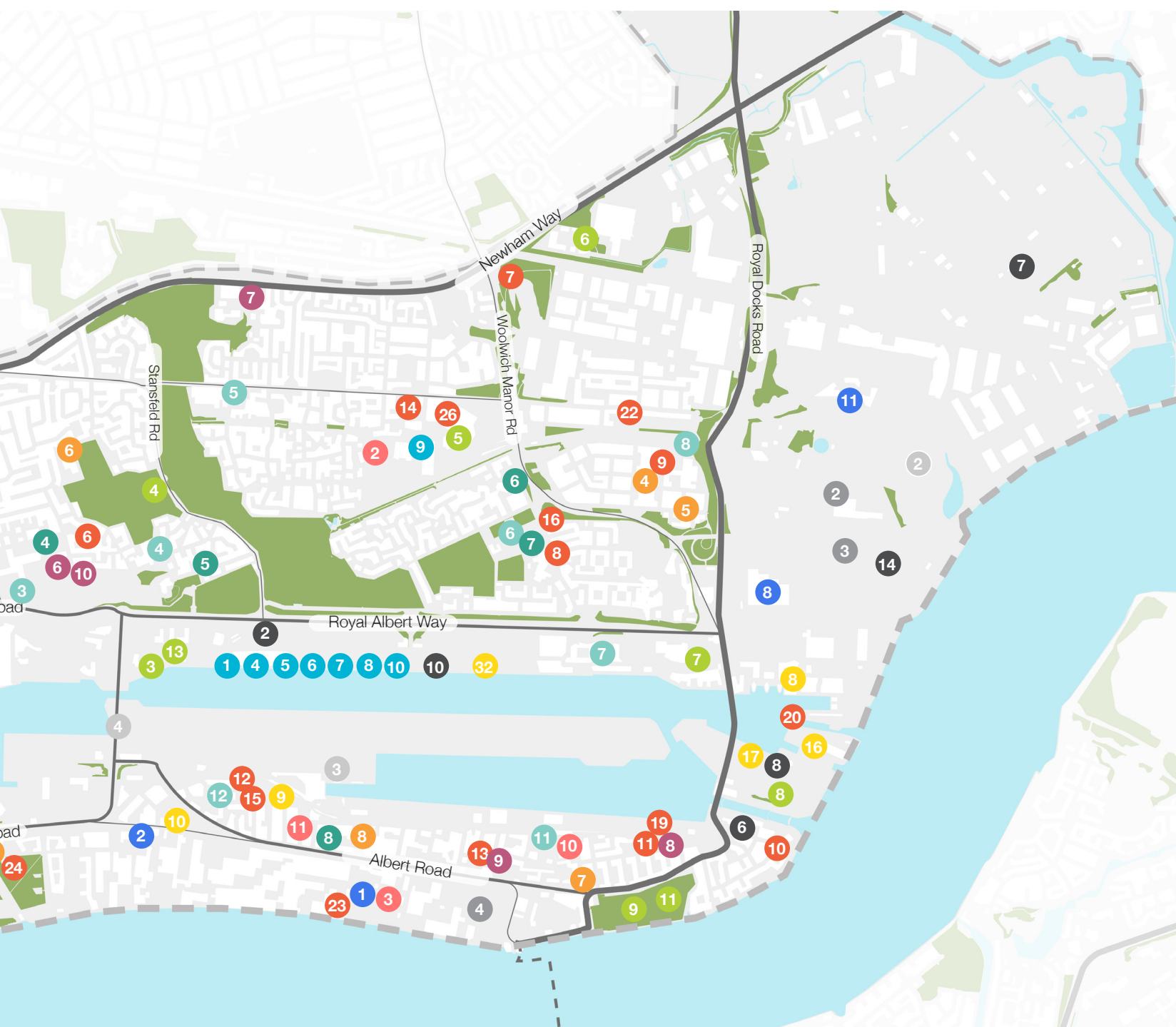


Kids Summer Splash pop-up

## 1.2. Stakeholder Mapping

At the beginning of the project, a stakeholder map was developed to show some of the local organisations or groups in the area that might be interested in getting involved.





### ARTS, CULTURE & MEDIA

1. The English National Ballet
2. The London Film School
3. Arebyte Gallery
4. Trinity Buoy Wharf
5. Lightship 95
6. Peacock Film Studios
7. ExCeL Centre
8. Bow Arts
9. The Craftory
10. Bricklane Music Hall
11. Lightship 93
12. Silver Building
13. O2 Arena
14. Studio 338
15. Husk Brewery
16. Tereza Joanne
17. Caramel Rock
18. Creative Land Trust
19. Work Wild
20. Greenwich & Docklands Festival
21. Newham Film Office
22. The Line Sculpture Trail
23. Block 9
24. ACAVA
25. Rosetta Arts
26. Newham Music
27. Emergency Exit AM
28. Edge Centre / Digital Arts
29. East Side Community Heritage
30. Heritage Fund
31. Thames Festival Trust
32. Soldier of Orange
33. CREATE
34. Nimrod
35. UP Projects

### COMMUNITY GROUPS/ ORGANISATION FACILITIES

1. CODY Dock\*
2. Canning Town Community Centre/ Library
3. Community Links
4. Cundy Community Centre
5. Community Garden Cafe
6. Peach
7. Royal Docks Trust
8. Beckton Community Centre
9. Windsor Park Community Centre
10. Britannia Village Community Centre (RA)
11. Fight 4 Peace
12. Royal Docks Community Voice
13. RDLAC
14. St Mark's Community Centre
15. Asta Community Centre
16. Newham Chinese Association
17. Women's Talk
18. Lolas Homeless
19. Woodman Centre
20. Lockside Kitchen
21. St Luke's Community Centre
22. Roma Support Group
23. Community Food Enterprise
24. People's Kitchen
25. Shirley Biro
26. Beckton and Royal Docks Neighbourhood Manager(s)
27. Canning Town and Custom house Neighbourhood Manager(s)
28. Shipman Youth Centre

### HEALTH

1. Appleby Health Centre
2. Custom House Surgery
3. Transitional Care
4. Prince Regents Care Home
5. Richard House Children's Hospice
6. Sanctuary Care
7. Royal Dock Medical Practice
8. Albert Road Surgery

### ASSOCIATIONS / ASSEMBLIES / FORUMS

1. Canning Town & Custom House Citizen's Assembly
2. Beckton & Royal Docks Citizen's Assembly
3. Beckton & Royal Docks Community Forum
4. Strawberry Star
5. Henry Wiltshire International
6. Austin Apartments
7. Sanctuary Housing Association
8. Royal Wharf RA
9. Barrier Point RA
10. Gallions Reach RA

### SCHOOLS/ EDUCATION

1. Hallsville Primary School
2. St. Joachim's Primary School
3. Royal Docks Academy
4. Calverton Primary School
5. Ellen Wilkinson Primary School
6. Windsor Primary School
7. University Of East London
8. Gallions Primary School
9. Britannia Village Primary School
10. Oasis School
11. Drew Primary School

## FAITH

1. River Christian Centre
2. Franciscan Friars Of Renewal
3. St Luke's Church
4. Immanuel House Of Worship
5. House Of Mercy
6. Accession Church Centre
7. Lighthouse Chapel
8. Christ Chapel for All Nations
9. The Parish of North Woolwich with Silvertown
10. Royal Docks Welfare Association
11. St Anne's Church
12. Baptist Church

## SPORT & LEISURE

1. Peacock Gymnasium
2. Open Water Swimming
3. Royal Dock's Adventure
4. Newham City Farm
5. East London Gymnastics Centre
6. Docklands Equestrian Centre
7. SportsDock
8. Dockland Riders
9. Table Tennis England
10. Wakeup Docklands
11. Phoenix Bowling
12. Arc in the Park
13. Royal Docks Rowing Trust

## CHILDCARE / NURSERY

1. Mokslukas Child Care
2. Clever Cloggs Day Nursery
3. The Alphabet House Nursery
4. Tamba Nursery
5. Beckton Bunnies
6. Bulldozer Training
7. Nutureville Nursery
8. North Woolwich Learning Zone

## INDUSTRIAL ESTATES

1. Canning Town Industrial Park
2. Beckton Sewage Treatment Plant\*
3. Beckton Gas Works
4. LCM Scrap Metal

## BUSINESS

1. Tate & Lyle
2. Tay Wharf
3. Tarmac
4. The Crystal London
5. Madison Brooke
6. Warehouse K-W
7. ExCeL Centre
8. BDM Logistics
9. Gallions Reach Shopping Centre\*
10. Waterfront Studios
11. Silver Building Project

## STATUTORY STAKEHOLDERS

1. Historic England
2. PLA (Port of London Authority)
3. Natural England
4. TfL

## HOSPITALITY

1. Belvedere Docks
2. Crowne Plaza
3. Hotel Novotel
4. The Good Hotel
5. Ibis Styles
6. Sunborn Hotel

## TRANSPORT

1. Emirates Airline
2. DLR Beckton
3. City Airport
4. Crossrail

## OTHER/DEVELOPERS

1. GLA Property
2. Newham Property
3. Royal Docks Team
4. The Silvertown Partnership
5. LB Newham Property
6. Royal Docks Management (RoDMA)
7. Environment Agency
8. London & Regional
9. Lendlease
10. ABP
11. Mount Anvil
12. JTP Architects
13. Ballymore
14. St. William
15. Grainger Plc
16. U + I
17. Project Flyunder

## POLITICAL/LA

1. Local Ward Councillors
- GLA -
  2. Culture
  3. Regen
- Newham -
  4. Licensing
  5. Regen
  6. Planning
  7. Highways
  8. Cycling
  9. Community Neighbourhoods
  10. Culture

## NOT MAPPED

1. Rosetta Arts\*
2. Emergency Exit AM\*
3. Women's Talk\*
4. Lolas Homeless\*
5. Historic England\*



Custom House Library pop-up

### 1.3. Stage 1 one-to-ones

#### Theme Specific Outreach

Throughout the engagement period each consultant team met with various stakeholders and organisations across the Royal Docks and wider area. One-to-ones help inform the knowledge base of each team and has uncovered a deep understanding of what is happening in the area, aspirations and feeds into each strategy.

#### Living, Playing, Creating - Stakeholder Findings

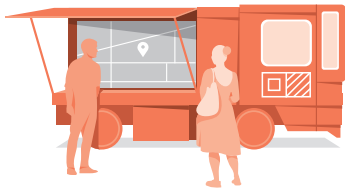
Below are some of the key findings which came from the one-to-on sessions carried out by CAS (Contemporary Art Society) and Fluid, which were conducted between June and August.

- The natural and wild landscapes are a heritage asset and need to be made more of.
- All agreed that the docks need to be animated and filled with activity, some suggesting that filling in the water was an option.
- Scale of the Royal Docks is a challenge and best addressed by thinking of it as a collection of places rather than a single entity.
- Many stakeholders are planning similar ideas (e.g. Lidos) Need for joined up thinking.
- Celebrate what is unique and rich, uncover the narratives that you want to be known by.
- A major event can draw together all the cultural activity happening here and put the Royal Docks on the Map.



Britannia Village pop-up

## 1.4. Stage 2 local events



### Pop-Up Events

#### Purpose

15 pop-up events were held in various locations around the Royal Docks and OAPF area to raise awareness of the project and to gather feedback. The locations were chosen to ensure a wide range of people and areas were reached, with a particular focus on communities which were harder to engage with. Pop-ups are used to target a wide cross section of the local population. Pop-ups enable opportunity to share information on the ambitions of each strategy and OAPF, whilst also taking opinion and viewpoints from the public to inform and test assumptions about the strategies and OAPF.

#### Description

The pop-ups were facilitated through the use of the electric milk float, which doubled up as a display. It was decided that the use of a display vehicle would be the best way to reach the most people, as well as allowing flexibility in location and times of the events. Pop-ups were held at the following locations:

#### Activity details

For a detailed diary of event dates and locations, please see activities timeline on page 28.



Heritage board



Information boards



Big ideas map



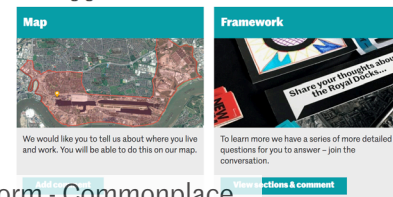
Canvass cards

### Join the conversation on plans for the future of the Royal Docks and Beckton Riverside

The Royal Docks and Beckton Riverside hold huge promise for developing jobs, homes and amenities for local communities while becoming a major centre for enterprise in the London economy. We want to get our priorities right and balance future development with community needs, while celebrating the Royals' heritage.

[Learn more about the scheme](#)

#### Active engagements



Online platform - Commonplace

## Stage 1 engagement tools

- Six **information boards** were created to share an overview of the project and to encourage conversations. The boards gave an introduction to the project and the themes.
- **Canvass Cards** are fun questionnaires that ask direct and indirect questions and are normally filled in with help. A polaroid photo was taken of respondents and attached to the cards, which are displayed to form a gallery of aspirations. It was broken into five sections, covering the four themes and an 'about you' section which asked more personal questions.
- The **big ideas map** was an aerial image of the Royal Docks and wider area for attendees to interact with and share their thoughts about a specific place in the area.
- The **heritage board** consisted of a historical timeline, highlighting some of the key moments that helped to shape the area. Participants were asked to share stories or historical references on the board.
- **Comments cards** were created to allow for comments or questions which may have fallen outside of the methods of feedback provided.
- **Youth/ short canvass card** was a condensed canvass card designed to encourage young people to get involved in the engagement process.
- The **extended economic questionnaire** was to develop more thorough insight into the local economy, an extended questionnaire was created to follow on from the 'Local Community, Economy and Work' section of the canvass card. This questionnaire is directed towards local workers and businesses.
- **Online feedback** was available to increase the number of people engaging in this process, an online feedback platform was created through the Commonplace website. The online platform allowed participants to share feedback on an interactive map and a digital version of the canvass card.
- A **postcard** was made with information on the project and how to get involved, where to share online feedback and learn more about the project. These were printed and distributed in libraries and local centres.



Newham Chinese Association Community Fund event

## Stage 1 engagement

### Focus Sessions

Focus sessions took place to speak to specific groups and gather a deeper insight into their thoughts and experiences of the Royal Docks. These were facilitated by Fluid and Palma Black. The focus sessions used the big ideas map and canvass card, with the addition of large question sheets, which had some of the questions from the canvass card printed on it for the group to discuss and answer together.

The following focus sessions took place:

- Newham Chinese Association (16 and 19 August 2019)
- Older people Friendship Group @ RDLAC
- Somali Community
- Rosetta Arts
- Muslim Women
- Councillors
- Community Links
- Hotels

### Engagement tools used:

- Big ideas map
- Canvass cards
- Question sheet

### Community Fund

Community Fund Grants of up to £2,000 are available for groups to organise their own engagement activities, throughout the summer, to help gather views, ideas and information from as many local people as possible. The following groups were granted funding:

- Tony Cheeseman
- 5es
- Bow Arts
- Newham Chinese Association
- RDLAC (Royal Docks Learning and Activity Centre)

### Engagement tools used:

- Big ideas map
- Canvass cards



Youth session Britannia Village

## Stage 1 engagement

### Youth Engagement

Reaching out to young people in Newham was a big part of the engagement process, as the London Borough of Newham has one of the highest numbers of young people in London. As part of the process, we carried out targeted outreach to speak to young people in the Royal Docks area. To do this we reached out to a number of established youth centres and community groups including:

- Sea Cadets
- RDLAC (Royal Docks Learning and Activity Centre)
- Fight for Peace
- Britannia Village
- Shipman Youth

From this outreach we held a pop-up event at Shipman Youth Centre in Custom House.

To increase youth participation, a programme to find Youth Ambassadors in the area was conducted, aiming to select 3-5 ambassadors who would accompany Fluid at certain pop-up events and to help facilitate workshops with other young people in their community. Each of the ambassadors were paid London Living Wage for their time.

As part of this outreach we carried out a youth workshop with 12 participants from Fight for Peach, RDLAC and Britannia Village Community Centre. The aim of the workshop, which was held in the Good Hotel, was to inform the group about the work we have been doing in the Royal Docks, and how young people can get involved.

The feedback gathered the canvass card during this session went into creating a shorter youth canvass card, which could be used to collect views from young people in the area.



Royal Wharf area based workshop

## 1.5. Stage 3 - area based workshops

### Purpose

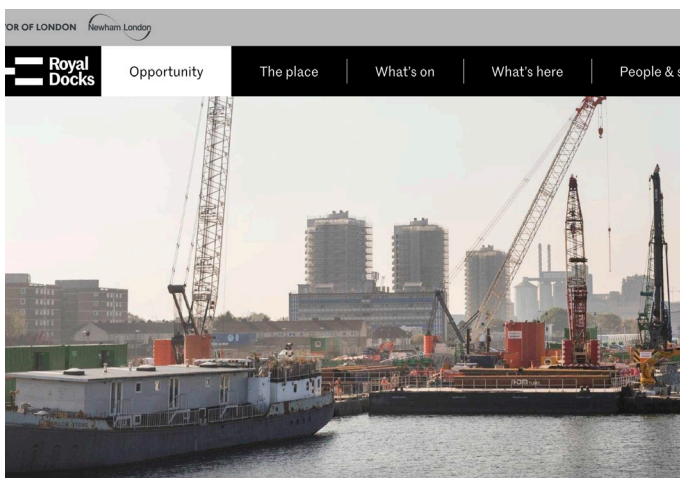
Area-based Workshops shared the findings and data from the one-to-one and pop-up events and allowed an opportunity to dig deeper into the conversations and for participants to hear the view of others and to test emerging ideas. Materials were prepared in order to build upon the collected research and findings from the previous stages of engagement and to workshop ideas on the particular themes (building on the objectives of Newham Local Plan and the Royal Docks Placemaking Project).

Fluid facilitated four events across local neighbourhoods to dig deeper into the conversations around the four themes.

Within the workshops we explored opportunities across the four main themes, using a combination of aerial images, an exhibition board with high level findings and a series of example images relating to each of the themes, and the feedback received through engagement. The workshops allowed people to share their local viewpoints to help move forwards towards a common ground.

The workshops were conducted through four round table themed discussion, as well as a drop-in- space, which allowed attendees to view the engagement material from the pop-up events, which took place over the summer.

Each round table area had maps on the table of the wider area and the focus area, with post-its and pens for drawing with and information boards about the theme and headline finding from the engagement to date, which was presented by a representative from the engagement team.



## What we're doing

Royal Docks website The Royal Docks Team is a joint initiative from the Mayor of London and the Mayor of Newham established in 2017 to help deliver an ambitious regeneration programme, in what is London's only Enterprise Zone. Working collaborati



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## 1.6. Communications

### Poster

Posters were distributed locally, in spaces for display to raise awareness of the engagement programme and upcoming events.

### Social media

Information on upcoming pop-up events was shared on the Royal Docks Instagram page to give people an opportunity to share their views.

### Website

The Royal Docks website is regularly updated to keep people up to date on the project and how to get involved. It provides access to the Commonplace where people can share feedback online, as well as project context and background.

### E-mail

Prior to the area based workshops, an email was circulated to all of the stakeholders and people we had spoken with throughout our engagement. The email detailed the outline of the workshop as well as sharing a link for people to sign up to attend the round table discussions.

### Letter drop

A letter drop was conducted to over 20,000 homes and businesses to notify people of the dates and times of the upcoming area based workshops.



Royal Wharf area based workshop

## 1.7. How data was analysed

### Feedback

Feedback for the project has been provided in multiple ways, through canvass cards, online questionnaires, comment cards, heritage cards, bid ideas maps, workshops and conversations.

All feedback was analysed comment by comment from canvass cards and in-putted into a central database. When questions were quantitative, a count search was performed to find the rankings for each question.

When questions were open, each comment was databased, analysed and categorised where there were patterns or repeated suggestions.

Each question from the canvass card was allocated to a specific project theme and overall findings were made from the compilation of responses to that particular theme.

This engagement process received many responses on the 'Big Ideas Map', responses were made to five different questions: Destination, Avoid, Ideas, What's Great, Cultural Asset. These comments were grouped by question and were sub-categorised into the project theme categories.

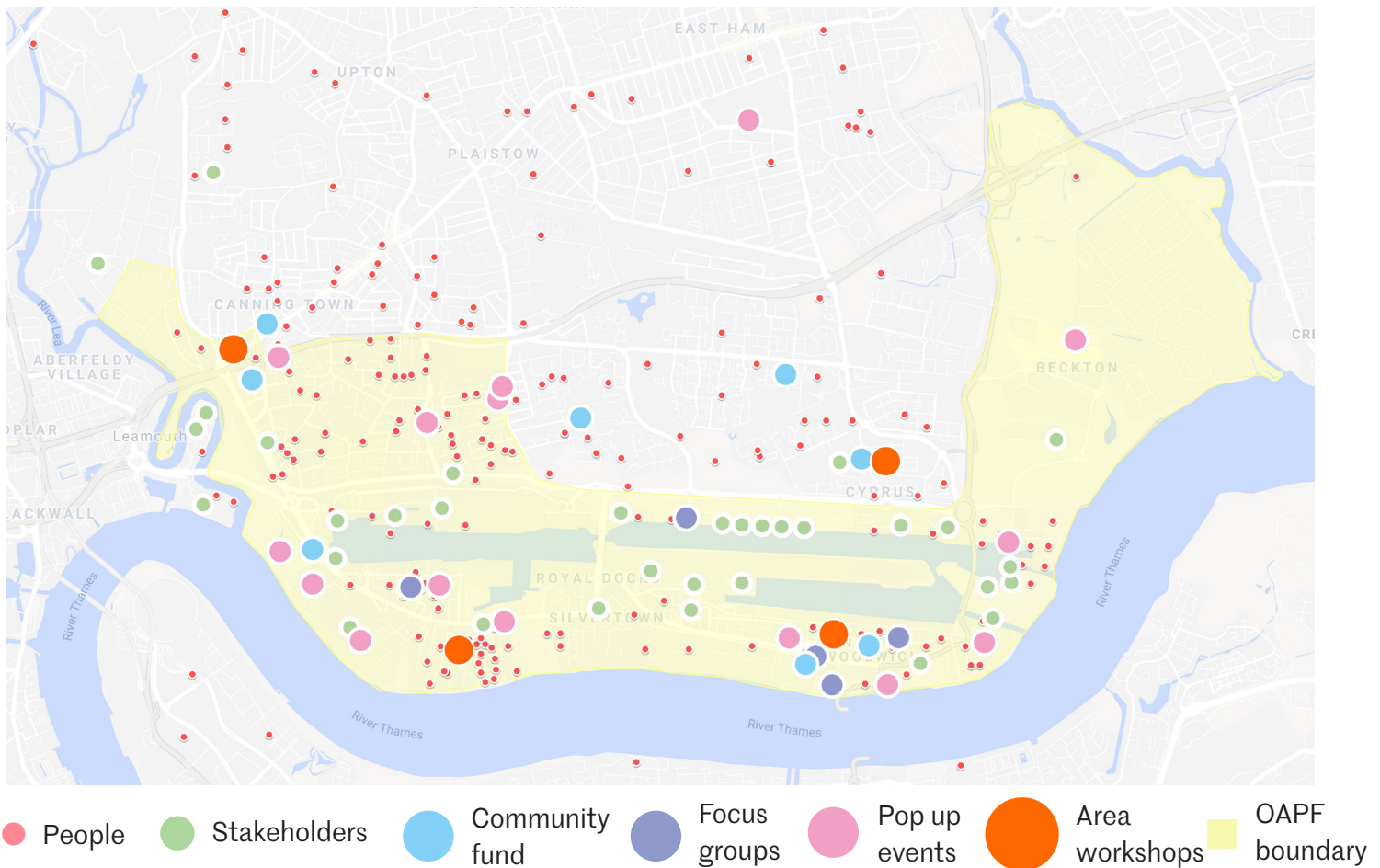
Comment cards were added into the main database and sub-categorised into the main project themes.



# Appendix B - Impact & Evaluation

## Mapping attendees

There has been a good range of respondents from across all geographical areas and this can be seen in the postcode mapping below. The map is of all event attendees who provided address details or a postcode as well as the location of stakeholder one to ones, community fund activities, focus groups sessions and area workshops. Apparent gaps are areas where there no people living, such as Beckton Riverside, and other industrial lands.



## 1.1. Monitoring and impact evaluation

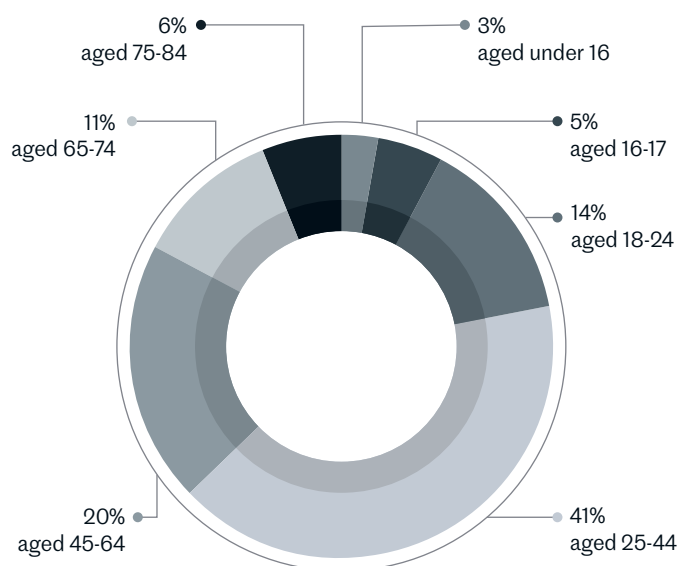
### Demographic analysis

This section provides an overview of the engagement demographics from the youth engagement, Commonplace and canvass cards.

### Demographic analysis : Age

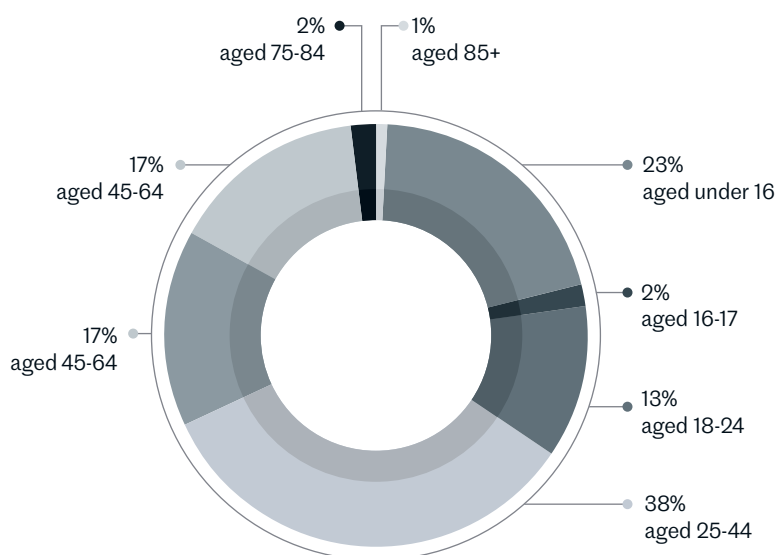
Of the 288 consultees that provided their age, the majority (41%) of respondents were aged 25-44. In comparison with the Newham demographics it was 3% higher. Ages under 16 were slightly under-represented and the ages 85+ slightly over represented.

Consultee demographics: age



**Figure 1.** 288 responses to the age range of respondents gathered from Canvass cards, Youth engagement and Commonplace

Newham demographics: age

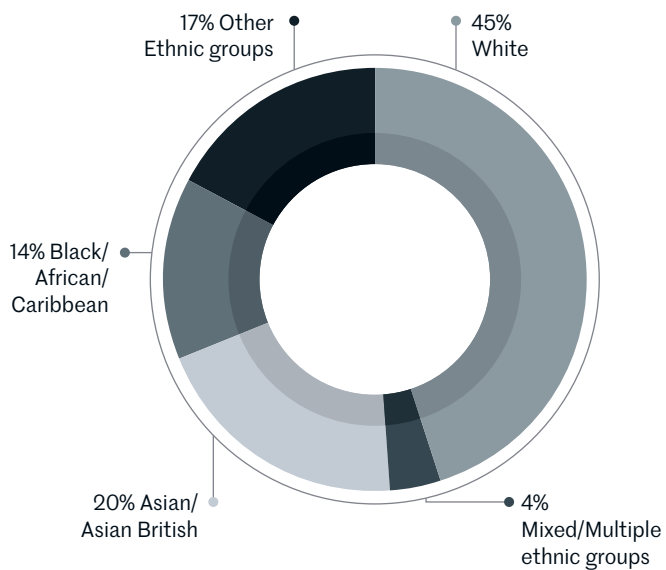


**Figure 2.** Data of ages from UK Census Data 2011

### Demographic analysis : Ethnicity

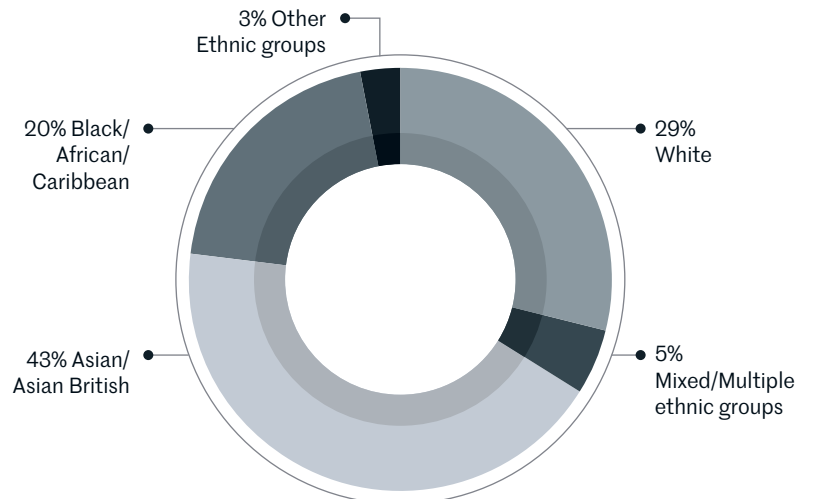
Of the 267 consultees that provided their ethnicity, the majority (45%) of respondents were white. BAME groups were slightly under-represented, in comparison to the 2011 ward statistics with above average representation of White & Mixed ethnic groups.

**Consultee demographics: ethnicity**



**Figure 3.** 267 responses to the ethnicity of respondents gathered from Canvass cards, Youth engagement and Commonplace

**Newham demographics: ethnicity**



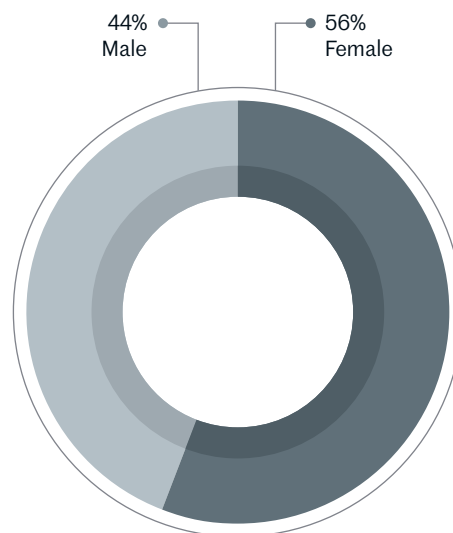
**Figure 4.** Data of ethnicity from UK Census Data 2011

## 1.2. Monitoring and impact evaluation

### Demographic analysis : Gender

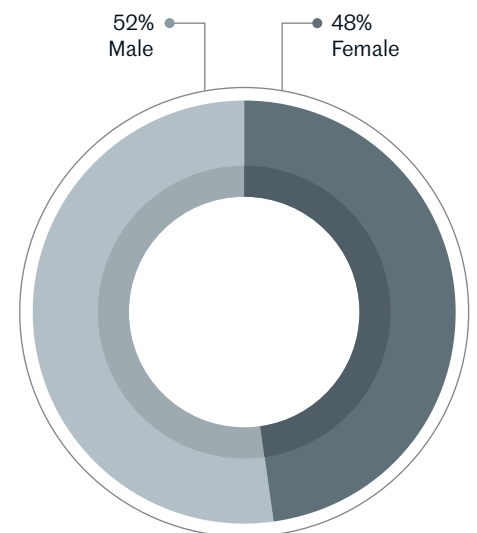
Of the 261 consultees that provided their age, the majority (56%) of respondents were females. Females were above average representation and males slightly under-represented in relation to the Newham statistics.

**Consultee demographics: Gender**



**Figure 5.** 261 responses on the gender of respondents gathered from Canvass cards, Youth engagement and Commonplace

**Newham demographics: Gender**

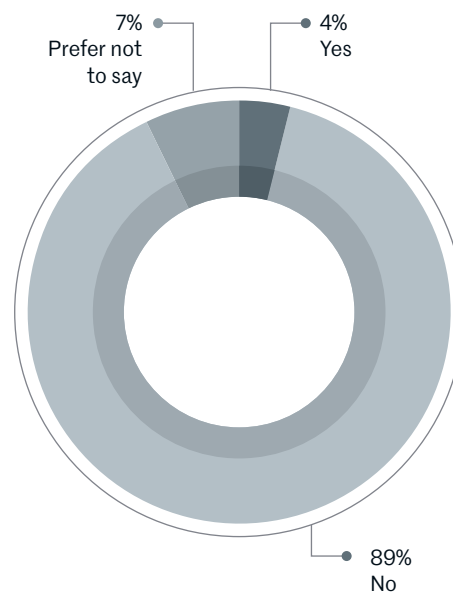


**Figure 6.** Data of gender from UK Census Data 2011

## Demographic analysis : Disability

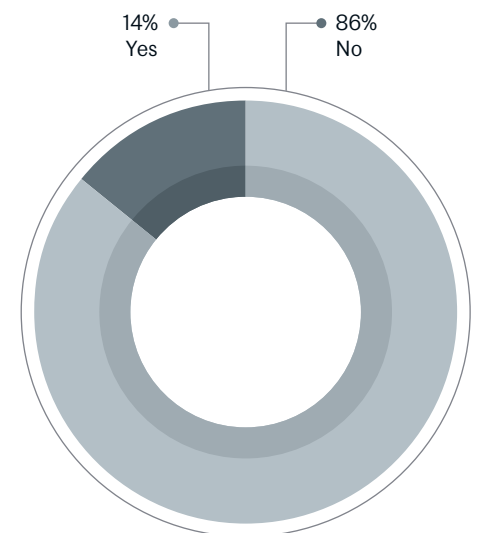
Of the 220 consultees that provided information on whether they had an impairment, 4% responded 'yes'. Respondents with a disability were under-represented however 7% of respondents responded with 'Prefer not to say' which will impact the comparison to the Newham representation.

**Consultee demographics:  
disability**



**Figure 7.** 220 Responses on the option of disability gathered from Canvass cards, Youth engagement and Commonplace

**Newham demographics:  
disability**

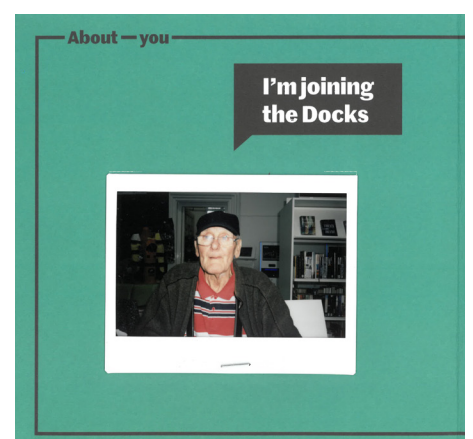
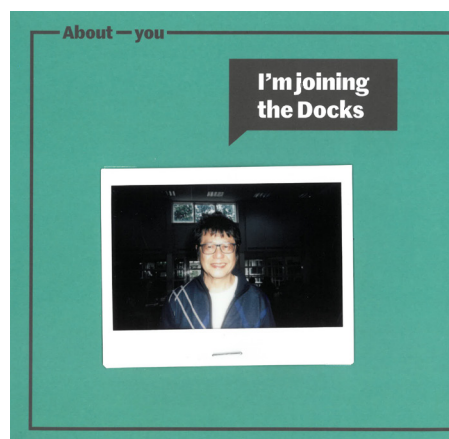
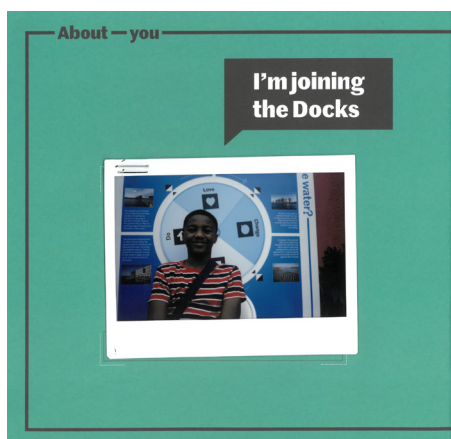
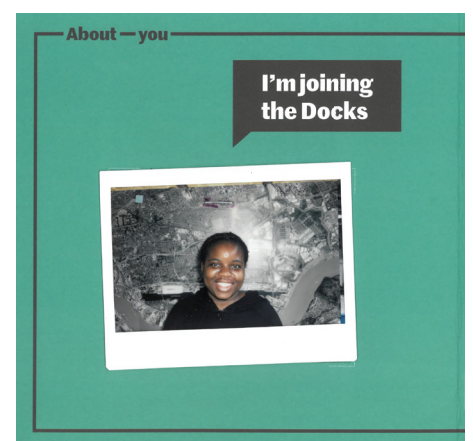
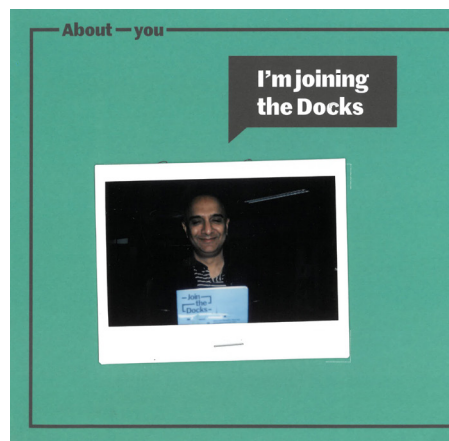
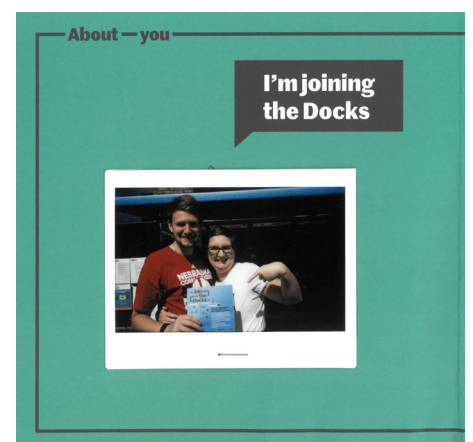
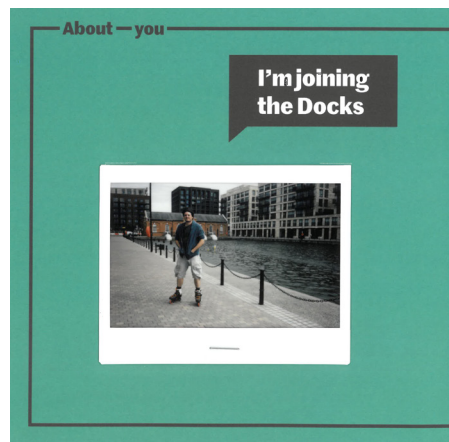
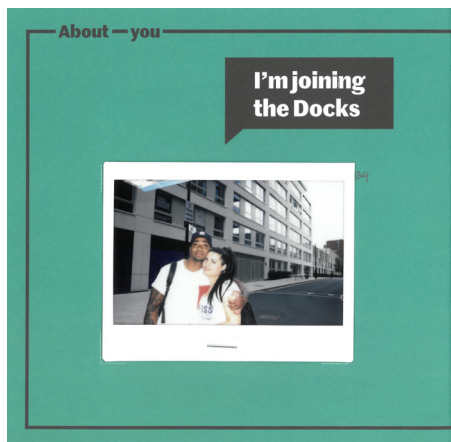


**Figure 8.** Data on disability from England and Wales Data 2011 from Office for National Statistics



Shipman Youth pop-up

### 1.3. Who's Joined the Conversation?





On the 'About You' section of the canvass card, we asked people to share the things they love to do. These are some responses, the scale of the word depends on how frequently it was used.





Royal Wharf area based workshop



# Appendix C - Findings



Britannia Village pop-up

## 2.1. Detailed feedback - Connecting People & Places

Connecting People & Places aims to make the Royal Docks and surrounding areas easier to move around, and better link communities to each other. It also aims to connect people and communities to the water spaces of the Docks and The River Thames, by focusing on walking and cycling, with improved access to public transport.

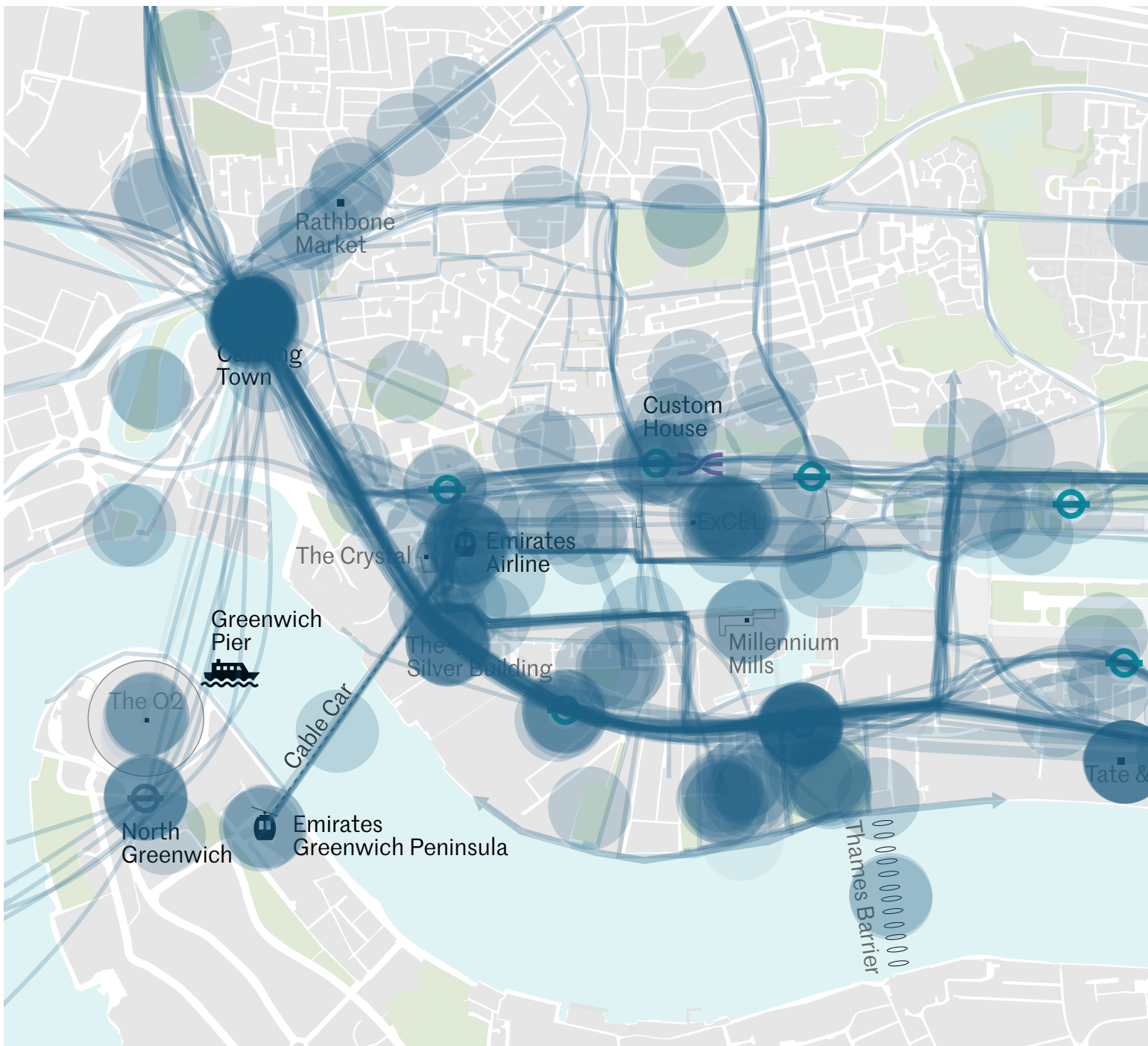
The following pages outline the analysis and findings from pop-ups, community fund events, focus and youth sessions on this theme. The materials used are:

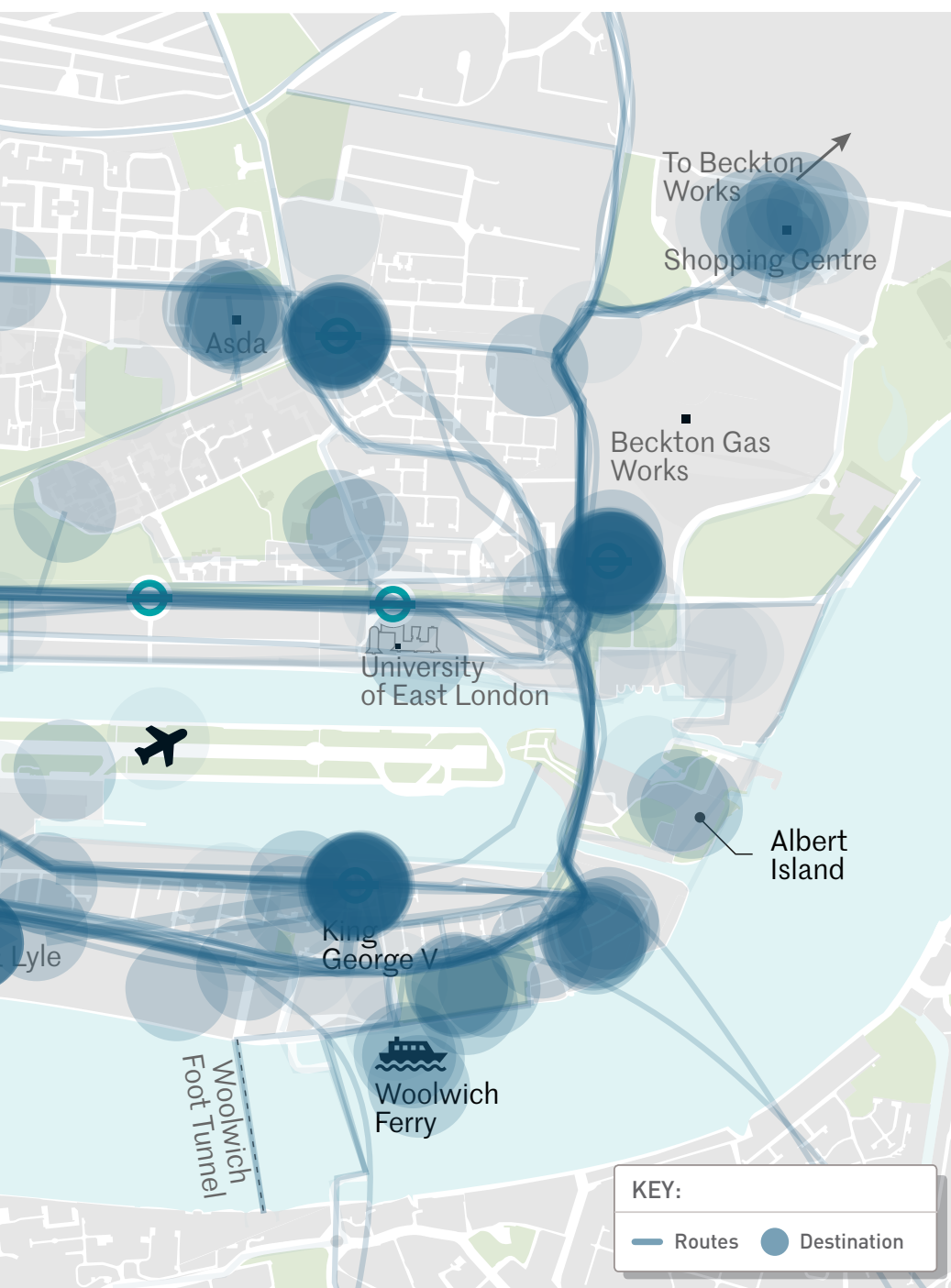
- Canvass cards & short canvass card
- Big ideas map
- Youth canvass card

## Canvass card question analysis

1.1 On the map, mark:

- The places you use and visit the most
- The routes you most often use to get there





Throughout the engagement we wanted to find out the most frequent routes taken across the Royal Docks. We asked participants to mark the places they use and visit the most and what routes they use most often. As we can see below, there are 10 areas of high intensity meaning they are visited the most.

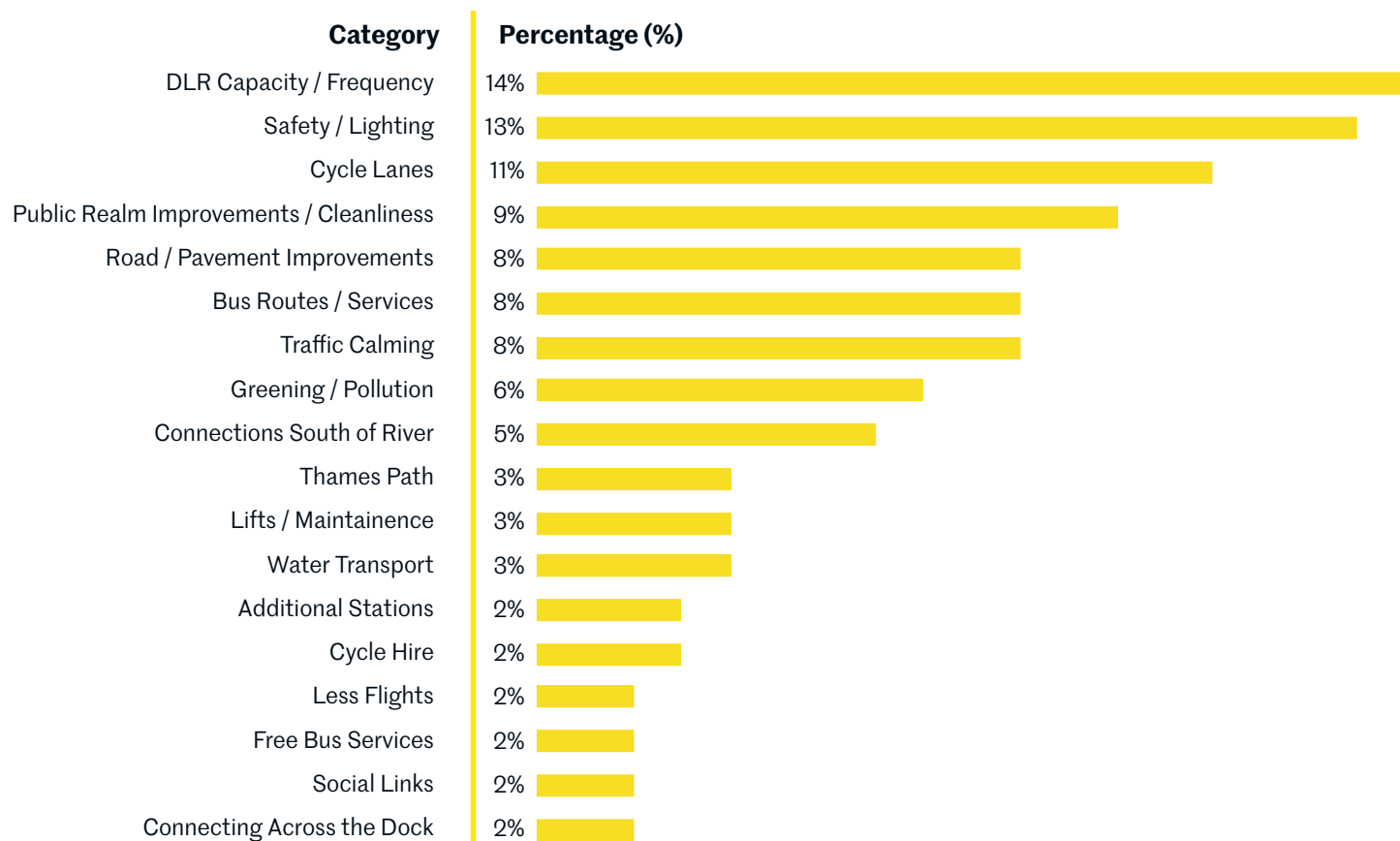
The top places visited included Canning Town, Royal Victoria, Gallions Reach and Beckton. The most frequent routes taken were on North Woolwich Road following into Albert Road and around towards Royal Albert Way and Victoria Dock road.

### Canvass card question analysis

#### 1.2 Are there any improvements you would like to see?

The greatest improvement respondents would like to see would be to improve the DLR network across the Royal Docks on both branches of the line. The most mentioned improvement was to increase capacity and frequency of trains for peak hours. Respondents often waited for multiple trains before being able to board or would travel in the reverse direction to the end of the line in order to have a more comfortable journey. Other notable ideas were to include the DLR network into 24hr night-tube services. Station improvements such as weatherproofing, general maintenance and upkeep of lifts at stations were points of interest.

Respondents would like to see improvements made to roads and pavements across the area. Many people mentioned the car dominated environment of the Docks and would like better pedestrian routes, dedicated cycling routes and to see speed limits reduced across the area. HGV's were a major issue as many people felt they could not cycle or walk near main roads due to the volume of large vehicles using the roads, there was also concern that a proposed distribution centre would add more HGV's to the area's roads.



**Figure 9.** 132 responses

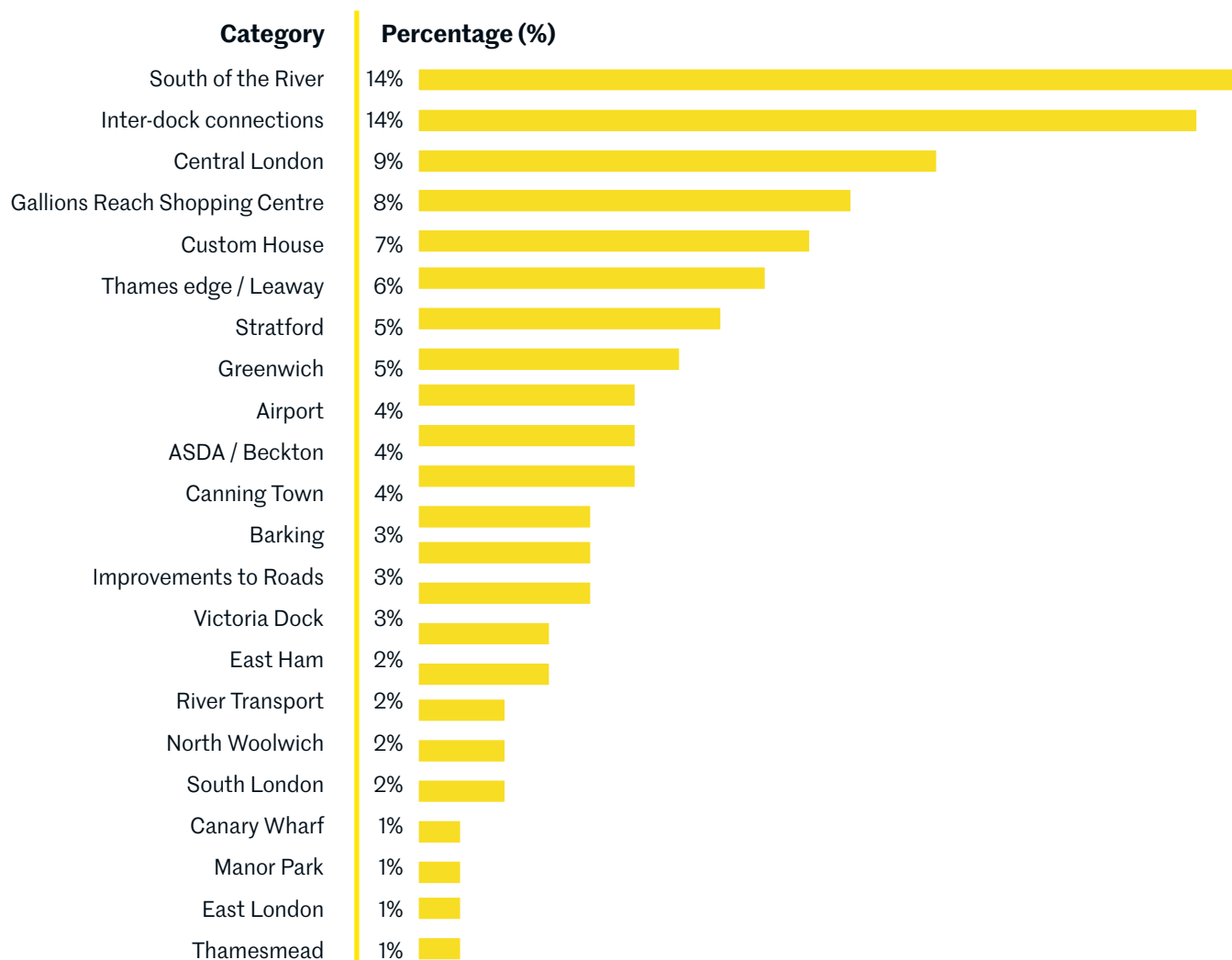
### Canvass card question analysis

#### 1.3 Where in the area would you like better connections to?

People living across the Royal Docks most desirable connection was to the south of the river Thames, this desire is in part due to the lack of centres of activity across the docks. Many respondents travel to Woolwich for amenities such as bank branches and large food offers and due to the lack of connection to Gallions Reach Shopping Centre. The shopping centre is also a high priority for respondents to connect to.

People expressed the major barrier to movement in the area is the Dock water itself, with only 4 crossing points along the 4km stretch of water. People would like to see more crossings across the water, specifically creating north-south connections and people welcomed the proposed bridge to connect to Millennium Mills, mentioning the accessibility issues of the existing bridge between ExCeL and Britannia Village. Many respondents also mentioned accessing the Dock water from their neighbourhoods and connectivity to the water's edge

### 1.3 Where in the area would you like better connections to?



**Figure 10.** 132 responses

Canvass card  
question analysis

1.4 How do you most often travel in the area?

The Royal Docks has been mentioned in conversations with the public as a disconnected place from London or Newham, however over two-thirds of people use public transport to move around the area. Over 1 in 10 people said their main mode of transport was a sustainable option of either walking or cycling. In contrast 1 in 10 people mentioned their journeys were most often taken by car. The least used form of transport in the area is the Thames Clipper, this is expected to rise with the introduction of Clipper services at Royal Wharf from late 2019.

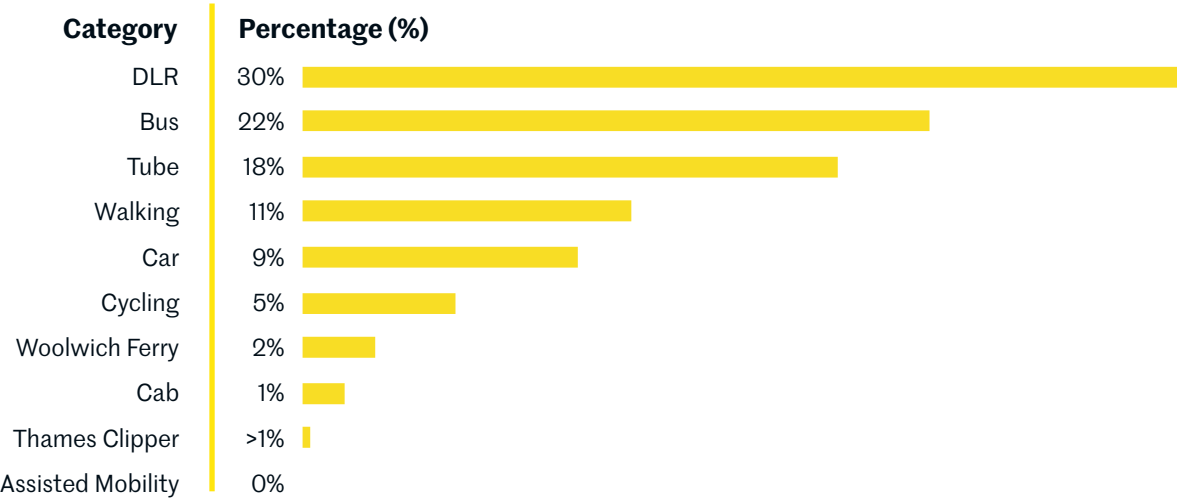
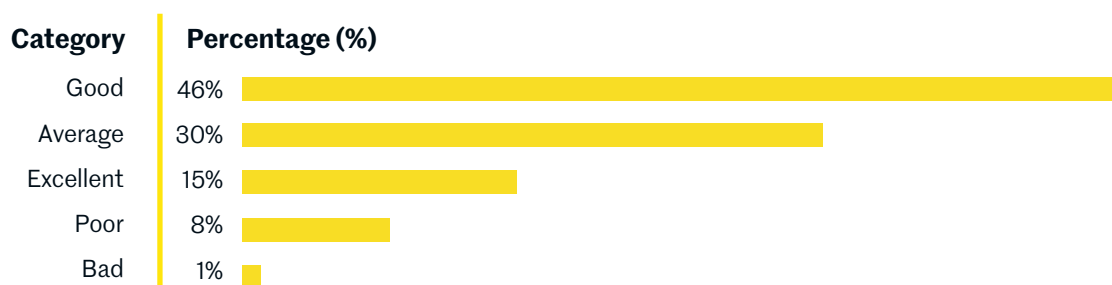


Figure 11. 849 responses

### 1.5 How do you rate public transport in the area?

Overall the vast majority of respondents gave a positive rating for public transport in the area under 'Good' or 'Excellent'. Only 9% of responses were considered negative either 'Poor' or 'Bad'. The rating of public transport differed across the Docks with specific area such as North Woolwich Silvertown and Beckton rating the public transport much lower than in Canning Town or Custom House. This is in part due to the impact of transport projects such as Crossrail that run through North Woolwich, promising wider benefits to the area but creating negative impacts for the immediate residents.



**Figure 12.** 281 responses

1.6 What would make public transport, walking or cycling more usable options?

Cycle infrastructure and improved walkways would make using public transport, walking or cycling more usable options across the Docks. Respondents mentioned a need for calming roads or creating quiet routes away from main roads, having dedicated cycle lanes, hire cycle schemes across the Docks. Many people mentioned they do not choose to walk at night due to safety concerns, lighting was a particular concern that would improve safety across the area. The recent change to night buses in the area was also raised as it has restricted evening movement in areas such as Silvertown and North Woolwich adding to safety concerns.

Overall people mentioned that bus services were infrequent and not to schedule, making people take more journeys by alternative methods. In additional there were calls for more services on bus routes and the DLR to enable more people to use public transport.

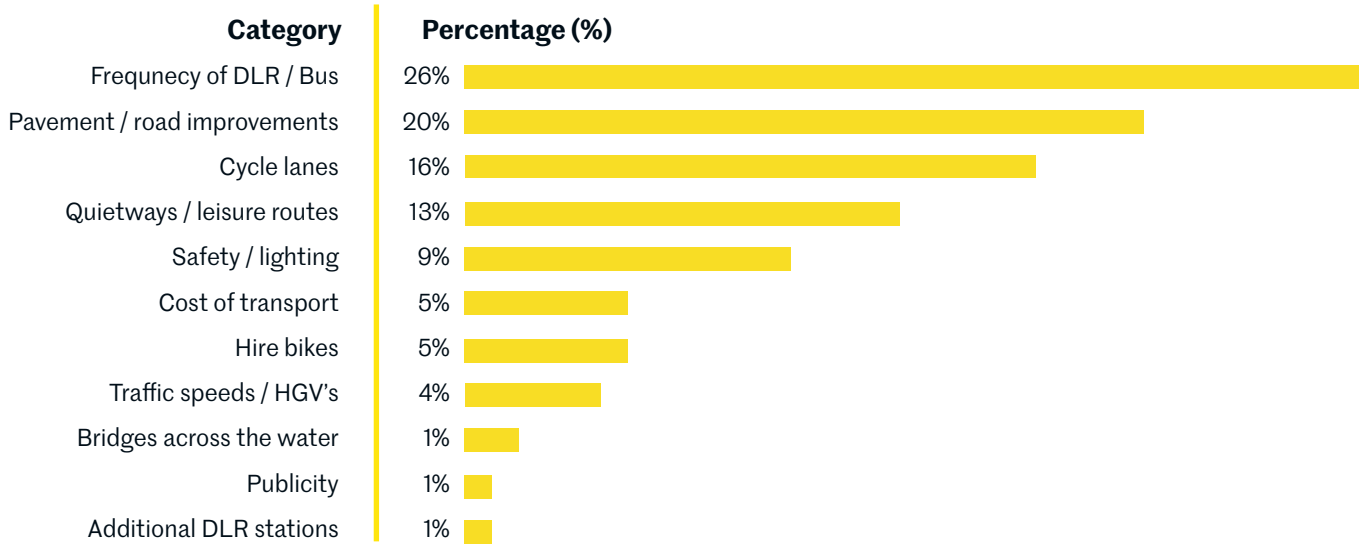


Figure 13. 128 responses

## Big ideas map analysis

**Ideas** - To improve or enhance the area

**Destinations** - Where do you go locally to enjoy or spend time & what do you do?

**Avoid** - Where you avoid and why?

**What's great** - What you really value locally and why?

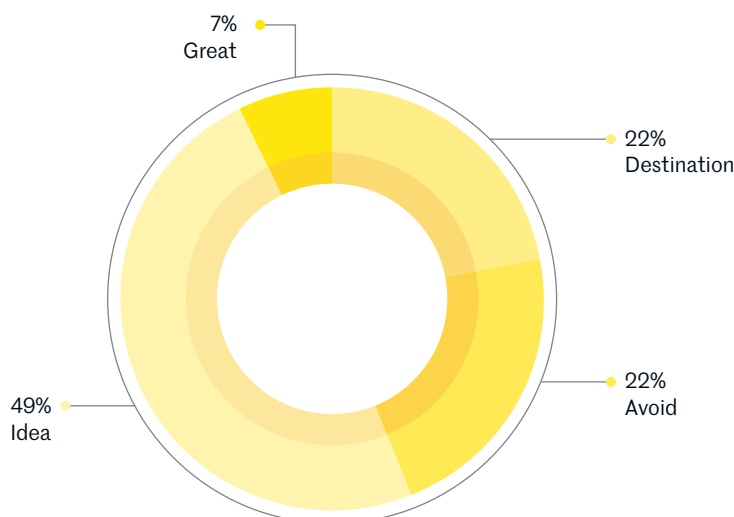
**Cultural activity** - Please tell us about any creative or cultural activity in your area?

**Idea:** The majority of 'ideas' were about access and transport. People suggested transport routes need to be improved, in particular, user-friendly cycle paths and pedestrian crossings. Respondents in Beckton and North Woolwich were particularly focussed on public transport in their area.

**Destination:** The areas that people spent the most time or travel to were Stratford / Royal Victoria. People value the riverside, university (UEL). Many individuals mentioned walking along the north of the river and the water as a quality they valued.

**Avoid:** The most common locations discussed by respondents as areas they avoid were Beckton, North Woolwich and Canning Town. The main themes behind the comments were due to safety concerns, transportation, lack of animation and accessibility. Main concerns highlighted were lifts to the bridge between ExCeL and Britannia Village being out of order, the Beckton corridor being unsafe and speed limits to be reduced.

**Great:** People value the dock water and walking along the dock edge. The riverside was also mentioned with residents of Royal Wharf and Royal Albert Wharf often spending time close to the river.



**Figure 14.** 101 responses

### Community fund

Respondents suggested better connections to places visited on a daily basis such as schools, Gallions Reach Shopping Centre and parks. Other connections noted improvements around the dockside and across the docks. Regular buses, user friendly cycle routes and improved road infrastructure would make walking, cycling and public transport more usable.

Respondents mentioned avoiding Canning Town due to the transport being seen as poor and an overcrowded station. Overall speed limits on roads are seen as too high.

Accessibility was a high priority, respondents mentioned out-of-service lifts and poor pavement conditions made journeys harder.

Some respondents stated that Gallions reach, the Green Way, Cyprus gardens and Beckton centre were places they enjoy/spend time in, with the dock side and water seen as a quality most valued locally.

### Focus sessions

Many respondents asked for more shops and meeting spaces as improvements they would like to see, in particular ethnic shops for produce and items as many have to travel long distances to get specialist products.

Headlines to emerge from the focus sessions are in regard to the surface and accessibility to the dock edge with wheelchair users and elderly are concerned over maintenance of lifts and harsh environments. There were also calls for connections south of the river and towards Barking.

## Youth engagement

Young people in the Royal Docks tend to travel outside of the area and favour going to Stratford as a place to socialise, due to Westfield shopping centre and the high levels of activity. Young people tend to avoid Canning Town because of safety concerns. Young people are very mobile in the area, travelling to destinations after school with friends, they highlighted the importance of the bus routes in the area. Young people would like to see young persons oyster cards be extended to 18 years of age, commenting that the DLR or tube network was too expensive, choosing to take the bus more often.





## 2.2. Detailed feedback - Making Great Places

The following pages outline the analysis and findings from pop-ups, community fund events, focus and youth sessions on this theme. The materials used are:

- Canvass card
- Short canvass card
- Big ideas map
- Youth canvass card



Canvass card  
question analysis

2. 1 What are your top priorities for making great public places in the Royal Docks and surrounding areas?

Safety was the highest priority in public spaces, a number of the other priorities listed were in relation to improving safety in the area. Respondents felt that creating meeting and social spaces could improve safety as it can feel very quiet, leading to an perceived sense of danger. Suggestions for active communal areas for all ages and backgrounds were made.

People felt that the area could benefit from activity hubs. Many go to Westfield in Stratford as there is a lot to do and it feels like a safe and secure environment.

A lot of people valued the parks and open spaces, but said that they could be better maintained and used, namely Beckton Park and Royal Victoria Gardens. This could be helped by better lighting, more facilities and improved lighting.

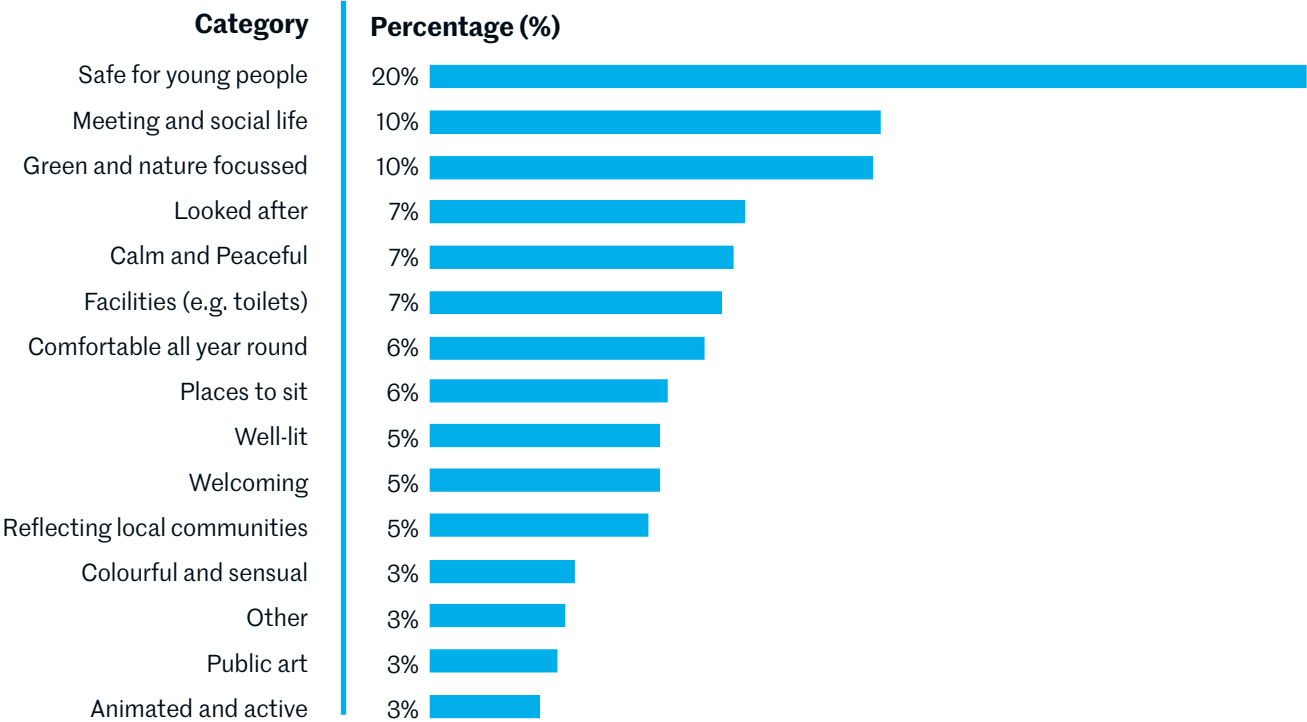


Figure 15. 1200 responses

## 2.2 How often do you use the waterside and/or water in and around the Royal Docks?

The lack of access is the main reason for people not using the water. Respondents agreed that creating social spaces around the docks would encourage use, with others suggesting a dock loop which would allow people to walk the whole way around the docks. The best used waterside was Royal Victoria Dock as this is the most active and accessible space for a lot of people.

The path along UEL was well used amongst people living in Royal Albert Dock, but the fact that it closed in the evenings meant that it was not a reliable route. This issue of safe access at night was raised by a number of respondents.



**Figure 16.** 281 responses

Canvass card  
question analysis

2.3 Given the level of change expected, what areas of improvement do you think are most important?

The areas of transport that people wanted to see improved was DLR frequency and capacity, with others agreeing that access to buses at night would benefit the area.

Parks and green space were desired by respondents, with most agreeing that the current spaces such as Royal Victoria Gardens and Beckton Park are great, but need to be better maintained and used. Adding shops and cafés was suggested as a way to improve use.

A strong sense of community was highlighted, but a need for more community facilities was stressed. Public realm elements such as bins and street lighting, as well as amenities such as post offices and doctors were also requested. People wanted to see more spaces for both young and old people to help meet people and activate the area.

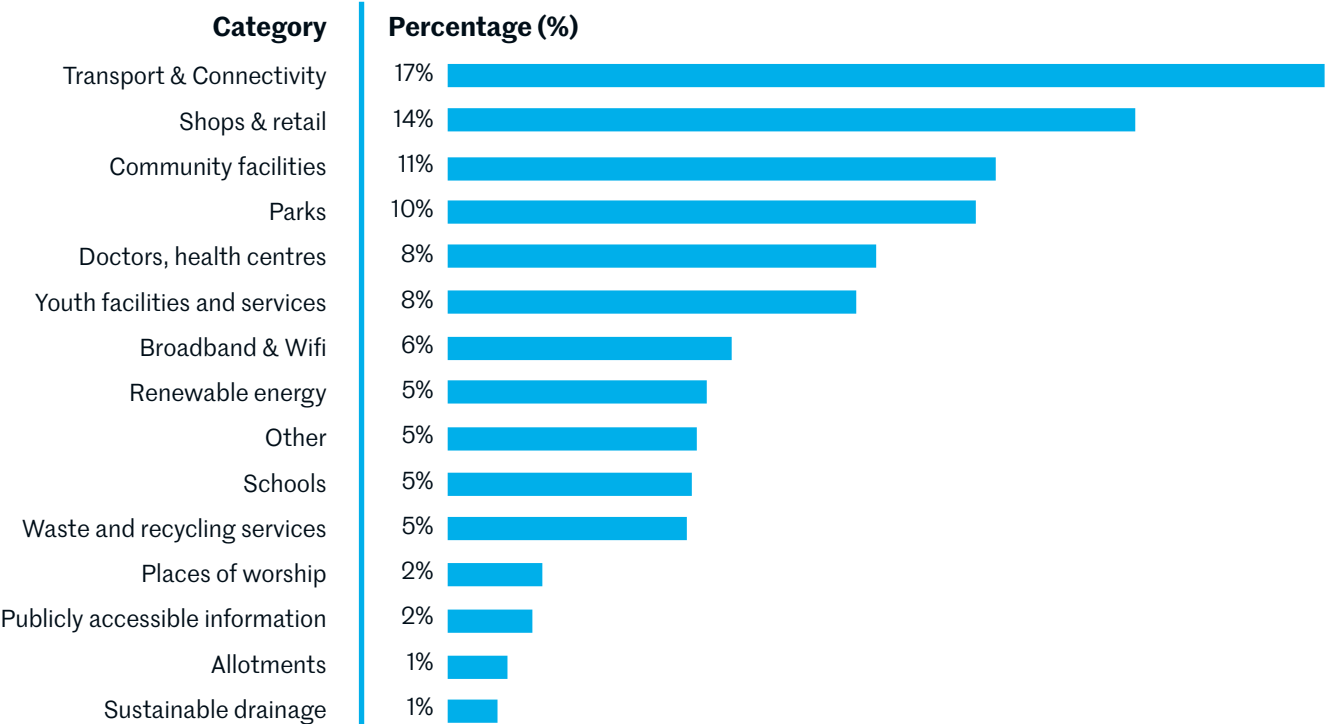


Figure 17. 1176 responses



## Big ideas map analysis

**Ideas** - To improve or enhance the area

**Destinations** - Where do you go locally to enjoy or spend time & what do you do?

**Avoid** - Where you avoid and why?

**What's great** - What you really value locally and why?

**Cultural activity** - Please tell us about any creative or cultural activity in your area?

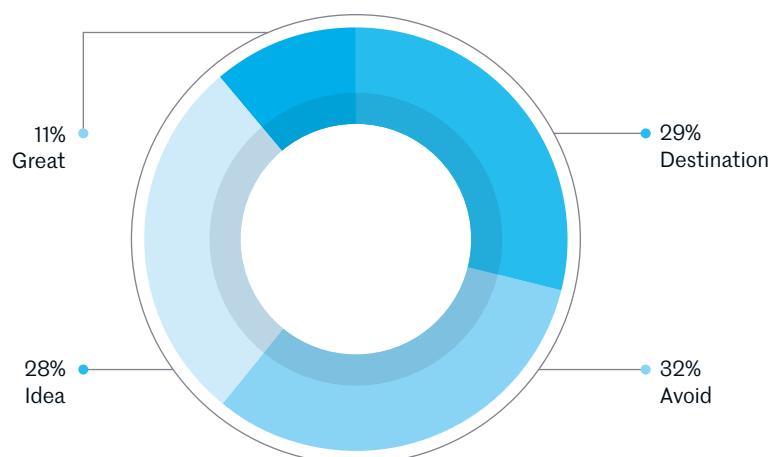
**Idea:** Infrastructure, community facilities and retail were the topics for most of the ideas.

A mix of retail facilities was suggested, In Beckton people asked for more engaging spaces to bridge the gap for the different nationalities, and in Canning Town recreational or memorable open spaces to engage existing residents and create a destination for people to visit.

**Destination:** Green, social and active locations were the most popular with some comments suggesting improved routes to allow access to and along the water. Community spaces are well used and appreciated across the docks, but there is a need for more of them with more flexible and accessible access times.

West Silvertown and Beckton. The results show different aspects of the area people value, such as the community events, green spaces and social spaces. Many individuals mentioned local benefits and community activities in a park would be of value.

**Avoid:** Transport and services was one of the biggest issues for areas that people avoid, with London City Airport (LCA), the lorry park and Woolwich Ferry named. The noise and fumes from LCA were mentioned by residents of North Woolwich and West



**Figure 18.** 157 responses



Silvertown. Areas including North Woolwich, Beckton, Albert Island, Freemasons Road are avoided by people as they are too quiet and can feel unsafe, especially at night. Overcrowding in the stations is a deterrent for people, namely at Canning Town and people suggested more trains and better platforms

**Great:** Royal Albert and Victoria Docks are highly valued in the area, with people saying that they enjoy swimming, rowing and the great views. Some respondents shared that they would like the views in the area to be protected and not to be disrupted by tall buildings. The parks are also well liked, namely Royal Victoria Gardens and Thames Barrier Park. Heritage sites throughout the area were highlighted as important and to be celebrated.

Youth engagement and feedback

What are your top priorities for making great public places in the Royal Docks and surrounding areas?

Description

This is a tick box question with 3 priorities to be chosen with an option to add an alternative priority.

Finding

Safety for young people was the single largest priority for young people in the area, especially Beckton, Canning Town and North Woolwich. There is a lot of knife crime amongst young people in the area,

Young people said they would like to see event and performance spaces for them to test out and explore talents and passions.

Aesthetic elements such as lighting and colours were night seen as important within open spaces

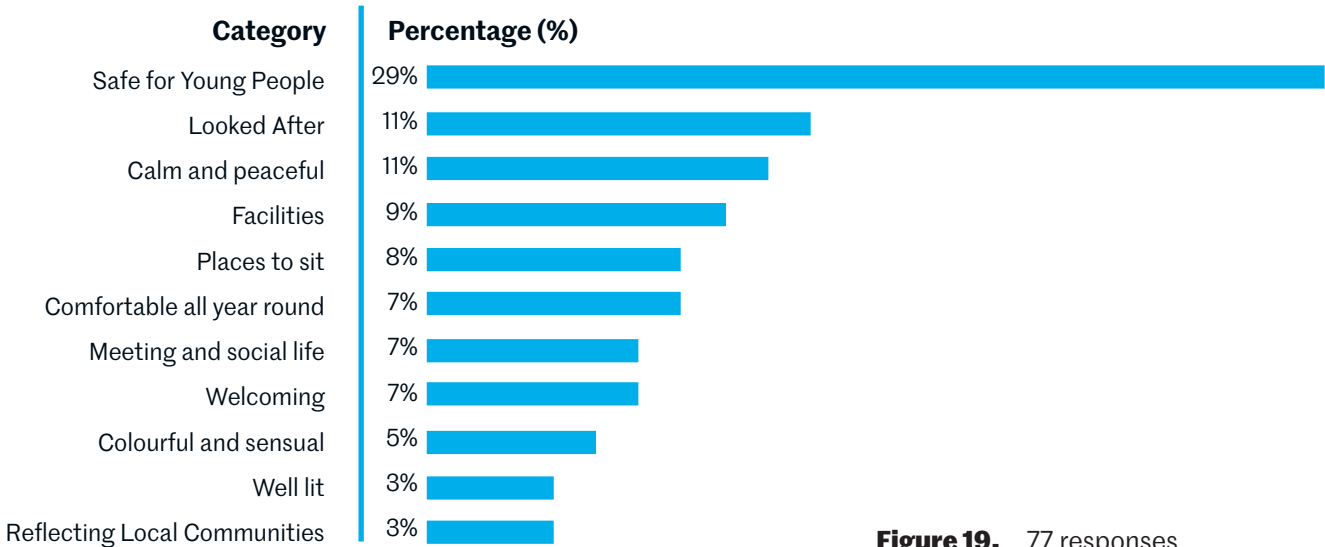


Figure 19. 77 responses

## What are the most areas for improvement?

### Description

This is a tick box question with 3 priorities to be chosen with an option to add an alternative priority.

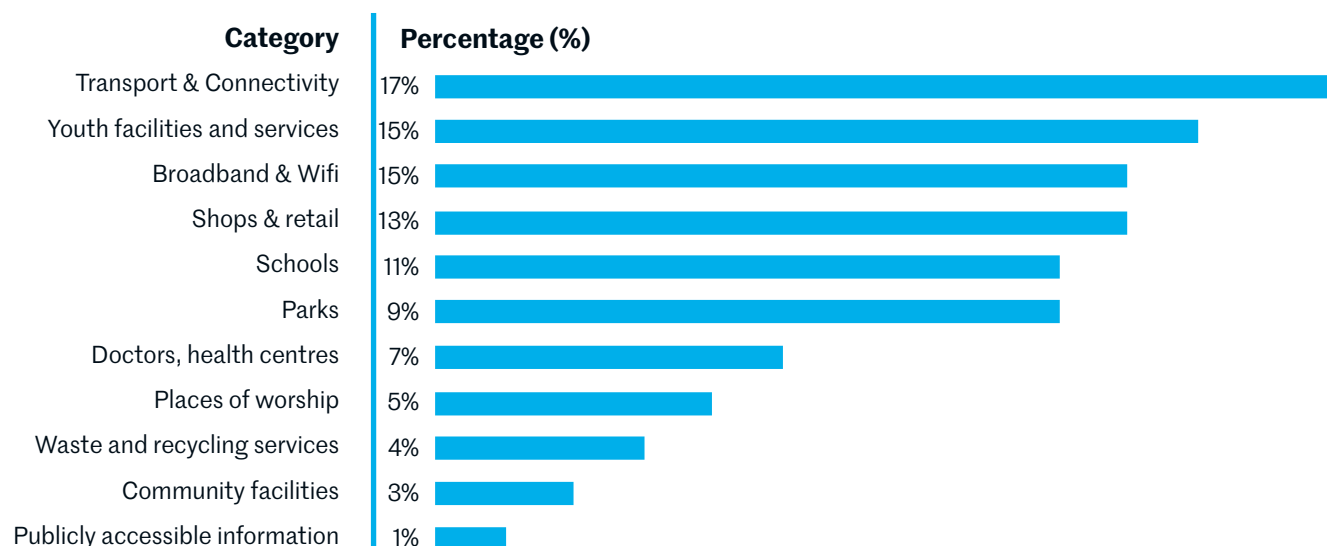
### Finding

Transport in the area was the number one area for improvement according to young people with the majority getting around via DLR and bus routes.

The need for youth facilities was highlighted, but suggestions were made for alternative spaces which would be more youth led and allow young people to practice hobbies and talents.

In North Woolwich and West Silvertown young people stated that the quality of wifi and broadband was too slow and requested improvements going forward.

Some young people mentioned the need for schools as they travel out of the area for this in order to receive a higher level of education.



**Figure 20.** 77 responses

### Community fund

The themes reoccurring as priorities were 'safe for young people' and 'comfortable all year around'. Some respondents suggested spaces for retail and food as well as toilet and changing facilities around St Johns park as a way to improve existing spaces.

The majority of respondents mentioned they do not use the waterside due to a lack of connections to reach the water/waterside.

Some respondents have suggested more community activities and engagement would improve the waterside. In general, respondents prioritised the improvement of parks, community facilities and services, and youth facilities and services.

Improved accessibility; addressing all of the locals' needs, such as a sensory space for children and adults with special needs, and mixed-used social spaces.

The main three types of places respondents enjoy and spend time in are shops (Asda in Beckton, O2, Westfield), schools (Oasis Academy in Silvertown and Ravenscroft school) and community centres (CYANA, Canning Town library, athletic centre).

**Avoid:** Respondents avoid areas (in particular Canning Town) due to issues related to crime (gang activity and knife crime) and sewage (smells in Newham neighbourhoods and sewage area in Beckton).

**Ideas:** Respondents suggest more youth clubs and improved maintenance of existing areas (toilets, water and lighting) can enhance the area.

## Focus sessions

The main topic discussed under Making Great Places was the use of water, with many respondents stating that they like the water and enjoy spending time walking around the Docks. However, a high proportion of respondents felt the water was not accessible enough. The accessibility issues raised were that it was difficult to find from their neighbourhoods and that there was not enough activity happening.

The value of local community centres was mentioned as the place people enjoy being in / going to. The water is a great asset and that people enjoy spending time at the waterfront. The few restaurants in the area were mentioned as hotspots that people enjoy going to, but respondents would like to see more places to socialise and eat across the area.

The main concern was for safety across the area, this was repeated by many respondents mentioning the quiet nature of the area adding to perception of danger. Many people mentioned there are dark spots across the area at night, and secluded paths in-between neighbourhoods that are not overlooked.

Respondents highest priority is to make the area safer, particularly around the dock edge with railings and to improve the upkeep and cleanliness of public spaces across the area.

Respondents favour the calm and pleasant nature of the water and the great views of the docks along with the sizable green spaces in the area.



Royal Wharf pop-up

## 2.3. Detailed feedback - Living, Playing, Creating

The following pages outline the analysis and findings from the 'Living, Playing, Creating' theme which was gathered at pop-ups, community fund events and focus sessions. These findings will guide recommendations for activities and events in public streets and spaces to help build a vibrant, memorable experience for residents and visitors.

The materials used included:

- Canvass card
- Short canvass card
- Big ideas map
- Youth canvass card

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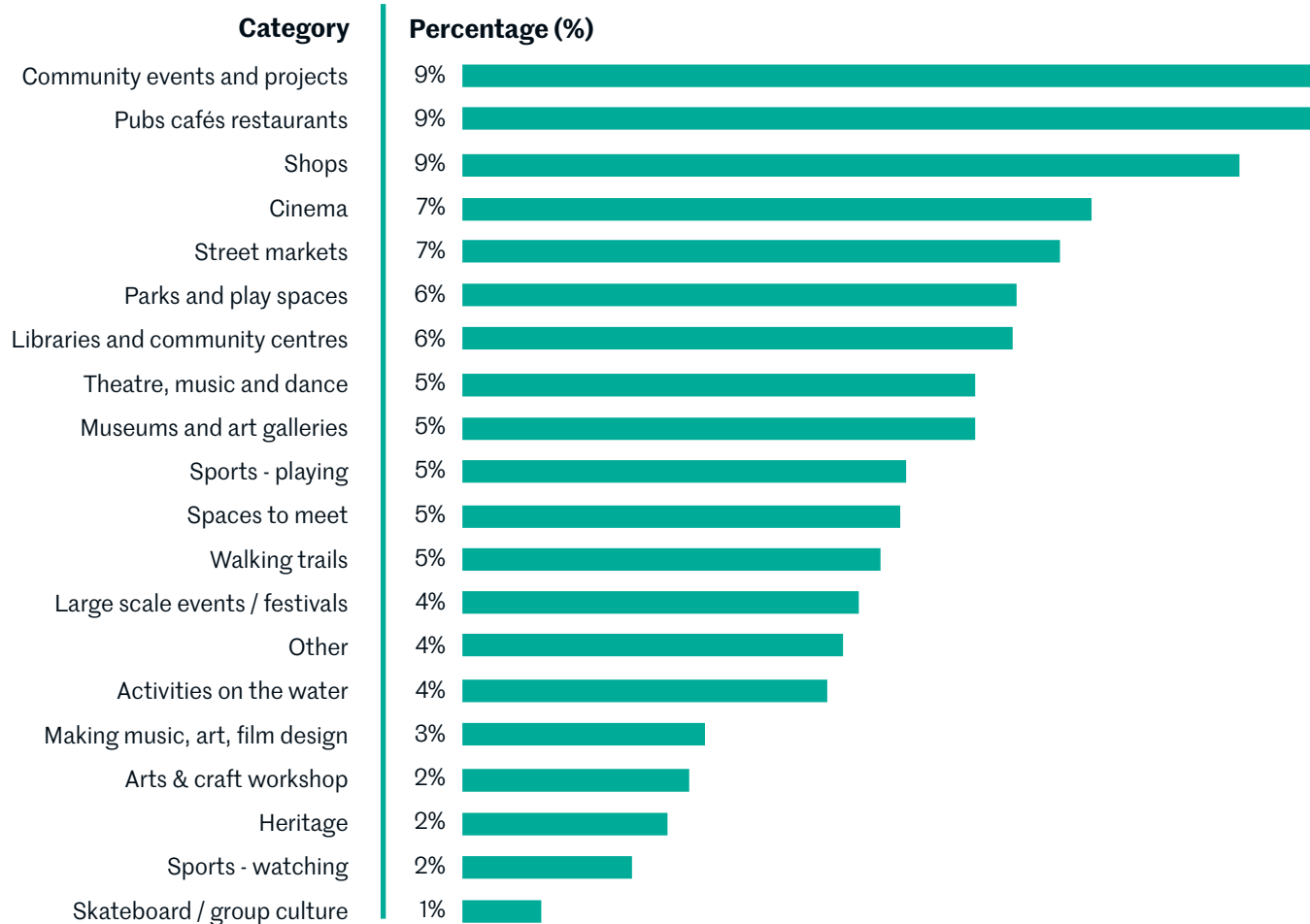
## Canvass card question analysis

### 3.2 What activities would you like to see more of in the Royal Docks and surrounding area?

Respondents gave strong support to see more community events and projects across the area. People would like to grow their sense of community (Q4.2) and see an increase in spaces to socialise across the area. Respondents chose pubs, cafés, restaurants and shops as a top priority for their neighbourhoods.

Traditional arts and cultural activities such as museums and art galleries were medium priorities for people living in the area. People would like to see an improvement in their everyday surroundings before engaging in theatre, art or museums.

Walking trails were widely supported across communities in the area, people suggested including connecting the Dock water and the river Thames. Festivals or large-scale events were not a high priority for residents, although many people enjoy large events such as Newham fireworks.



**Figure 21.** 1742 responses

Canvass card  
question analysis

3.1 Tell us about an enjoyable ‘cultural’ experience you have had in the last year in the area

The majority of people mentioned their most enjoyable cultural experience from the last year was a community focussed event. Examples of community events happening across the area are, Ferry Festival in North Woolwich, street parties and community days happening in Royal Wharf and Britannia Village.

Many people mentioned they feel that the area lacks activity and there is a sense that events do not happen. The majority of respondents further mentioned that they are not aware of events happening in their area.

Local authority events such as the Newham Show and Newham fireworks are very popular with residents. However, residents had mixed feelings towards events that are held at the ExCeL centre due to impact on transport and cleanliness in the area.

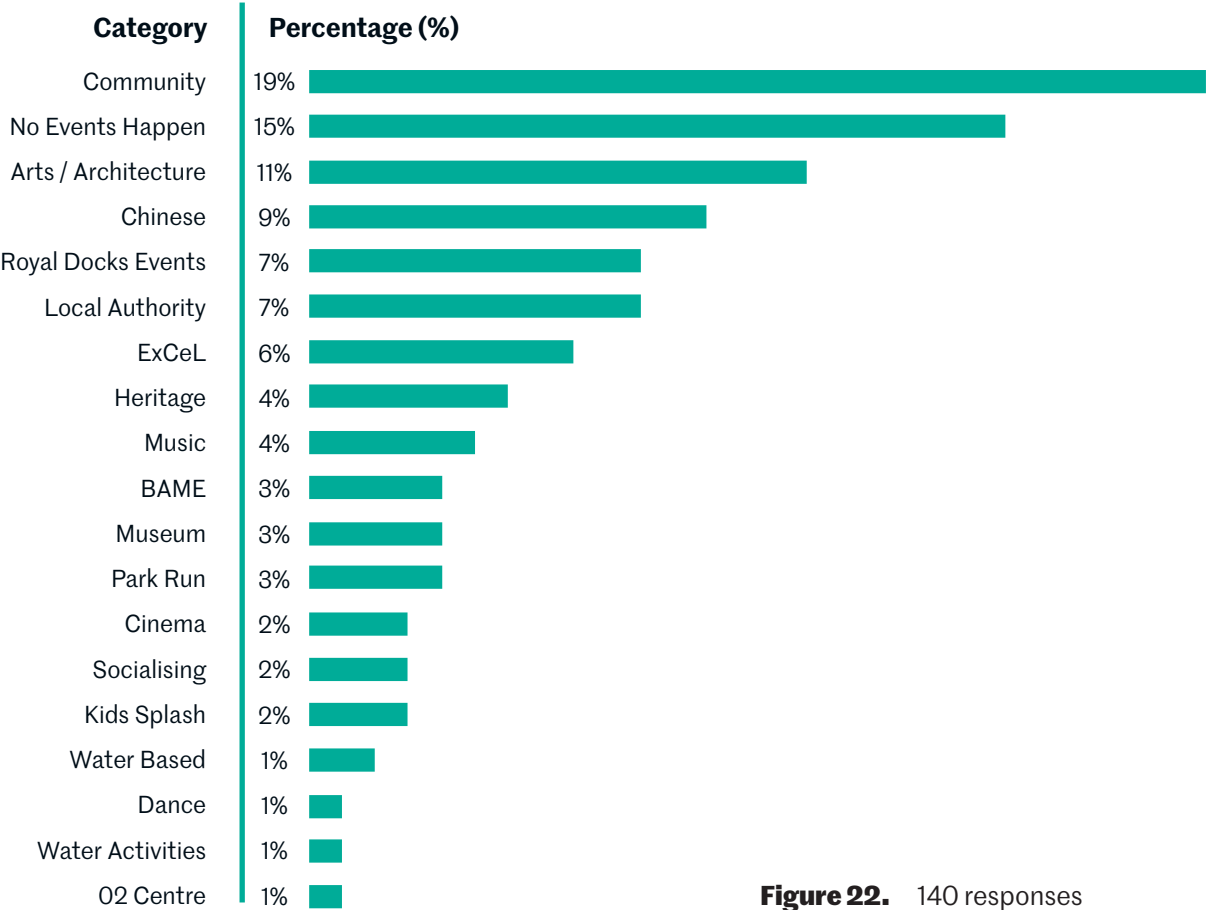


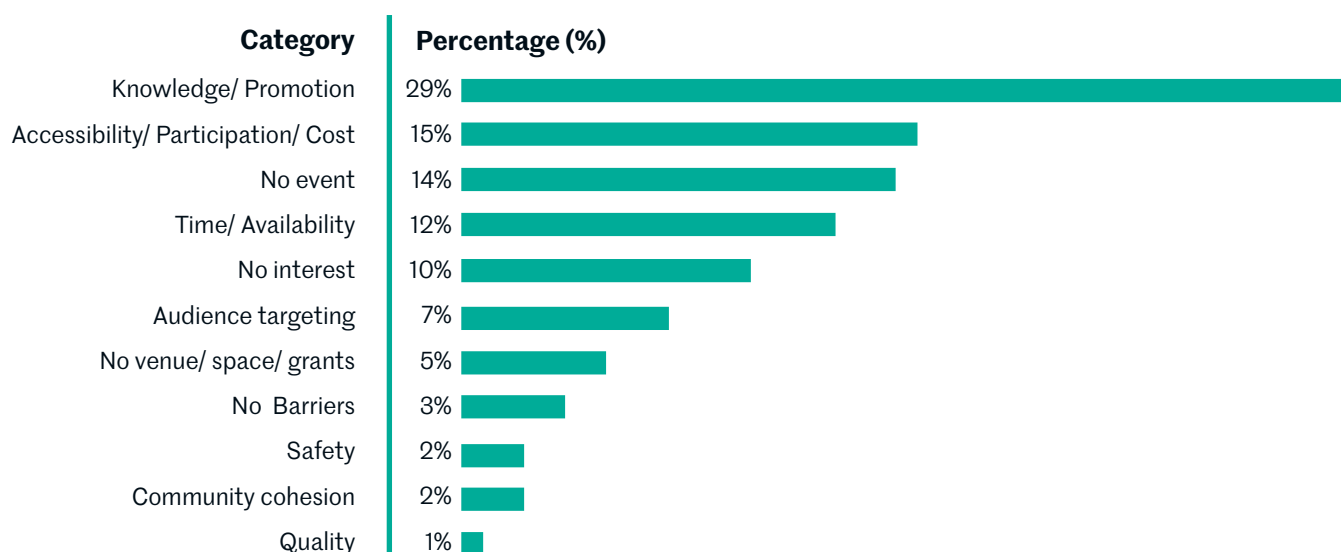
Figure 22. 140 responses

### 3.3 What stops you from accessing and participating in arts and culture in the area?

People overwhelmingly mentioned that not knowing if events are happening in the area is the single biggest barrier to arts and culture. People mentioned events are not widely promoted across the area, in a variety of formats. Some neighbourhoods do not consider themselves to be online, missing out of social media promotion. The Newham magazine is the sole publication that advertises events across the area.

Suggestions included updating or creating noticeboards in local areas, as many are out of date. A local newspaper was equally welcomed, that was managed by the community.

Accessibility was the second biggest barrier for people across the area. Accessibility included: transport; getting to and from events, cost; free events are popular across the area, inclusivity; many people felt that events were not for them, targeting specific audiences. Many people simply mentioned not enough events happen across the Royal Docks and that lack of activity resulted in people not attending.



**Figure 23.** 147 responses



## Big ideas map analysis

**Ideas** - To improve or enhance the area

**Destinations** - Where do you go locally to enjoy or spend time & what do you do?

**Avoid** - Where you avoid and why?

**What's great** - What you really value locally and why?

**Cultural activity** - Please tell us about any creative or cultural activity in your area?

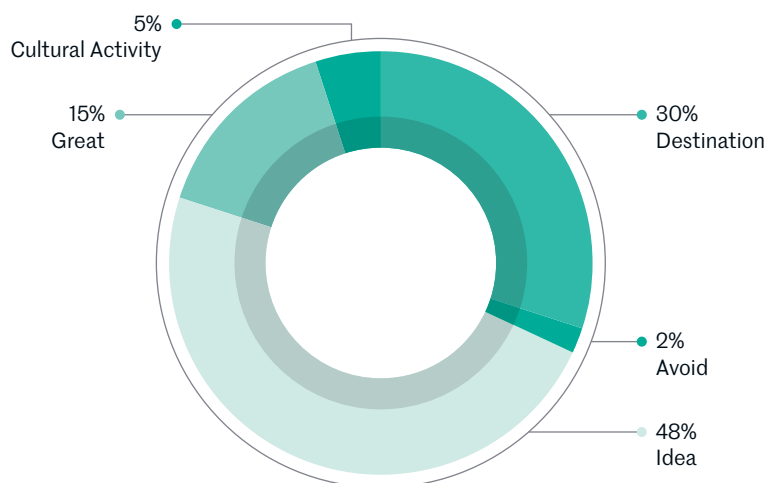
**Idea:** People would like to have more sports and leisure facilities, improved open and green spaces. People also suggested more retail spaces and shops. Comments included seeing community projects or events running across the docks.

**Destination:** People generally suggested that parks and the dock water side were places to enjoy. Respondents also mentioned Royal Victoria was the destination within the Docks, people enjoyed spending time here in their leisure, walking along the water and visiting cafés.

**Avoid:** There was a mixture of locations mentioned but not enough data to evaluate a particular location that would be avoided.

**Great:** Many respondents mentioned temporary events such as the Dragon Boat Festival in the Royal Albert Dock and the beach in Royal Victoria. Suggestions were also made to keep the beach all-year round.

**Cultural Activity:** Wake-up Docklands, the Boiler bar and RAW Labs were mentioned as important spaces. Many people also would like to see more community and group run events, and more events in general across the area. Some respondents called for small venues in the area.



**Figure 24.** 144 responses

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### Community fund

Respondents from community fund events mentioned they would like to see an increase in community focussed events across the area.

The Ferry Festival, international women's day held at Community Links and the summer beach in Royal Victoria were notable events that respondents enjoyed.

However, some respondents were concerned there was a lack of cultural experiences in the area. Respondents suggested cultural activities such as museum and art galleries, cinema and theatre would create enjoyable experiences in the area.

Some respondents from the community fund mention a lack of information and the variety of events as the main reasons for not participating in arts and culture in the area.

Respondents highlighted the importance of their community centres and groups and places they enjoy spending time.

Suggestions were raised for dance venues, places to celebrate communities, social spaces and an increase in sport based leisure such as swimming.

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### Focus session

A demand for sports related activities was observed in the focus sessions, especially within the youth respondents.

Community events were the highest activities respondents would like to see more of across the Docks, and many traditional, religious or seasonal events were chosen as a memorable 'cultural' experience to have happened in the last year.

Respondents would like to see the diversity of Newham celebrated with a mixed cultures festival. Respondents would like to see an increase in activities across the area and on the water. Food was a highlighted as something respondents would like to see more of in the form of markets, festivals and restaurants.

## Youth engagement and feedback

Young people in the area mentioned sporting activities as enjoyable cultural experiences. Many young people chose experiences they take part in such as boxing at Fight for Peace. Local youth and sports facilities are highly valued and are often a means of experiencing culture activities.

Most young people chose an experience that happened outside of the Royal Docks, mentioning events at the O2 arena or Stratford.

Young people are very passionate about music and dance, taking advantage of facilities in youth centres. Showcase events occur once a year, but could grow. Sports was the single highest activity young people would like to see more of. Young people would also like to see a cinema as many people travel to Stratford to watch films.



## 2.4. Detailed feedback - Local Community, Economy & Work

The Economic Purpose will provide a clear statement of aspiration regarding how the area's economy will grow and evolve over the next decade. It will set out the types of businesses and jobs that the local economy will support, and the opportunities that will be created for local residents and businesses.

The following pages outline the analysis and findings from pop-ups, community fund events, focus and youth sessions on the theme of Local Community, Economy & Work. The materials used included:

- Canvass card
- Short canvass card
- Big ideas map
- Youth canvass card

Canvass card  
question analysis

4.1 We are interested in what prosperity means to you.

Prosperity for people across the area means ‘opportunities for young people, ‘feeling part of the community’ and have a ‘secure livelihood’. There is a high desire to enable young people across the area to benefit from change in the Royal Docks.

Community togetherness has been highlighted as a key aspect to prosperity, people are keen to have a strong sense of community. This is also shown in question 4.2 with many people mentioning their sense of community is ‘disconnected’.

Stability was a low priority for respondents, this could be linked to the high levels of transient populations in Newham.

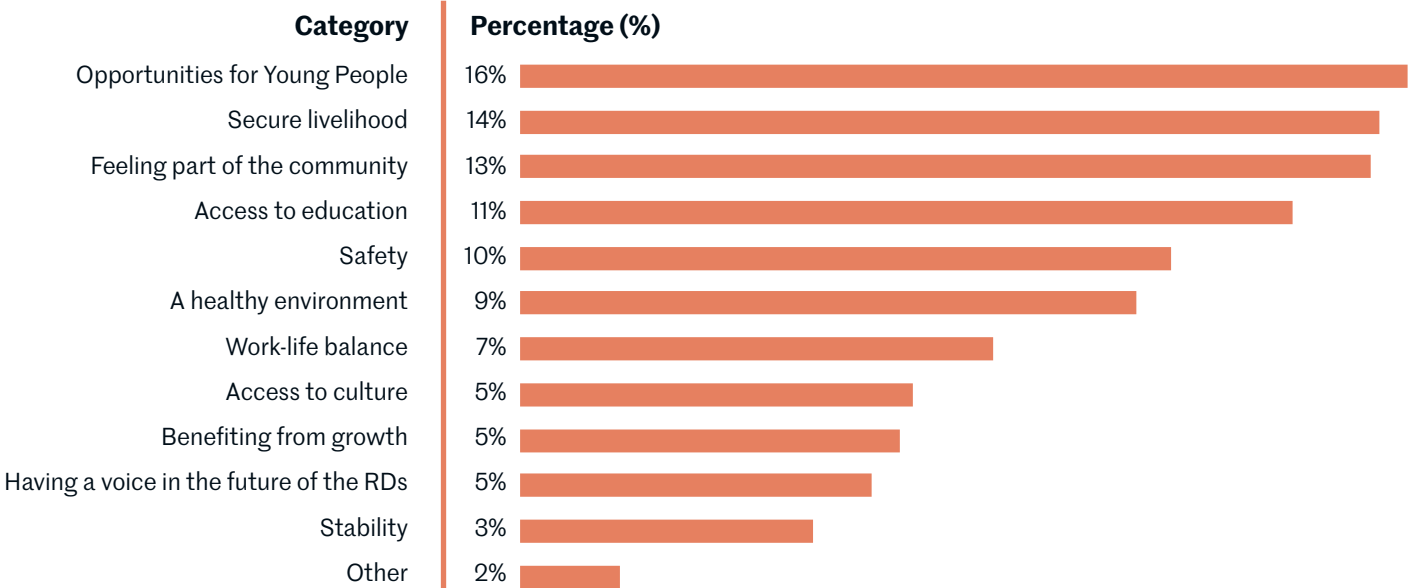
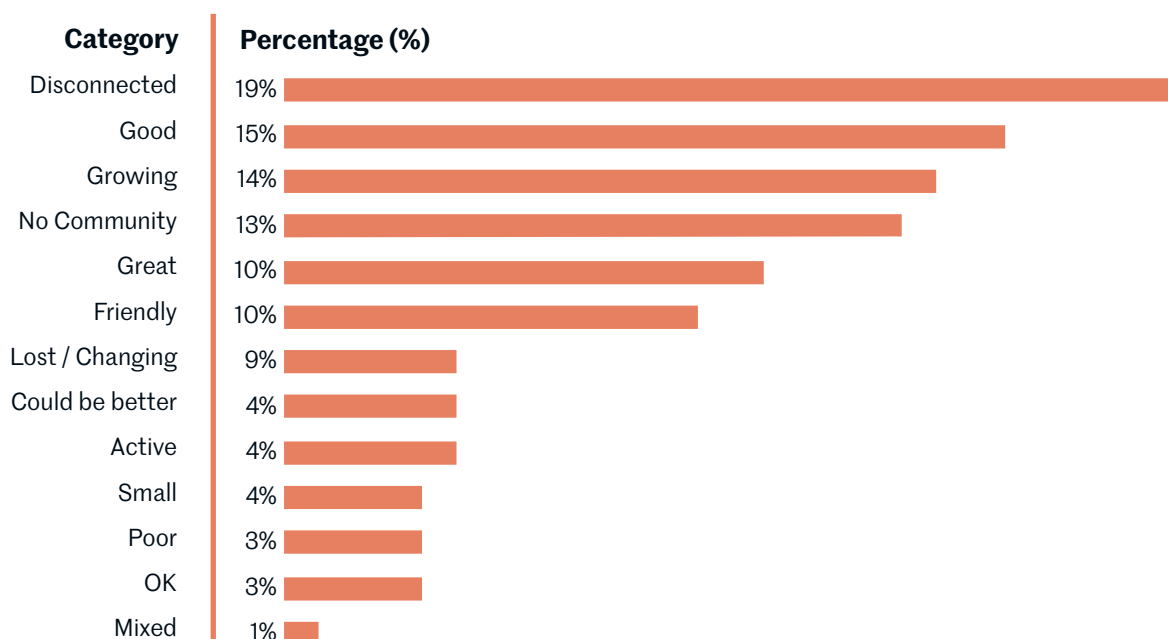


Figure 25. 1246 responses

## 4.2 In a few words, how would you describe the sense of 'community' in the Royal Docks today?

There were mixed views toward the sense of community in the Royal Docks. The majority of people mentioned a positive sense of community. Respondents mentioned there was a sense of the community 'growing' or was already established. Approximately 45% of people had a negative response to their sense of community, mentioning it felt 'disconnected', 'could be improved' or felt they had no sense of community.

There is a strong desire for people to have a sense of community, established in question 4.1, there is a sense of growing community in new neighbourhoods. However, in older communities, there is a mixture of tight knit smaller groups and pockets of isolation.



**Figure 26.** 138 responses

Canvass card  
question analysis

4.3 How much of an active role do you play in your community?

There are high levels of community participation across the Royal Docks with over 80% of people participating at some level. Most people occasionally attend events or groups across the area.

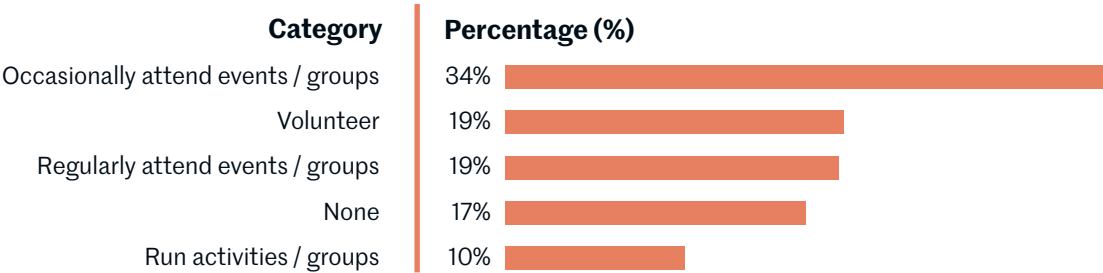
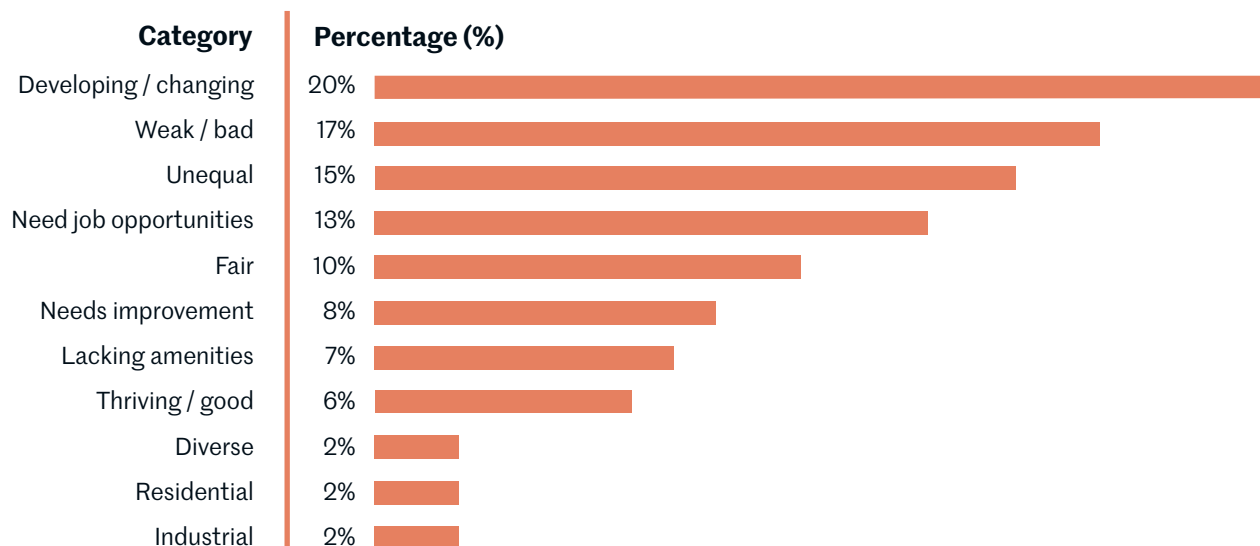


Figure 27. 284 responses

#### 4.4 In a few words, and thinking about local business and job opportunities, how would you describe the Royal Docks economy today?

Over half of respondents had a negative perspective on the economy of the Royal Docks. People mentioned the economy of the area is 'weak', 'needs job opportunities' and 'lacks amenities'. Many people commented on job creation, ensuring local people can access those jobs.

The highest mentioned response is that the economy is 'developing' or 'changing'. This can be seen through developments such as A.B.P opening up the dock edge and offices starting to be occupied.



**Figure 28.** 103 responses

**4.5a) What would make the Royal Docks an attractive place to work or run a business, now or in the future? - Which is most relevant to you?**

The majority of respondents chose to answer the following question focussed on making the Royal Docks and attractive place to work.

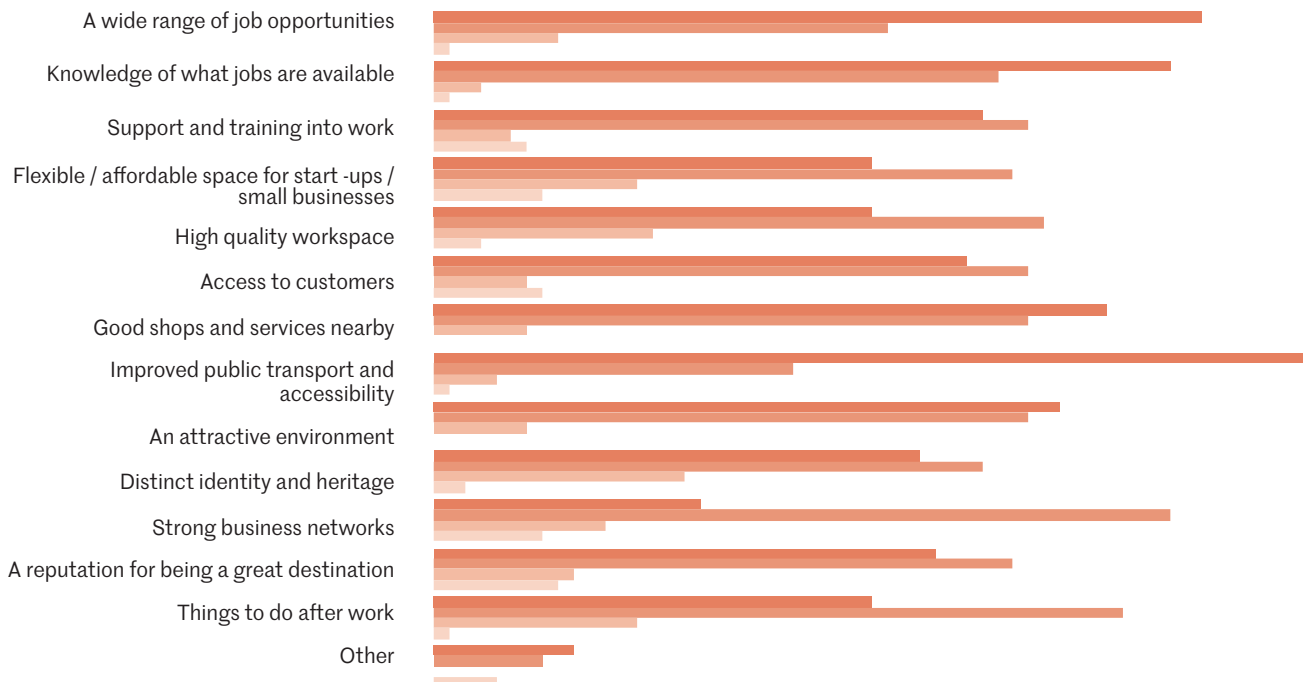


**Figure 29.** 152 responses

#### 4.5b) i) What would make the Royal Docks an attractive place to work or run a business, now or in the future? Work

Improving public transport and accessibility is the most important aspect to make the Royal Docks an attractive place to work. People would like to have a wide range of job opportunities and know what jobs are available. Respondents mentioned the importance of good shops and services close by to make the area an attractive place to work.

The least important aspect for those who would work in the Royal Docks is 'strong business networks'.



#### Key (F.12)

- Very Important
- Important
- Somewhat
- Not Important

**Figure 30.** 1125 responses

#### 4.5b) ii) What would make the Royal Docks an attractive place to work or run a business, now or in the future? Run a business

People who would like to run a business mentioned ‘flexible / affordable space for start-ups or small businesses’ is the most important aspect to making the Royal Docks an attractive place. Respondents specifically mentioned flexible lease arrangements and ‘pepper-corn’ rents to enable businesses to establish themselves.

Respondents also mentioned ‘access to customer’ and improving public transport and accessibility were high priorities in creating a successful place to run a business.



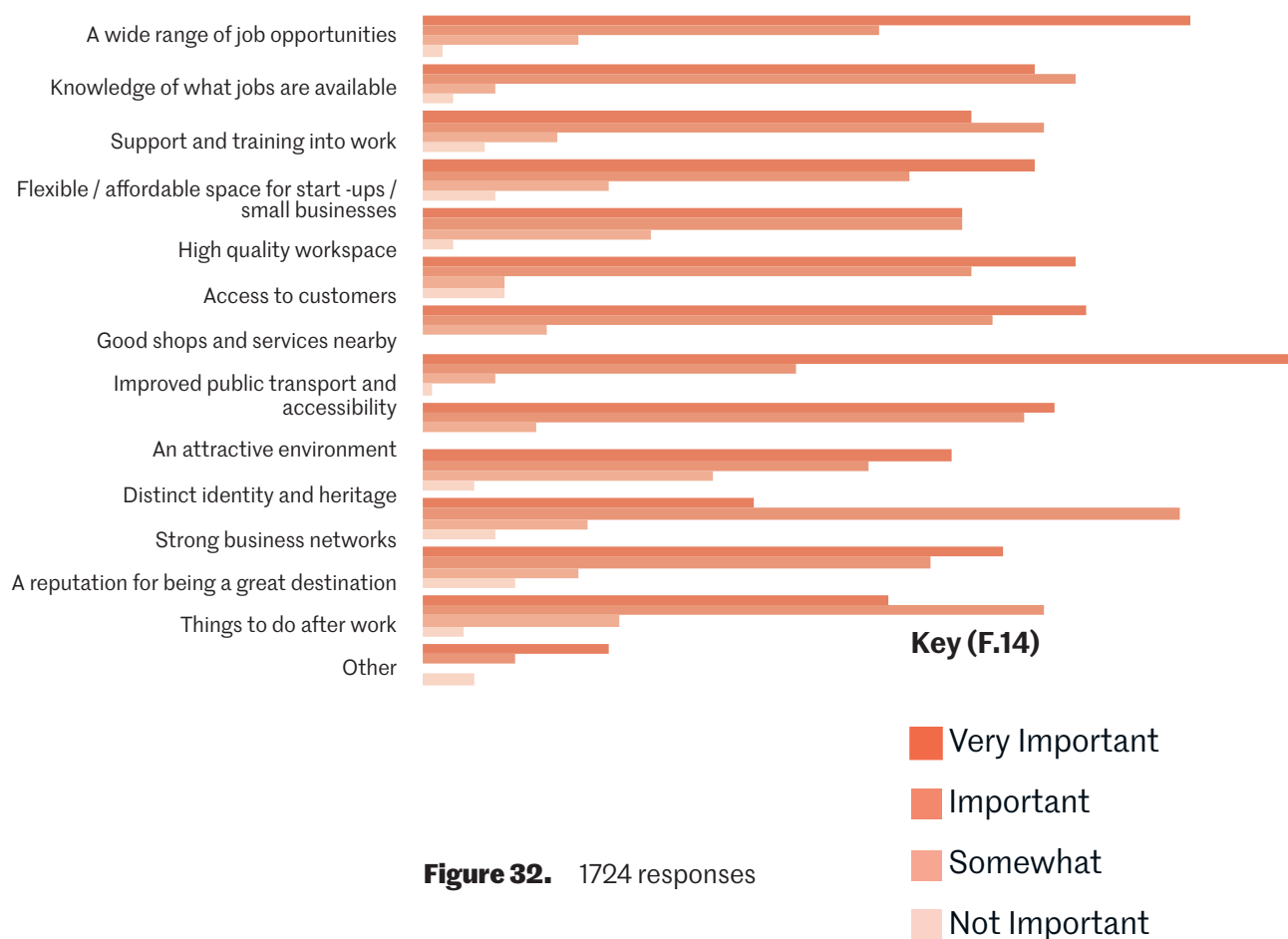
**Figure 31.** 599 responses

#### Key (F.12)

- Very Important
- Important
- Somewhat
- Not Important

#### 4.5b) iii) What would make the Royal Docks an attractive place to work or run a business, now or in the future? Combined

The most important aspect to make the Royal Docks an attractive place to work or run a business is to improve the public transport and accessibility of the area. The second highest aspect is to ensure a wide range of job opportunities are available. Respondents mentioned the importance of a diverse job market, to enable local people can access jobs created and a variety of businesses can emerge in the area.



4.6 In a few words, can you describe what you think the area is known for?

People would like to see the area’s rich history and culture be celebrated across the docks. Most people mentioned the area is known for its history particularly its trading, economic aspects and the docks during world war II. Many people mentioned the water itself as a defining feature of the area.

London City Airport is the single most mentioned aspect that defines the Royal Docks.

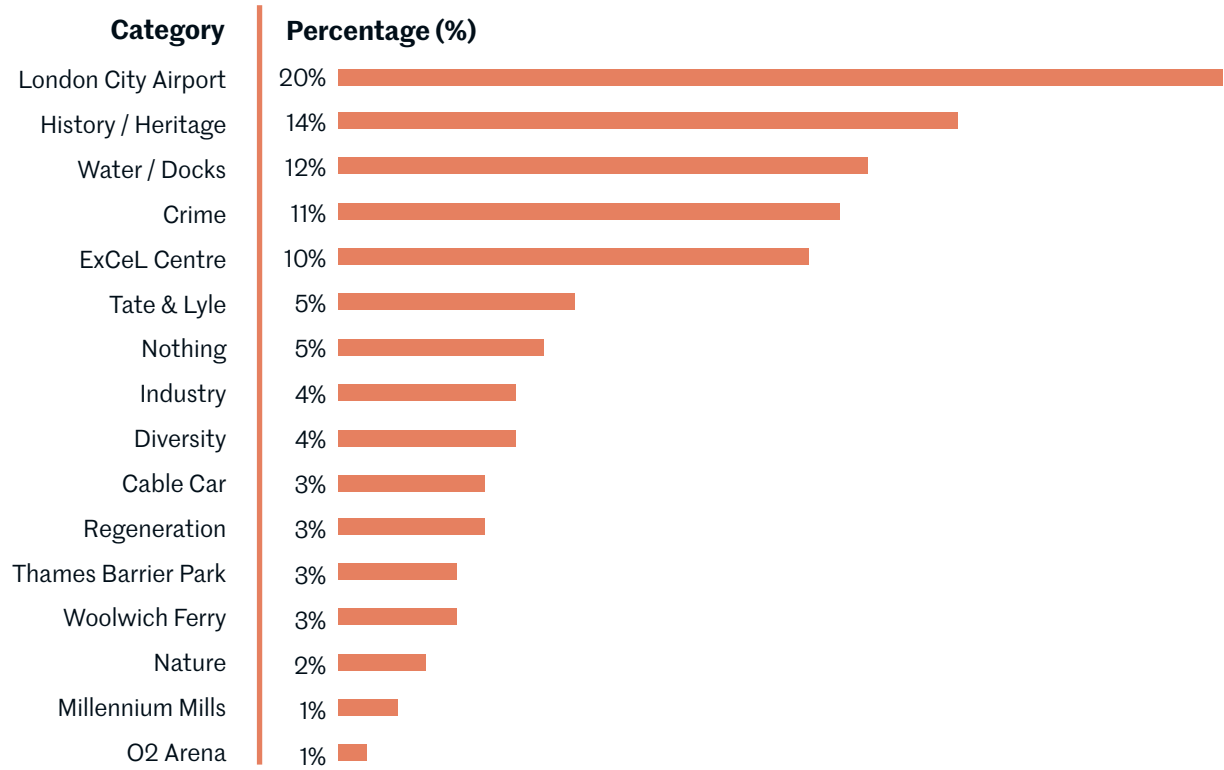


Figure 33. 153 responses

## Big ideas map analysis

**Ideas** - To improve or enhance the area

**Destinations** - Where do you go locally to enjoy or spend time & what do you do?

**Avoid** - Where you avoid and why?

**What's great** - What you really value locally and why?

**Cultural activity** - Please tell us about any creative or cultural activity in your area?

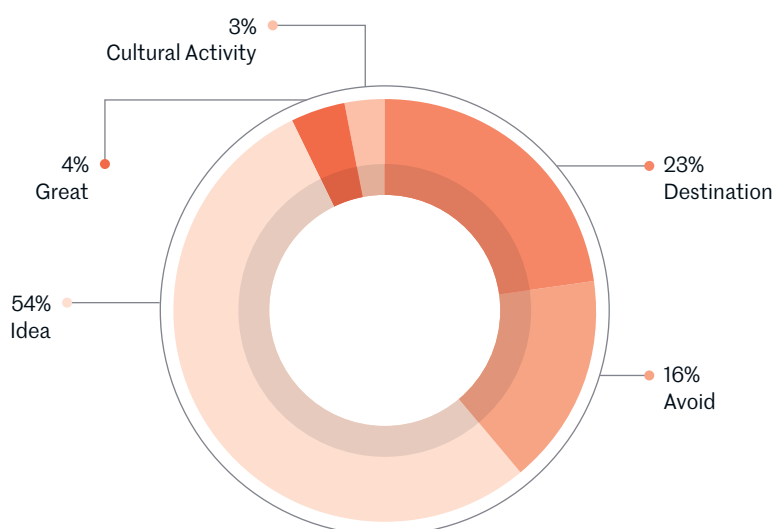
**Idea:** Ideas were centred on having an opportunity for retail spaces for locals to buy and sell food, or start businesses. Other comments included the need for community spirit and create ways to connect people.

**Destination:** People mentioned travelling to local centres for shops and amenities. People often travel to Gallions Reach Shopping Centre, Woolwich, Beckton ASDA and retail park. Tate & Lyle, London City Airport and ExCeL are seen as the major businesses in the area.

**Avoid:** Respondents were concerned about a proposed lorry distribution centre and the impact on pollution and noise to West Silvertown and Royal Victoria. Many respondents also had concerns to extending flights across weekends.

**Great:** People mentioned a positive experience at the community centres, youth centres and libraries across the area.

**Cultural activity:** There was not enough data to provide clear analysis.



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### Community fund

The most used definition for prosperity was a 'secure livelihood' (job security and genuinely affordable homes). People would like to see a diversity of jobs created at a range of skill levels. People were supportive to increase skills and training across the docks.

Most respondents acknowledge the existence of a safe community however there is an indication that different community groups need a base to interact and engage with each other with most respondents occasionally attending groups/events in their community.

Respondents suggest more shops (clothing and food stores) and people would like to see more opportunities for young people to enhance the local economy and community.

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### Focus groups

Respondents sense of community was either 'good' or 'friendly' highlighting that those spoken too were already part of a group and were social, having an active role in their community and felt there was a sense of cohesion.

Many respondents suggested ideas to promote skills, training and education to provide access and business support to jobs that are emerging in business parks such as A.B.P. There were also calls to create platforms or forums for potential investors to be part of the process.

## Youth engagement

Young people's highest priorities are access to good education and training opportunities, affordable homes and good jobs. Young people really value their environment and their second highest priority is to ensure clean air and quality green spaces.

Young people's sense of community varied across the area, some mentioned the sense of community was 'small, boring, not well integrated' others mentioned the community was 'friendly and welcoming, open, helpful'. Overall young people would like to have a greater sense of community but due to a lack of activity and things to do, travel outside of the area to socialise.





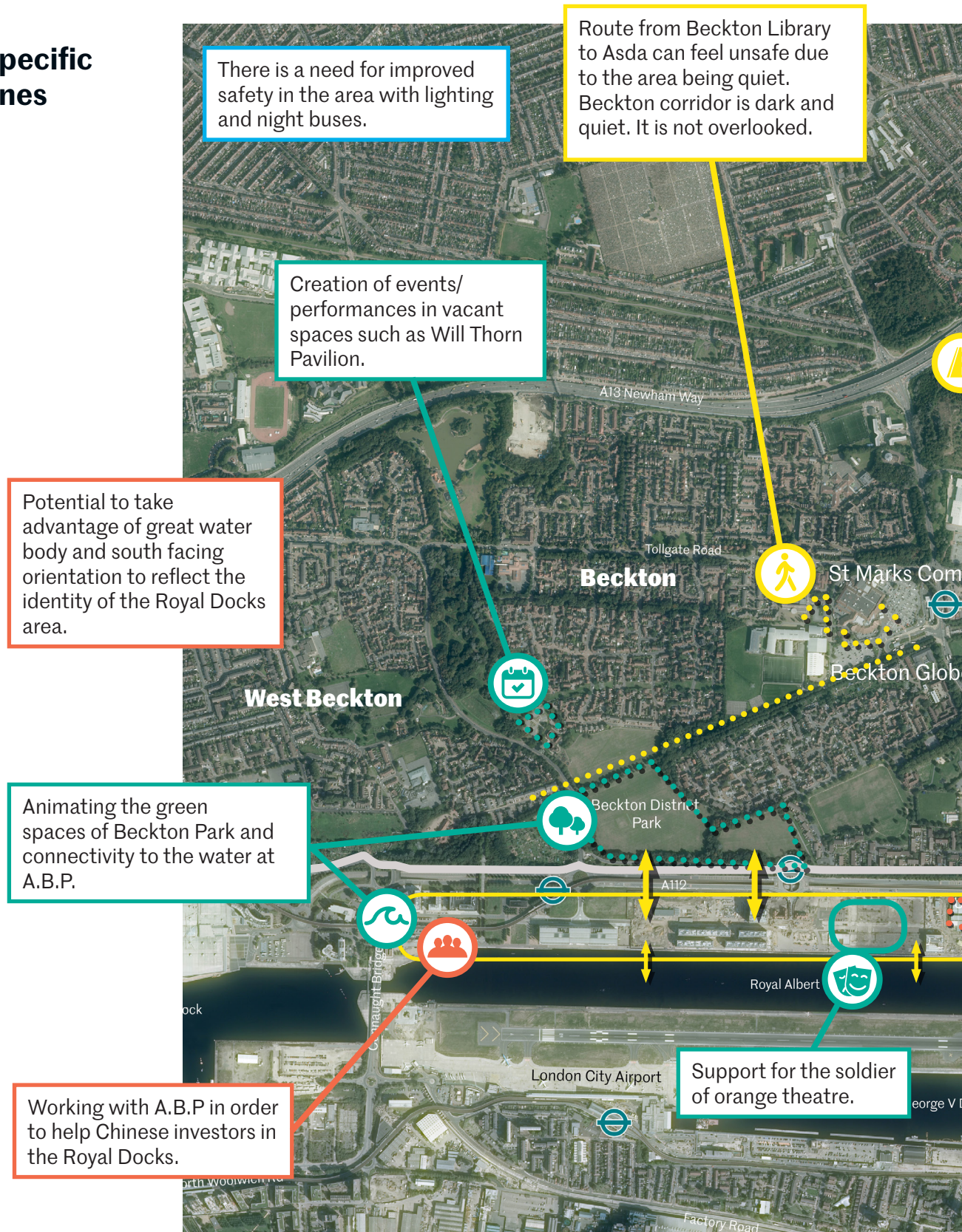
Britannia Village youth workshop

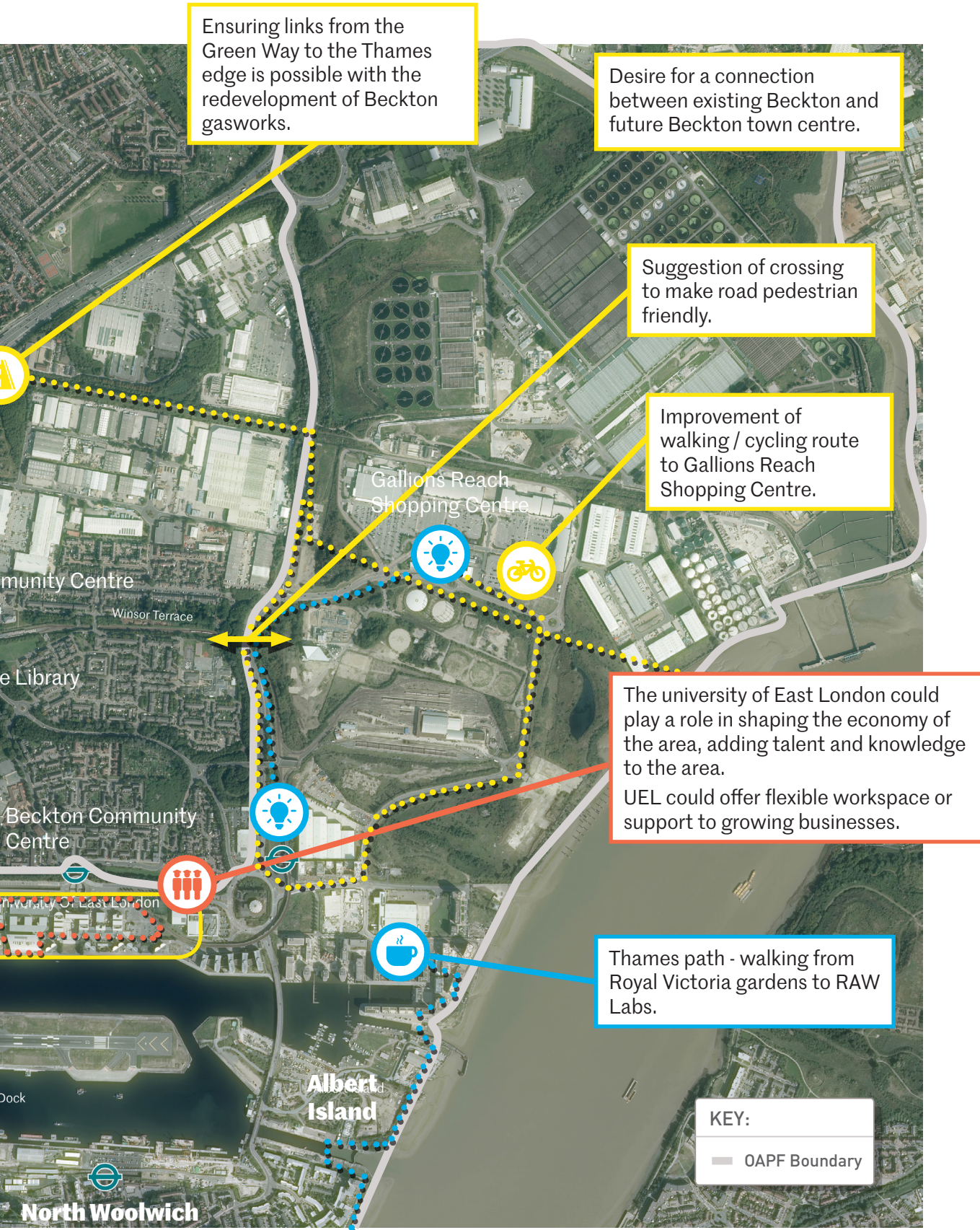
## 2.5. Area specific findings

The following pages share some of the findings which emerged from specific areas around the Royal Docks and OAPF. These comments have been gathered from:

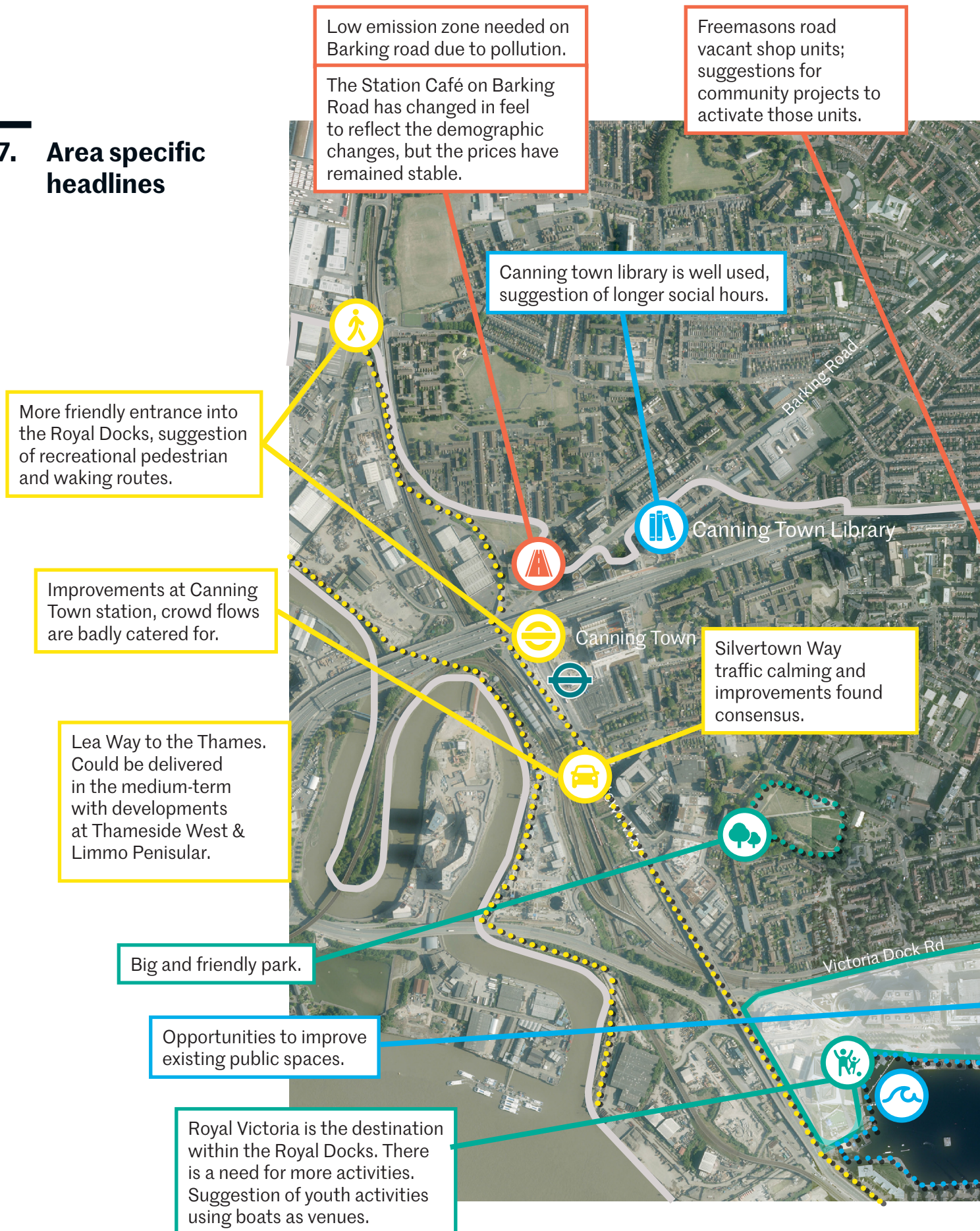
- Canvass cards
- Big ideas maps
- Area workshops

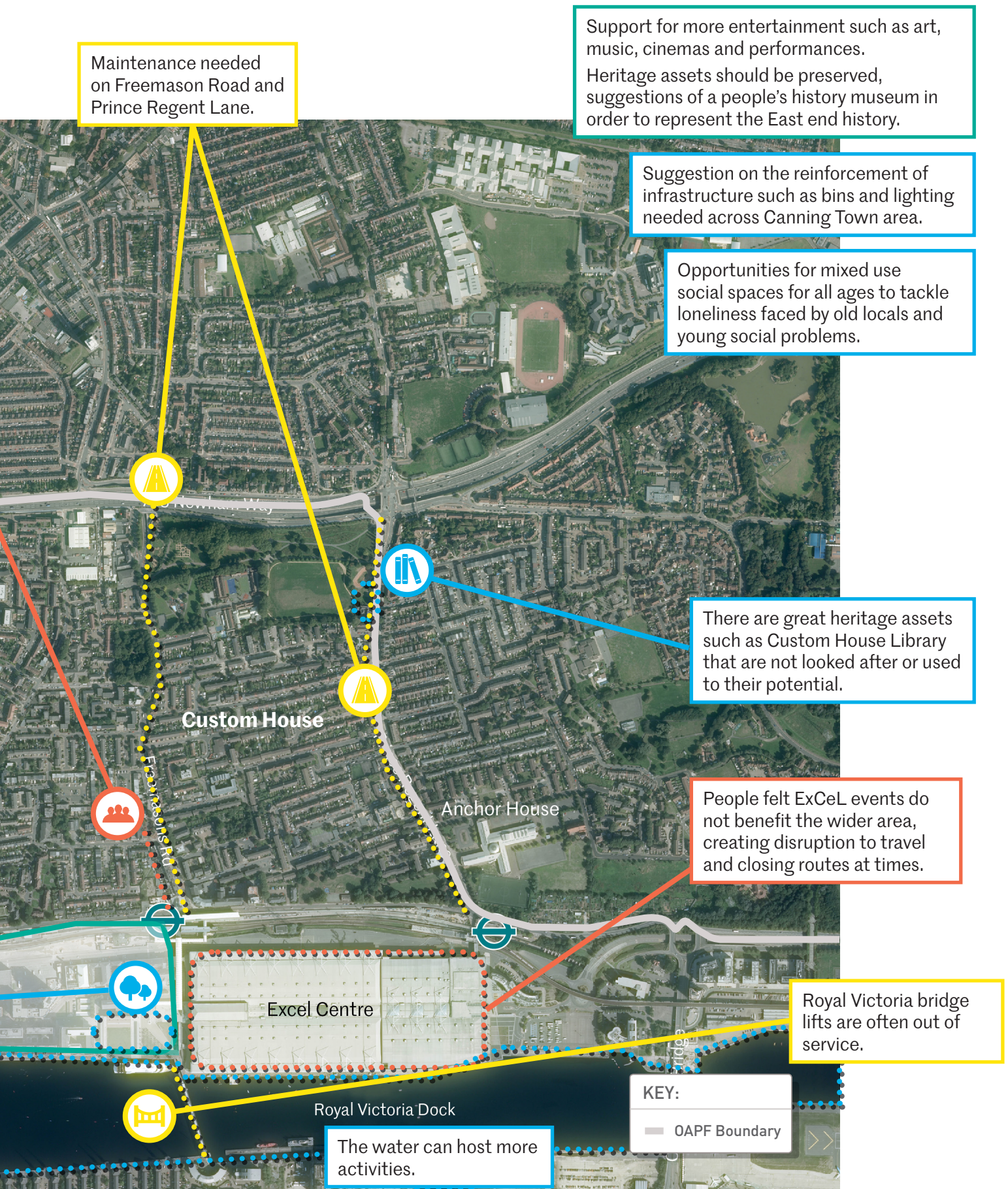
## 2.6. Area specific headlines



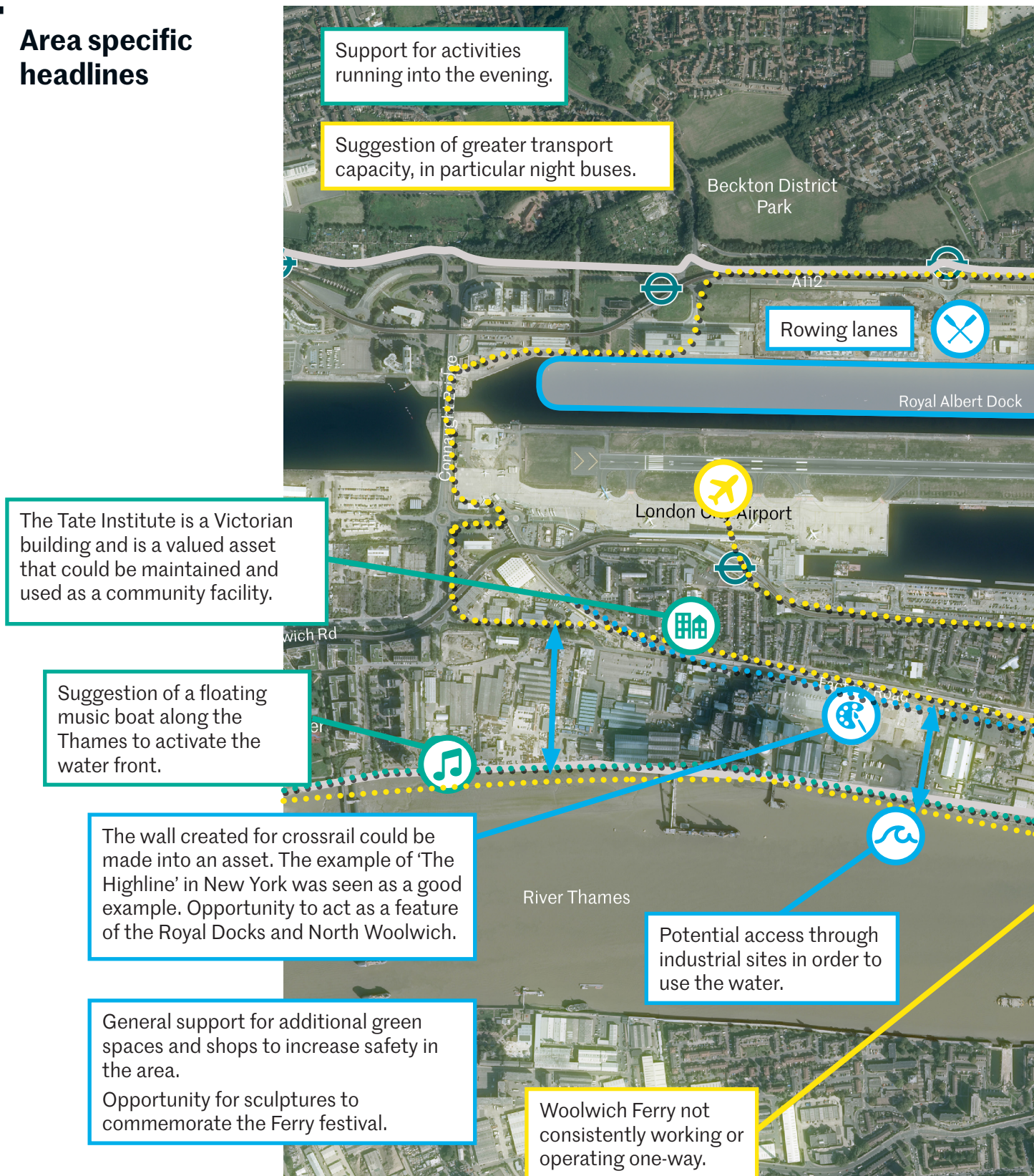


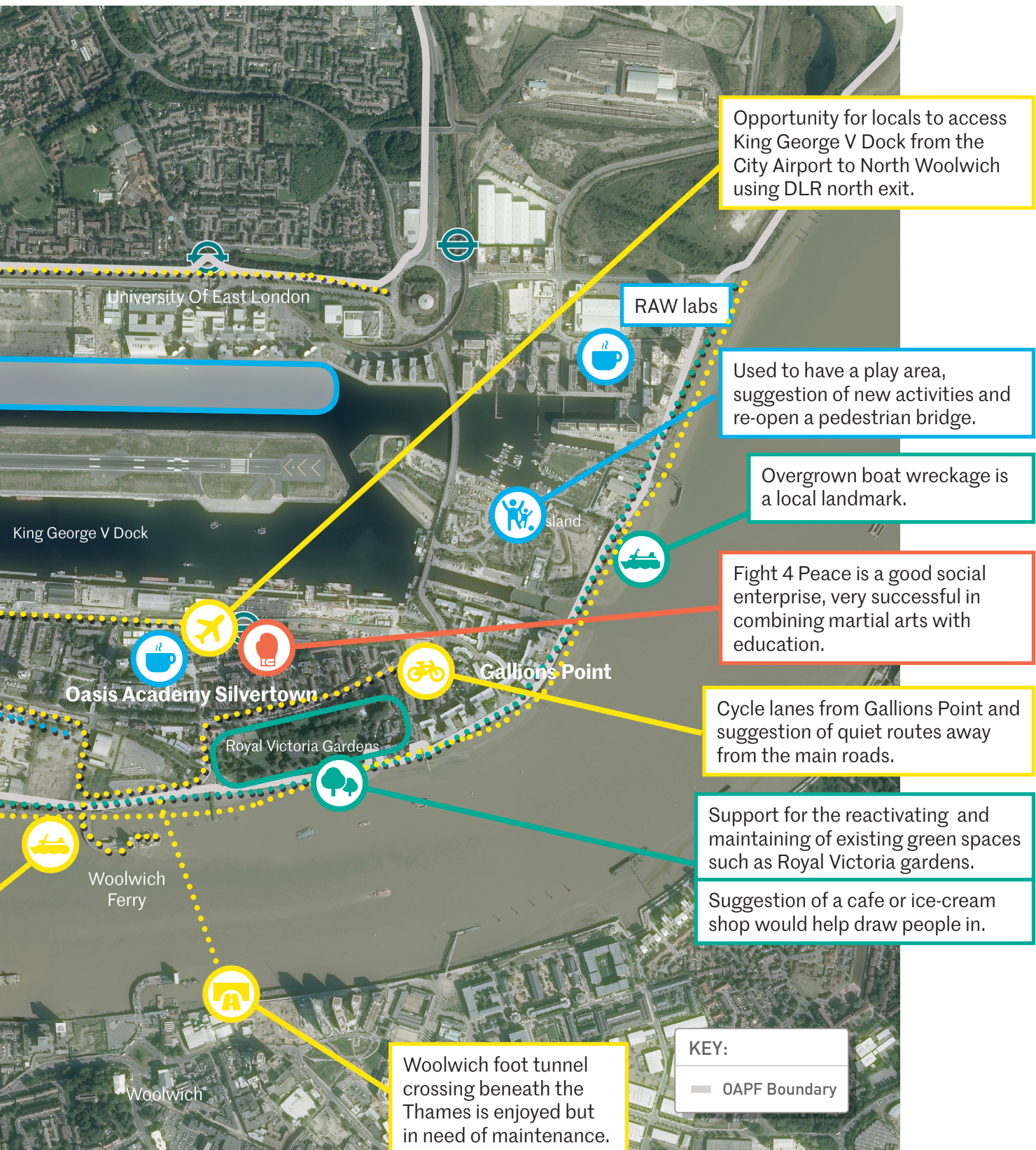
## 2.7. Area specific headlines





## 2.8. Area specific headlines





## 2.9. Area specific headlines

Connecting into Lea Way creating alternative cycle and pedestrian routes.

Good Hotel is a social enterprise, providing local unemployed people with training in hospitality.

Youth enjoy the beach in Royal Victoria and the atmosphere at the Crystal.

Support for the surface of the Dock loop to be made accessible to all groups.

Silver building enjoyed, people would like to see more creative workspaces.

North Woolwich Road needs traffic calming in order to improve the experience for pedestrians.

More activities in Britannia Village.

Hard to navigate the area due to new developments and postcodes. Difficulty accessing the water. Suggestion of improved and lit up recreational routes.

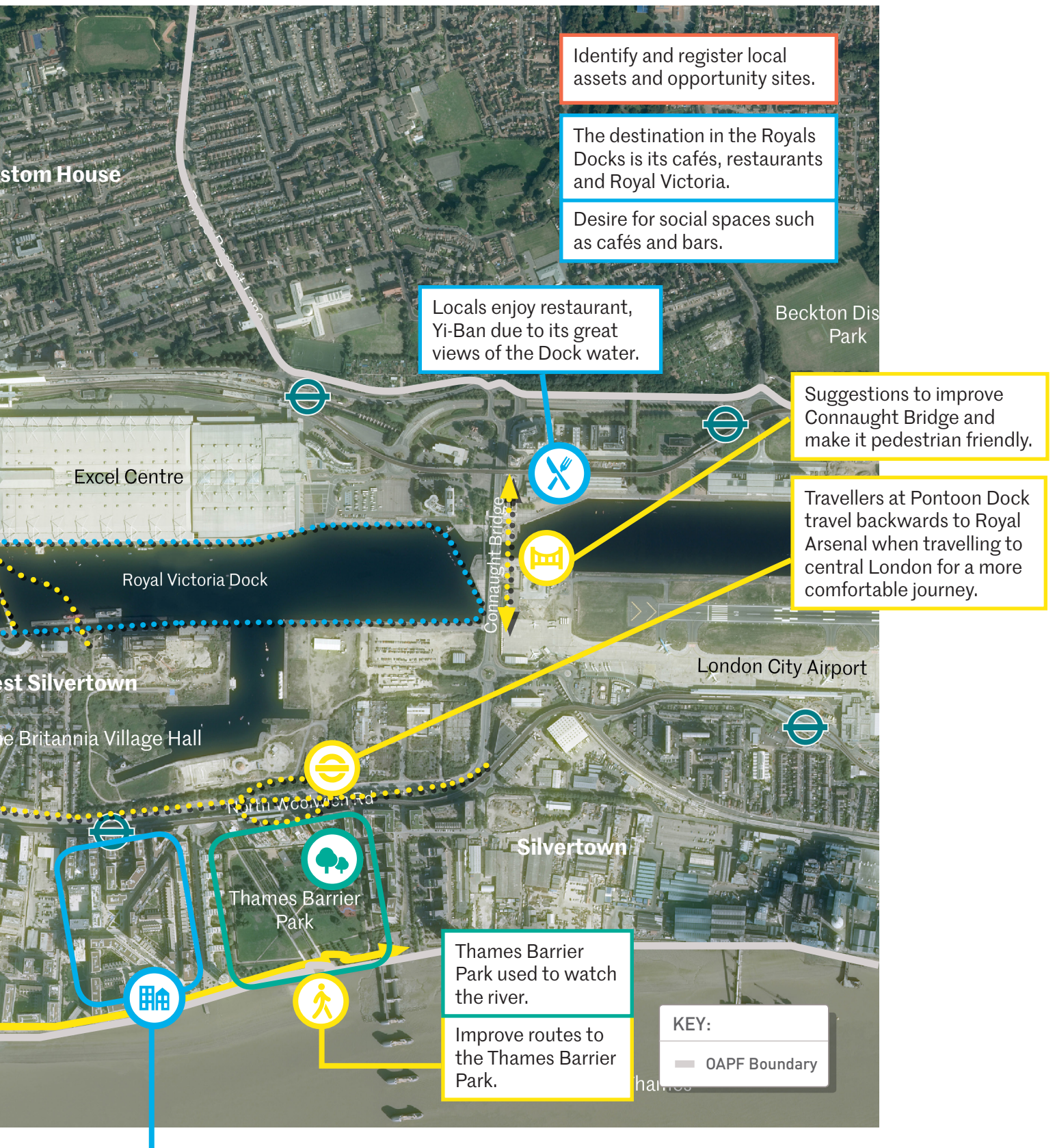
Suggestion of a lift access for buggy and wheelchairs at the new bridge.

Crossrail at Custom House will relieve stress on the DLR.

Concern over proposed lorry park and its impact to infrastructure.

Locally valued green space in Lyle park.







Royal Wharf area workshop



# Appendix D - Area Workshops



Royal Wharf area based workshop (Photographer: Stephen Wright)



Royal Wharf area based workshop



Royal Wharf area based workshop

### 3.1. Connecting People & Places

#### Headline findings across all workshops

Below are the key findings which came out across all workshops, under discussions around the Connecting People and Places theme.

##### Increase safety and accessibility for all

Enabling people to move around easily, improving visibility and surfaces across the area. Traffic calming to encourage cycling and walking.

##### Improve pedestrian and cycle routes

A Thames Path was widely mentioned with suggestions about how it could be a walking / cycling trail - this is a long term project but the starting points are coming forward.

##### Create recreational routes

Heritage and arts trails linking communities together could create a shared identity and enable movement between areas around the docks.

##### Increase water as a means of transport

A dock loop connecting water and green spaces.

##### Improve public transport

The DLR needs to improve across the area, increasing capacity and frequency.

##### Connecting information

Connecting what is happening in the Royal Docks with the communities in Custom House, Canning Town and Beckton.

### Area specific workshop findings

#### Workshop 1 - Royal Wharf 01.10.19

Attendees felt that North Woolwich Road traffic needed calming due to many heavy goods vehicles (HGV's) on the roads, making the experience unpleasant for pedestrians and cyclists.

There was a general agreement that there is a need to improve public transport. Some comments mentioned travellers on the DLR at Pontoon Dock often choose to travel backwards to Royal Arsenal when commuting into the City in order to have a more comfortable journey.

Furthermore, it is believed that connecting to Custom House when Cross rail arrives will be a key component to relieving stress on the DLR.

Suggestions to create recreational routes and improvements on the path to the Thames Barrier park.

#### Workshop 2 - Canning Town 02.10.19

There is support to improve public transport, in particular Silvertown Way is in need of traffic calming and improvements.

Increase water as a means of transport was discussed as something to distinguish Royal Docks' identity. Water transport could improve well-being – research showing benefits for mental health spending time by water, this links with creating recreational routes connecting green and blue routes, along with economic transport solutions.

Increase safety and accessibility for all was an important issue to people, with some saying that the walking / cycling environment from Canning Town / Star Lane is dangerous and does not provide a welcoming experience as the entrance into the Royal Docks.



Canning Town workshop

### Workshop 3 - North Woolwich 09.10.19

In this workshop, there was an emphasis to improve social mobility across Newham due to transience. The rate of movement affects the amount of people staying in the area.

Opening up the dock edge from King George V DLR Station to the Steve Redgrave bridge was discussed. Access to the water's edge would need to be coordinated with London City Airport and TfL to negotiate land release and opening the northern exit at King George V DLR Station.

People raised concern over bus routes being re-routed in North Woolwich, and the reduction of night buses services in the area.

Residents would also like to see improved connections towards Beckton ASDA and Gallions Reach Shopping Centre.

Other comments mentioned that residents often travel south of the river to Woolwich for amenities. However, the Woolwich Ferry is not consistently working or operating one-way; this is a form of water transport that was supported by people.

There is support to interconnect people living around the docks through connecting green spaces.

### Workshop 4 - Beckton 10.10.19

Creating new links, in particular the links from the Green Way to the Thames edge when the development at Beckton gasworks comes forward.

Many people mentioned the Woolwich Ferry is unreliable, often only operating in one direction.

There was suggestion of rental bikes around the docks to encourage the use of recreational routes and sustainable routes of transport.

People were in agreement to increase safety and accessibility for all. Attendees felt that the masterplanning of the area as a series of cul-de-sacs, adds to safety concerns as the area is quiet with cut throughs between neighbourhoods.

Suggestions of animating the green spaces of Beckton Park and increasing the connectivity to the water at A.B.P were made.



North Woolwich workshop



Royal Wharf area based workshop (Photographer: Stephen Wright)



Royal Wharf area based workshop



Royal Wharf area based workshop

## 3.2. Making great places

### Headline findings across all workshops

Below are the key findings which came out across all workshops, under discussions around the Making Great Places theme.

#### Places to meet and socialise

There is a lack of green space in the area, and the spaces that do exist are not maintained or used properly.

The lack of social spaces such as cafés and bars was noted, suggestions about locating these around the parks and water areas to encourage use.

#### Celebrate local history

The heritage assets in the area are not celebrated enough and should be highlighted, not hidden. Suggestions around walking trails and repurposing heritage buildings were made.

#### Use of the water

People wanted to see an increase of cafés and restaurants around the docks to help activate it.

The water can feel inaccessible, people suggested having more activities and infrastructure to help encourage use.

#### Other

Safety was a high priority across all areas, with many suggesting improved lighting and social spaces.

Attendees across the workshops wanted to see basic facilities such as bins and lighting.

### Area specific workshop findings

#### Workshop 1 - Royal Wharf 01.10.19

In this workshop, some felt that the area lacks a social aspect, with room for bars and cafés for people to meet and socialise. Furthermore, cafés and shops by the docks were suggested as a way to activate the water.

As it is a new area, people said it feels isolated and there is a need for improved lighting and routes. Attendees felt that the area is hard to navigate, with many roads leading to dead ends.

There was a discussions were around how the water currently feels too vast and could be made more accessible by being broken by structures or activities that help up to bring into public use.

Other comments discussed that despite the new developments, the area can feel dirty, suggesting there needs to be infrastructure and maintenance in place. It was also mentioned that there is a lack of green and play spaces in the area.

#### Workshop 2 - Canning Town 02.10.19

On the topic of places to meet and socialise, people agreed that there is a need for spaces for both young and older people in the community and that a mix would help with loneliness and social problems.

Community spaces such as parks are currently underused, and a cafe or ice-cream shop would act as a opportunity to help draw people in. Beckton Park is seen as a underused asset and should be accessed more.

Attendees felt that there was not enough for young people to do, and agreed that boats could be used as spaces for them to be creative and do youth activities. The use of boats would also allow the celebration of the local history.

Some comments discussed great existing heritage assets such as Custom House Library that are not looked after or used to their potential. Suggestions were made to merge heritage assets into new schemes or activities to bring awareness of local history.

Many people agreed that basic infrastructure, such as bins and improved lighting are needed in the area.



Royal Wharf area based workshop  
Photographer: Stephen Wright

### Workshop 3 - North Woolwich 09.10.19

Bringing the water into public use was highlighted as it felt there is a lack of access to water, there could be routes through industrial land. There are not enough places to sit and socialise along the water.

In regards to the local history, there are concerns that heritage assets in the area are being stripped away instead of harnessed. There were high levels of support for the preservation and awareness of heritage assets across the Royal Docks, with walking trails and routes being particularly popular. Attendees felt that meaningful art would help to enhance the area both physically and socially.

A need for information was highlighted, with residents saying that there is a lot going on that people are unaware about. Some attendees would like to see residents have more ownership over information and suggested a local community noticeboard.

Some commented that the wall created for Cross Rail should be made into an asset like 'The Highline' in New York, saying that it is not enough just to paint it. It should be enhanced and become a great feature.

### Workshop 4 - Beckton 10.10.19

In the Beckton workshop, attendees stated traditional community centres can feel outdated, there needs to be more active events to draw people in to meet and socialise. Furthermore, there was an agreement on public spaces that offered arts and crafts would be of benefit.

Attendees wanted to see more places to walk in the evenings along the dock edge and enjoy the views of the water.

Celebration of local history was mentioned as a key element of improving the area. An example of this is the Tate Institute, a Victorian building which attendees agreed should be maintained, along with other heritage assets.

Other comments included a need for improved safety in the area with lighting and night buses.



Royal Wharf area based workshop  
Photographer: Stephen Wright



Royal Wharf area based workshop (Photographer: Stephen Wright)



Royal Wharf area based workshop



Royal Wharf area based workshop

### 3.3. Living, Playing, Creating

#### Headline findings across all workshops

Below are the key findings which came out across all workshops, under discussions around the Living, Playing and Creating theme.

##### Plenty to see and do

People would like to see the local identity of the Royal Docks represented in the area, suggestions include the animation of the waterfront.

Attendees agreed that open street markets would enhance the area. These could be seasonal and sell local crafts and produce.

People wanted to see markets and cafés, suggestions of locating these by the water to encourage activity.

##### Community green spaces

The improvement of existing green spaces was noted as a priority, making them more accessible through its signage.

##### Heritage assets

Attendees across the workshops wanted to see a central space celebrating Royal Docks' heritage.

##### What is happening in the area

Using digital platforms and locally established newspaper to understand what is happening in the area is a priority for local people and is a way to increase connectivity of residents living in the area.

##### Performance & events

A lot of support for entertainment such as art, music, cinemas and performances.

### Workshop findings by area

#### Workshop 1 - Royal Wharf 01.10.19

People felt a destination in the area was needed, suggestions of a pier and public realm improvements on the bank side, animating the public space were made.

The younger demographic had positive experiences at events such as the beach, whilst some preferred the Crystal. Some people suggested a festival, similar to the Newham fireworks, being a good idea. However, the strategies for parking and electricity would need to be thought through.

Information was a key element discussed in the workshop, many people highlighted a need for a newspaper to understand what events are going on in the area. There was a strong agreement on an informative platform to connect different areas around the Royal Dock, one way suggested was using hubs and kiosks to connect the different areas on site.

Attendees felt an outdoor street market would engage with residents. The dock water is seen as great for rowing and youth activities, but there were concerns over ships disturbing marinas.

Suggestions of a celebration of the relationship between the new and historical aspects on site were made.

#### Workshop 2 - Canning Town 02.10.19

Safety and security were seen as a key issue, attendees suggested more policing rather than animating places.

Attendees felt there is a lack of information at a community level, suggestion of community boards to be implemented to keep local up to date on activities.

Parks such as London Fields were used as examples as a successful community green spaces.

Support for more entertainment such as art, music, cinemas and performances. Furthermore, activities for young people was encouraged with support for the return of the Beckton Lido.

Heritage asset should be preserved, suggestions of a people's history museum in order to represent the East end history.



Royal Wharf area based workshop  
Photographer: Stephen Wright

### Workshop 3 - North Woolwich 09.10.19

In the workshop, there was suggestions of the docks to be utilised, encouraging the animation of the waterfront. Furthermore, there were suggestions to reactivate existing green spaces such as Royal Victoria gardens.

In talk of connecting locals, an event for sharing knowledge such as an exchange day to trade tools and information found consensus.

Attendees agreed a market selling local food can become a staple for the reason people visit the Royal Docks.

Attendees felt a lack of entertainment and cultural activities, suggestion of a floating music across the Thames to activate the water front.

There was support towards a museum of archives in order to preserve the history of Newham and its heritage assets.

Other comments mentioned that new developments are not reflecting the local identity of the Docks.

### Workshop 4 Beckton 10.10.19

On the topic of events, the creation of multi-use spaces, an example of a vacant space is Will Thorn pavilion, suggestion to use it for festivals.

Attendees wanted to see existing green spaces (Thames Barrier Park) to be made usable (sensory places) and accessible (signage) for diverse groups.

Suggestions of a seasonal markets running throughout the year.

Attendees concerned on the rapid turnover of locals, suggestions were to create a relationship between the long-term residents and transient ones in order prevent residents leaving the area Suggestions included activities for young and older people to mix.

Ideas to collate records and archives of the history of the Docks into one building to tell the narrative of local residents. Other comments mentioned a lack of shops on the High street and a lack of community facilities.



Royal Wharf area based workshop  
Photographer: Stephen Wright



Royal Wharf area based workshop (Photographer: Stephen Wright)



Royal Wharf area based workshop



Royal Wharf area based workshop

### 3.4. Local community economy & work

#### Headline findings across all workshops

Below are the key findings which came out across all workshops, under discussions around the Local Economy, Community and work theme.

##### Providing the right spaces

Need to have ground floor uses (shops and businesses) that are active rather than boarded up. Consider increasing residential development to cross subsidise ground floor uses.

People felt that creative, affordable and flexible workspace would allow companies to expand and grow. Somerset House is a good example of a flexible workplace and tenants tend to live nearby.

##### Opportunities for local people

Opportunity to connect with university students at UEL  
Suggestions of a start up space and employment opportunities locally in order to retain the intellectual capital. Amazon mobile services are planning to move to a site on UEL and link to education courses

Importance of skills, internships and training for young people to be made available in order to provide opportunities for local people

##### Building the economy

Identify the unique sell of the area. The area becomes known for its innovative ways of working

##### Embedding innovation

Support for a place of innovation especially in environmental and social sustainability. Connected to participation and communities building.

Desire for transport innovation, improving public transport and pollution across the docks.

### Workshop findings by area

#### Workshop 1 - Royal Wharf 01.10.19

In order to provide the right spaces, it was suggested that local assets need to be identified and registered as opportunity sites. Some attendees felt that the retaining and intensifying of industrial land would provide suitable spaces.

Suggestion to bring back the Newham Business Directory in order to create opportunities for local people.

Good Hotel is a social enterprise, that targets local unemployed people and trains them in hospitality, it also provides a social heart

Attendees suggested creating a diverse range of jobs for new residents coming into the area. Furthermore, attendees felt the whole area feels isolated and in need of greater connectivity and safety such as lighting in areas frequently used at night-time.

People spoke about the opportunities for the Royal Docks to be an international centre for social and green innovation.

#### Workshop 2 - Canning Town 02.10.19

Attendees felt there is a need for welcoming spaces that showcase the area as a destination.

There was a emphasis on creating opportunities for local people. Youth clubs are needed to give young people the right attention. Fight 4 Peace is a good model and very successful in combining martial arts with education.

There is a lack of markets in the area and suggestions of a box park style project being appropriate for the history of the docks were made.

Attendees felt the Station Café on Barking Road is a good model because it has changed in feel to reflect the demographic changes but the prices have remained stable.

Support for a place of innovation especially in environmental and social sustainability. Connected to participation and communities building.



Beckton area based workshop

### Workshop 3 - North Woolwich 09.10.19

Attendees felt there is a need for space for local businesses/ local based enterprises, grass roots, meanwhile uses. Suggestion of small sites to be used intensively by identifying all the assets and sites as a base of employment and housing involving local people and sustainable methods.

Lack of opportunities for the South facing 5km river frontage. Furthermore, pleasure gardens were historically celebrated. The activation of existing elements on site could provide opportunities for locals.

Attendees mention that there is no community notice board telling about the history. RDVC (Royal Docks Community Voice) aims to be a community land trust and develop a Neighbourhood Plan. Consider a Creative or Community Land Trust at scale use self build and innovative methods of construction.

### Workshop 4 - Beckton 10.10.19

Younger population is coming, the need for community facilities, young people are not catered for. Great demand for creative, affordable and flexible workspaces.

There is a need to improve connections - could have community transport system like Go Sutton in order to create opportunities for local people.

Opportunity to take advantage of great water body and south facing orientation. Suggestions of a Beckton Riviera with working boats and leisure economy. Suggestions to address climate change issues by using the river and water more.

Other comments mentioned the Tate Institute being due to be demolished. Put the Tate Institute into a Community Land Trust. There are no art galleries nor any artist accommodation. Suggestions of a museum for the Royal Docks were made.







# Appendix E - Engagement Material

## STAGE 1: canvass Card

**3. — Living, Playing, Creating**

1.) Tell about an enjoyable 'cultural' experience you had in the last part of the area

2.) What activities would you like to see more of in the Royal Docks and surrounding areas?

3.) What shops/you from attending and participating in arts and culture in the area?

**4. — Local Community, Economy & Work**

4.1 The Mayor of London has committed to improving wealth and prosperity within the Royal Dock's communities. We are interested to find property means to you.

4.2 A few words, and thinking about local businesses and job opportunities, how would you describe the Royal Docks economy today?

4.3 What would make the Royal Docks an attractive place to work or run a business, now or in the future?

4.4 How important is each of the factors for you?

4.5 Building a strong reputation for the Royal Docks as a growing home for business and culture is important for the area's future. In a few words can you describe what you think the area is known for?

**Join the Docks**

Share your thoughts, ideas and get involved from the start – please complete this questionnaire

How would people be in the heart of the plan, the Royal Dock's Enterprise Zone and the Docklands Gateway?

How would people be in the heart of the plan, the Royal Dock's Enterprise Zone and the Docklands Gateway?

[illegible]

## STAGE 1: Big Ideas Map

**Float Your Ideas**

Share your thoughts about the Royal Docks...

**Destinations:**  
Where you go locally to enjoy or spend time & what you do

**Avoid:**  
Where you avoid and why

**Ideas:**  
To improve or enhance the area

**What's Great:**  
What you really value locally and why

Please tell us about any creative or cultural activity in your area

## STAGE 1: Exhibition Boards

### - Living - Playing - Creating -

#### What is the Royal Docks' cultural placemaking strategy?

The strategy will allow us to create a unique cultural offer in the area. It will guide us in developing a range of cultural activities and spaces that will enhance the area's cultural identity and make it a more vibrant and exciting place to live and work. The strategy will also help us to create a more inclusive and accessible cultural offer for all.

#### What's happened so far?

We have been working on a range of projects to enhance the area's cultural identity and make it a more vibrant and exciting place to live and work. These include the creation of the Royal Docks Cultural Trust, the development of the Royal Docks Cultural Strategy, and the launch of the Royal Docks Cultural Festival.

#### What do you think?

We want to hear from you about what you think we should do next. Please let us know what you think we should do next. We will be using your feedback to inform our strategy and to create a more inclusive and accessible cultural offer for all.

#### A cultural map for the Royal Docks

This interactive map shows the cultural offer in the area. It includes information about the Royal Docks Cultural Trust, the Royal Docks Cultural Strategy, and the Royal Docks Cultural Festival. It also includes information about the cultural offer in the area, including the Royal Docks Cultural Trust, the Royal Docks Cultural Strategy, and the Royal Docks Cultural Festival.

##### Art Galleries & Museums

Art Galleries & Museums

##### Creative Industries & Business Hub

Creative Industries & Business Hub

##### Community Life

Community Life

##### Heritage

Heritage

#### What are your ideas for the future?

##### Art Galleries & Museums

Art Galleries & Museums

##### Creative Industries & Business Hub

Creative Industries & Business Hub

##### Community Life

Community Life

##### Heritage

Heritage

What do you think is unique about the cultural offer in the Royal Docks? How can we enhance this to make the Royal Docks a significant destination for 'Culture'?

What is the best activity / event you've ever been to?

### - Making - Great - Places -

#### What is a Public Realm Strategy?

A Public Realm Strategy provides a vision and framework for the design and delivery of public spaces in the area. It will guide us in developing a range of public spaces that will enhance the area's public realm and make it a more vibrant and exciting place to live and work. The strategy will also help us to create a more inclusive and accessible public realm for all.

#### What's happened so far?

We have been working on a range of projects to enhance the area's public realm and make it a more vibrant and exciting place to live and work. These include the creation of the Royal Docks Public Realm Trust, the development of the Royal Docks Public Realm Strategy, and the launch of the Royal Docks Public Realm Festival.

#### What do you think?

We want to hear from you about what you think we should do next. Please let us know what you think we should do next. We will be using your feedback to inform our strategy and to create a more inclusive and accessible public realm for all.

#### What improvements would you recommend?

This interactive map shows the public spaces in the area. It includes information about the Royal Docks Public Realm Trust, the Royal Docks Public Realm Strategy, and the Royal Docks Public Realm Festival. It also includes information about the public spaces in the area, including the Royal Docks Public Realm Trust, the Royal Docks Public Realm Strategy, and the Royal Docks Public Realm Festival.

#### What are your ideas for the future?

The following images are examples of how the Royal Docks and surrounding area could be improved. Please let us know what you think we should do next. We will be using your feedback to inform our strategy and to create a more inclusive and accessible public realm for all.

##### Activation in public places

Activation in public places

##### Riverside

Riverside

##### High streets & local centres

High streets & local centres

##### Dock edge

Dock edge

##### Improving main roads

Improving main roads

##### Public Spaces

Public Spaces

STAGE 1: Exhibition Boards

### The OAPF

#### What is an OAPF?

Opportunity Area Planning Framework (OAPF) are documents used to guide local area opportunities, how they develop.

The London Mayor has identified a number of Opportunity Areas across London. These are designed to help the Mayor and local residents to develop and grow, including opportunities in housing, industry and other infrastructure.

#### What has happened so far?

The Mayor of London, the London Borough of Towerham and Towerham for London, meeting together to create an OAPF for the Royal Docks and Beckton Riverside. The area sits at the heart of the Thames Gateway corridor and is the largest regeneration opportunity in London.

The Royal Docks and Beckton Riverside are a London corridor, creating a world class business, cultural and residential district.

During the past few years, there has been significant investment in the area, with the Royal Docks and Beckton Riverside being transformed into a world class business, cultural and residential district.

At Beckton Riverside, this is the continuation of the gateway, together with a new 100,000 sqm office space, which is a world class business, cultural and residential district.

The area is a world class business, cultural and residential district, which is a world class business, cultural and residential district.

#### What do you think?

The OAPF will be a series of documents that will guide the area's development, including the Royal Docks and Beckton Riverside, and the area's development, including the Royal Docks and Beckton Riverside.

The OAPF will be a series of documents that will guide the area's development, including the Royal Docks and Beckton Riverside, and the area's development, including the Royal Docks and Beckton Riverside.

The OAPF will be a series of documents that will guide the area's development, including the Royal Docks and Beckton Riverside, and the area's development, including the Royal Docks and Beckton Riverside.

#### Opportunity Focus Area

Look at the map below to see the Opportunity Focus Area and the four key themes.

The map shows the Opportunity Focus Area, which is the Royal Docks and Beckton Riverside. The area is divided into four key themes: Canning Town, Thameside West, Thameside East, and North Woolwich. The map also shows the four key themes: Canning Town, Thameside West, Thameside East, and North Woolwich.

##### Canning Town

A world class business, cultural and residential district, which is a world class business, cultural and residential district.

##### Thameside West

A world class business, cultural and residential district, which is a world class business, cultural and residential district.

##### Thameside East

A world class business, cultural and residential district, which is a world class business, cultural and residential district.

##### North Woolwich

A world class business, cultural and residential district, which is a world class business, cultural and residential district.

##### Albert Island

A world class business, cultural and residential district, which is a world class business, cultural and residential district.

##### Beckton Riverside

A world class business, cultural and residential district, which is a world class business, cultural and residential district.

#### Following the four key themes, what ways could communities benefit from change in the area?

There are a number of ways in which communities could benefit from change in the area, including the Royal Docks and Beckton Riverside.

### Local Community, Economy & Work

#### What is the Royal Docks' Economic Purpose?

The Royal Docks' Economic Purpose is to create a world class business, cultural and residential district, which is a world class business, cultural and residential district.

#### What's happened so far?

The Royal Docks' Economic Purpose is to create a world class business, cultural and residential district, which is a world class business, cultural and residential district.

#### What do you think?

The Royal Docks' Economic Purpose is to create a world class business, cultural and residential district, which is a world class business, cultural and residential district.

#### The Royal Docks economy today

The Royal Docks' Economy is a world class business, cultural and residential district, which is a world class business, cultural and residential district.

33,600

The number of jobs in the Royal Docks and surrounding area.

£8,000

The average salary per person in the Royal Docks area.

30,000

The number of homes in the Royal Docks area.

41,500

Projected capacity for additional jobs over the coming five decades.

9 Million

Combined number of annual visitors to the Royal Docks and surrounding area.

500

The number of start-up businesses established in the area last year.

#### What are your ideas for the future?

Development plans for the Royal Docks and Beckton Riverside are a world class business, cultural and residential district, which is a world class business, cultural and residential district.

##### Precedent developments

Marsh

A site of small, medium and large enterprises with links to the global economy.

Beckton Riverside

A site of small, medium and large enterprises with links to the global economy.

Beckton Riverside

A site of small, medium and large enterprises with links to the global economy.

Beckton Riverside

A site of small, medium and large enterprises with links to the global economy.

Beckton Riverside

A site of small, medium and large enterprises with links to the global economy.

Beckton Riverside

A site of small, medium and large enterprises with links to the global economy.

##### The area offers a unique opportunity for business and creativity in London unlike anywhere else. By 2030, what do you want the Royal Docks economy to look like?

What will make it distinctive?

120

Royal Docks Engagement Report

## STAGE 1: Economy Extended Questions

### Local Community, Economy & Work

**Jobs, Business and Prosperity**

There are some more in-depth questions that we would like to ask about jobs, business and development – please complete the questions below and hand this back to a member of the team.

Name..... Postcode.....

If you would like to receive project updates, please speak to a member of the team to share your contact details.

**1. If you are in employment, how do you describe your area of work and your role?**

.....

.....

**2. If you are unemployed, what area of work have you / would you like to be in?**

.....

.....

**3. One in six jobs, in London, are in the creative industries.**  
**Are you involved in a creative / cultural / community business or activity locally?** ☐ Yes ☐ No

If yes please say what? .....

If not, are you aware of any local creative talent(s) we should know of? .....

**4. Do you feel that businesses currently bring any wider benefits to the local area / community?**  
This might include opportunities for local people or wider benefits in the area (e.g. bringing local activity / safety, supporting other local businesses, etc.)

.....

.....

**5. The waterside has a strong industrial heritage and Newham Council has established areas to protect this use. Do you have any good examples of how heavy industry can work well with other uses to create an active and inviting place?**

.....

.....

**6. Take a look at the 'Local Community, Economy and Work' board. The aspiration is to support the development of a mixed business community, comprising international investment and local enterprise, and providing better quality employment opportunities for Newham's residents.**  
**Thinking about the types of businesses and jobs, what would be your three priorities in developing the Royal Docks economy?**

a. .... Why?.....

b. .... Why?.....

c. .... Why?.....

Extended Questions

Please Turn Over  
Please tear-off

**The questions below are to help provide insight into the local economy on an individual level and are completely optional. We are aware they are sensitive and, will not be linked with you personally – please tear-off above and hand back to the team separately.**

**Are you:**

☐ In employment

☐ In part time employment

☐ Self employed

☐ Unemployed

☐ On a short term contract

☐ A full time carer / parent

☐ Unable to work (e.g. disability)

☐ Other

**Your personal circumstances**

Do you have any personal debt?

☐ On a credit card

☐ Over draft

☐ Bank loan

☐ Mortgage

☐ Pay day loan

**Are you:**

Able to buy everything you need..... ☐ Yes ☐ No ☐ Mostly

Able to buy things you want ..... ☐ Yes ☐ No ☐ Mostly

Reliant on support (e.g. food banks, free school meals, etc)..... ☐ Yes ☐ No ☐ Occasionally

## STAGE 1: Question Card

### I've got something to ask or say

■ Name

■ Post code

**Contact us:**

☎ 020 7729 0770 and ask for the Royal Docks Team    ✉ RDteam@fluidoffice.com

## STAGE 1: Heritage Board

# What stories or memories would you like to share?

**What do you think should be celebrated and remembered about the area's history and heritage?**

The timeline shows a brief insight into the history of the Royal Docks and surrounding area. Use a postcard to add your memories and stories of the area to the timeline.

Don't forget this...

1. Write your memory about the area of the docks area.

2. Add it to the timeline.

3. Add it to the timeline.

**Heritage buildings and structures in the area**

Below are just some of the heritage buildings and structures in the wider Docks area.

**What heritage buildings and structures do you think are vital to keep? And how might they be celebrated and/or used?**

Use the cards from the above heritage inventory or tell us how about something else. Write the number & place your comments and ideas here.

**Timeline**

**pre 1750**

**1750**

**1800**

**1850**

**1860**

**1870**

**1880**

**1890**

**1900**

**1910**

**1920**

**1930**

**1940**

**1950**

**1960**

**1970**

**1980**

**1990**

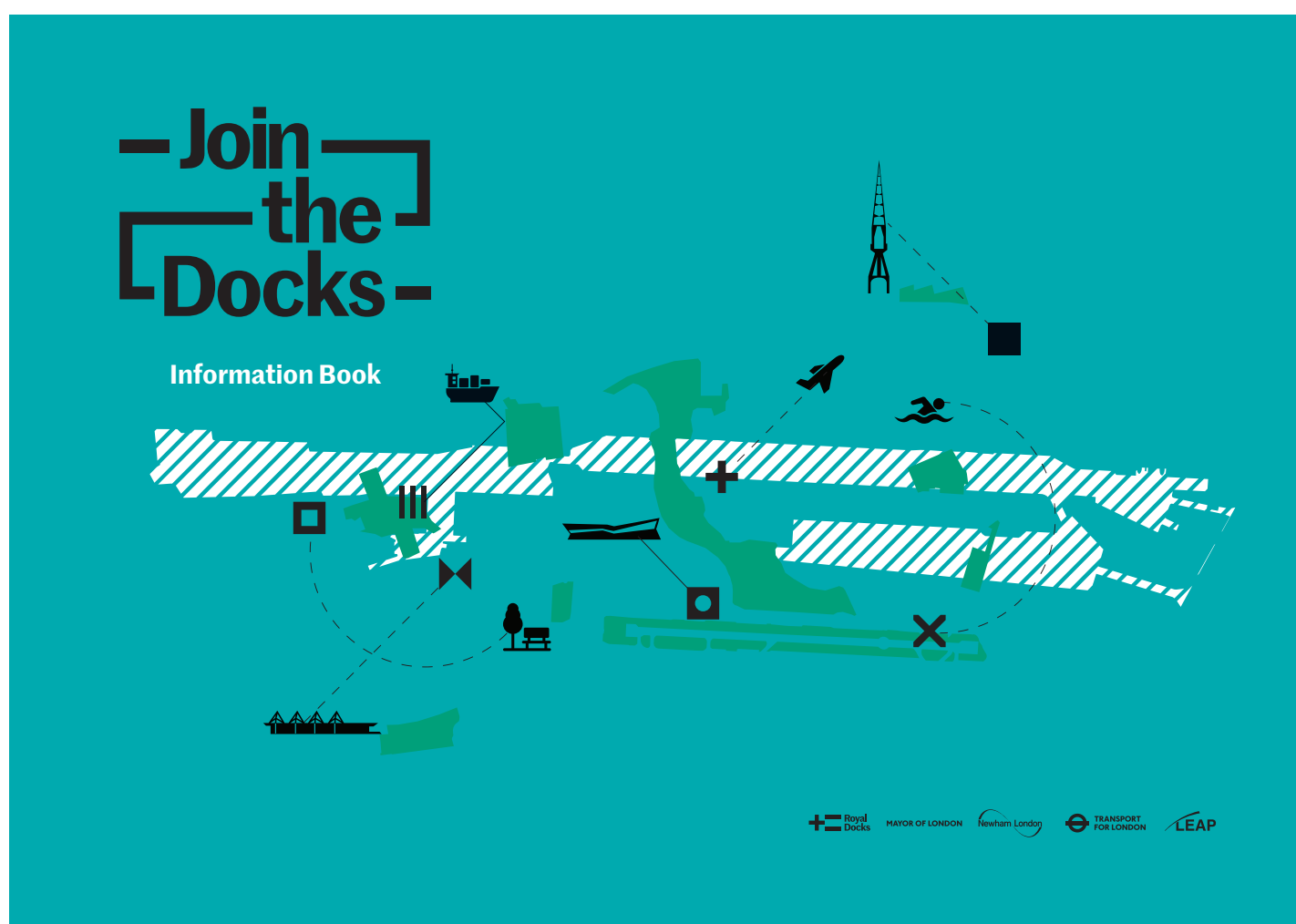
**2000**

**2010**

**2019**

**2020**

## STAGE 1: Flip book



STAGE 1: Summary Board & Water Wheel

# Join the Conversation

## What's it all about?

At London's only Enterprise Zone and one of London's Opportunity Areas, the Royal Docks is making the most of its location on the east of London. The area is a mix of new homes, workplaces and green spaces. The area is a mix of new homes, workplaces and green spaces. The area is a mix of new homes, workplaces and green spaces.

## How to get involved

Visit [www.royaldocks.london/collaboration](https://www.royaldocks.london/collaboration) to find out more.

## What are we consulting on?

The Royal Docks and Docklands Enterprise Zone Planning Framework (OAPF) will be used to guide the development of the area. The OAPF sets out the vision for the area and the principles that will guide the development. The OAPF sets out the vision for the area and the principles that will guide the development.

### Public Realm Strategy

The public realm strategy will aim to create a vibrant and welcoming environment for residents and visitors. The strategy will focus on improving the quality of the public realm, including the streets, parks and public spaces.

### Economic Strategy

The economic strategy will aim to create a vibrant and welcoming environment for residents and visitors. The strategy will focus on improving the quality of the public realm, including the streets, parks and public spaces.

### Culture and Place-making Strategy

The culture and place-making strategy will aim to create a vibrant and welcoming environment for residents and visitors. The strategy will focus on improving the quality of the public realm, including the streets, parks and public spaces.

### We're looking for feedback and ideas that focus on four themes:

#### Connecting People & Places

Improving access to destinations and services, including public transport, walking and cycling routes, and public spaces.

#### Making Great Places

Creating vibrant and welcoming places that are safe, secure and enjoyable to live and work in.

#### Local Community, Economy & Work

Supporting the local community, economy and work, including improving the quality of the public realm, including the streets, parks and public spaces.

#### Using, Playing, Creating

Supporting the local community, economy and work, including improving the quality of the public realm, including the streets, parks and public spaces.

### Timeline

Timeline showing the progression of the OAPF from 2020 to 2023, including key milestones and deliverables.

### Royal Docks Enterprise Zone Strategies

Summary of the various strategies and plans that will guide the development of the area.

## What improvements are needed to support this future growth and existing communities?

What improvements are needed to support this future growth and existing communities?

# How do you want to experience the water?

## Spin the Water Wheel

Where the arrows point, tell us what you love, what you would change, what you would add and what you would do on each area - use the point it makes!

Love Change Add Do

### 1 Royal Victoria Dock

The western end of Royal Victoria Dock has the most potential for development. It is a large area of land that is currently unused. It is a large area of land that is currently unused.

### Royal Albert Dock 2

At present, the western end of Royal Albert Dock is mostly unused. It is a large area of land that is currently unused. It is a large area of land that is currently unused.

### 3 Albert Basin Marina

The proposed development of Albert Basin offers the opportunity for a new marina and waterfront area. It is a large area of land that is currently unused. It is a large area of land that is currently unused.

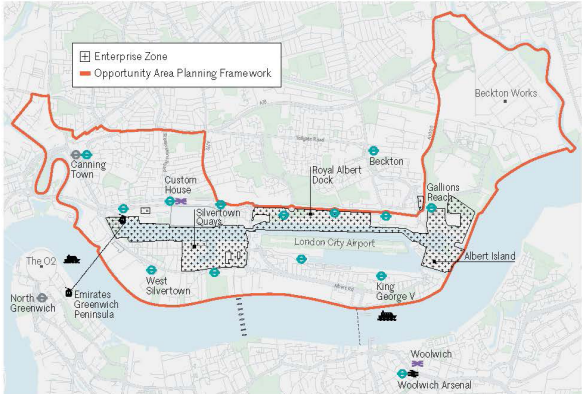
### Thames Riverside 4

At present, the western end of Royal Albert Dock is mostly unused. It is a large area of land that is currently unused. It is a large area of land that is currently unused.

## experience the water?

## STAGE 1: Project Business Card

### Find out more



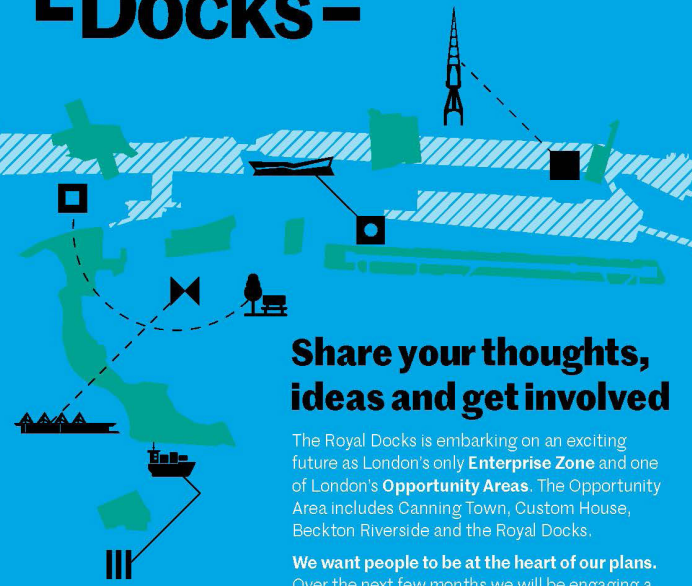
**You can find out more at:**  
[www.royaldocks.london/consultation](http://www.royaldocks.london/consultation)  
[www.london.gov.uk/royal-docks-beckton-riverside-opportunity-area](http://www.london.gov.uk/royal-docks-beckton-riverside-opportunity-area)

**Contact us:**  
 ☎ 020 7729 0770 and ask for the Royal Docks Team  
 ✉ [RDteam@fluidoffice.com](mailto:RDteam@fluidoffice.com)  
 🐦 @yourroyaldocks

**I spoke to:**

**Our next event is at:**






## Join the Docks



### Share your thoughts, ideas and get involved

The Royal Docks is embarking on an exciting future as London's only **Enterprise Zone** and one of London's **Opportunity Areas**. The Opportunity Area includes Canning Town, Custom House, Beckton Riverside and the Royal Docks.

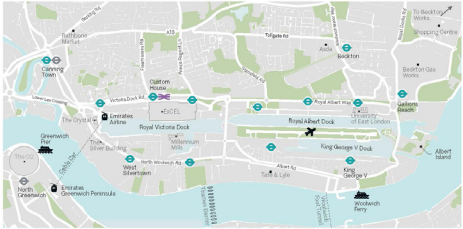
**We want people to be at the heart of our plans.** Over the next few months we will be engaging a wide range of people in the area in a variety of different ways. Help us shape the future of the Royal Docks.

## STAGE 2: Youth canvass Card

### 1. Connecting People & Places

1.1 On the map, mark: a) The places you use and visit the most b) The routes you most often use to get there



How do you most often travel in the area?

1.2

<input type="checkbox"/> DLR	<input type="checkbox"/> Woolwich Ferry	<input type="checkbox"/> Walking	<input type="checkbox"/> Car
<input type="checkbox"/> Tube, Bus	<input type="checkbox"/> Thames Clipper	<input type="checkbox"/> Cycling	<input type="checkbox"/> Cab

### 2. Making Great Places

2.1 What are your top priorities for making great public places in the Royal Docks and surrounding areas? Select your top 5 priorities:

<input type="checkbox"/> Safety	<input type="checkbox"/> Facilities (e.g. toilets)	<input type="checkbox"/> Colourful and exciting
<input type="checkbox"/> Calm and peaceful	<input type="checkbox"/> Reflecting local communities	<input type="checkbox"/> Public art
<input type="checkbox"/> Welcoming	<input type="checkbox"/> Green and nature focussed	<input type="checkbox"/> Meeting and social life
<input type="checkbox"/> Looked after	<input type="checkbox"/> Well-lit	<input type="checkbox"/> Places to sit
<input type="checkbox"/> Comfortable all year round	<input type="checkbox"/> Animated and active	<input type="checkbox"/> Other

Tell us why or your ideas for specific locations

2.2 What are the most important areas for future improvement? Select your top 5 priorities:

<input type="checkbox"/> Transport and getting around	<input type="checkbox"/> Community facilities and services	<input type="checkbox"/> Waste and recycling services
<input type="checkbox"/> Parks	<input type="checkbox"/> Doctors, health centres	<input type="checkbox"/> Broadband and Wi-Fi
<input type="checkbox"/> Allotments	<input type="checkbox"/> Schools	<input type="checkbox"/> Access to local news/information
<input type="checkbox"/> Shops and retail	<input type="checkbox"/> Places of worship	<input type="checkbox"/> Other
<input type="checkbox"/> Youth facilities and services	<input type="checkbox"/> Renewable/sustainable energy	

## I'm joining the Docks

### 3. Living, Playing, Creating

3.1 Tell us about an enjoyable 'cultural' experience you have had in the last year in the area

3.2 What activities would you like to see more of in the Royal Docks and surrounding area? Select your top 5 priorities:

<input type="checkbox"/> Museums and art galleries	<input type="checkbox"/> Walking trails
<input type="checkbox"/> Theatre, music and dance	<input type="checkbox"/> Sports – watching
<input type="checkbox"/> Cinema	<input type="checkbox"/> Sports – playing
<input type="checkbox"/> Libraries and community centres	<input type="checkbox"/> Skateboard / group culture
<input type="checkbox"/> Large scale events / festivals	<input type="checkbox"/> Making music, art, film, design
<input type="checkbox"/> Community events and projects	<input type="checkbox"/> Arts & craft workshops
<input type="checkbox"/> Pubs, cafes, restaurants	<input type="checkbox"/> Spaces to meet
<input type="checkbox"/> Street markets	<input type="checkbox"/> Parks and play spaces
<input type="checkbox"/> Shops	<input type="checkbox"/> Activities on the water
<input type="checkbox"/> Heritage	<input type="checkbox"/> Other

### 4. Local Community and Jobs

4.1 What is important to you within your community? Select your top 3 priorities:

<input type="checkbox"/> Affordable homes and good jobs
<input type="checkbox"/> Balance of time between work/school, family and leisure
<input type="checkbox"/> Knowing your neighbours
<input type="checkbox"/> Having your say in the future of the area.
<input type="checkbox"/> Good education and training opportunities
<input type="checkbox"/> Opportunities for young people
<input type="checkbox"/> Local people benefiting from growth
<input type="checkbox"/> Culture, activities and entertainment
<input type="checkbox"/> Clean air and green spaces
<input type="checkbox"/> Feeling safe
<input type="checkbox"/> Other

4.2 In a few words, how would you describe the sense of 'community' in the Royal Docks today?

### About you

Name

Post code

Age

If you would like to be kept up to date, please provide contact details below:

Email or other contact

Parent/ guardian contact (if under 16)

By filling in this form, you agree to your details being stored and used for the purpose of these projects only, which is to keep you informed about consultation responses, project updates, events and project related information. Your details will be held securely by the GLA, Newham Council, Royal Docks Team and Fluid (based in London) and will not be shared outside of the direct project team.

Please note: that leaving your contact details is entirely optional and consent can be withdrawn at any time. For further details ask for our fair processing notice or contact [DPO@fluidoffice.com](mailto:DPO@fluidoffice.com)

I would also like to register my interest to receive other local updates from the Royal Docks Team, the Greater London Authority or London Borough of Newham.

1. Three words to describe me:

2. The neighbourhood I live in is

3. My favourite...:

Thing I love doing

Place to go

Personal possession

Sound or piece of music

Memory of the area

## STAGE 3: Workshop Exhibition Boards

# Living, Playing, Creating

Living, Playing, Creating is about developing a sustainable mix of uses for the Royal Docks and its surrounding areas, which balances industry, with new homes, jobs and cultural uses. Building more housing in well-connected places can help to address local community needs and provide a range of high quality, genuinely affordable homes for local people. Cultural uses include not only the arts, but also creative industries and participation in public space and social life. These cultural uses reflect the traditions and heritage of the diverse communities in the Royal Docks.

### What we have heard so far...

**The highest priority is for social spaces, including pubs, cafes, restaurants as well as community events and projects.**

**The most memorable events for local people include both local community events and large scale celebratory events such as the Fireworks and Newham Show.**

**20% of responses indicated they would like to have more cultural activities locally, including: cinema, museums, art galleries, theatre, music and dance.**

**Knowing what is happening in the area is a priority for local people and is a key enabler for joining in cultural activities. 33% of responses would like more information about things to do.**

**People would like to see new shops and markets in the Royal Docks and surrounds.**

**People felt that parks and green spaces are underused or neglected across the Royal Docks.**

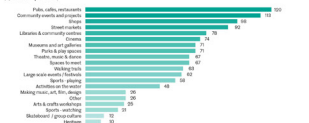


**Celebrating what is unique and rich about the Royal Docks is very important.**

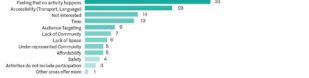
**A major event to draw together all the cultural activity in the Royal Docks would help put it on the map.**

**The natural and wild landscapes are a heritage asset and should be made more of.**

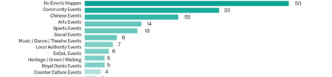
### What activities would you like to see more of in the Royal Docks & surrounding area? Choose 5 (1,200 responses)



### What stops you from accessing or participating in arts and culture in the area? (955 responses)

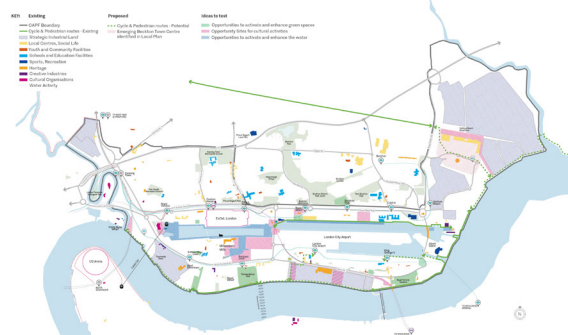
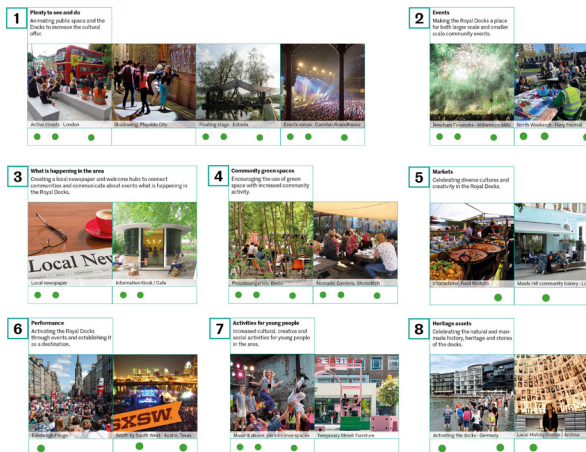


### Tell us about an enjoyable cultural experience you have had in the last year in the area (778 responses)



### Continuing the conversation...

We want to continue the conversation in today's workshop. Here are some example images and opportunities for improvement to inspire our discussion. Tell us what you think of these observations and examples. Do you have any other suggestions?



Tell us what you think of these observations and examples. Do you have any other suggestions?



## STAGE 3: Workshop precedents on Exhibition boards

### Example images

Below are example images which were shared at the workshops.

**Plenty to see and do**  
Animating public space and the Docks to increase the cultural offer.

1



Active streets - London



Floating stage - Estonia

**Events**  
Making the Royal Docks a place for both larger scale and smaller scale community events.

2



Newham Fireworks - Millennium Mills



North Woolwich - Ferry Festival

**What is happening in the area**  
Creating a local newspaper and welcome hubs to connect communities and communicate about events what is happening in the Royal Docks.

3



Local newspaper



Information kiosk / cafe

**Community green spaces**  
Encouraging the use of green space with increased community activity.

4



Prinzessengarten, Berlin



Nomadic Gardens, Shoreditch

**Markets**  
Celebrating diverse cultures and creativity in the Royal Docks.

5



International Food Markets



Maida Hill community bakery - London

**Performance**  
Activating the Royal Docks through events and establishing it as a destination.

6



Edinburgh Fringe



South by South West - Austin, Texas

**Activities for young people**  
Increased cultural, creative and social activities for young people in the area.

7



Music & dance, performance spaces



Temporary Street Furniture

**Heritage assets**  
Celebrating the natural and man-made history, heritage and stories of the docks.

8



Activating the docks - Germany



Local history centre or archive

## STAGE 3: Workshop Exhibition Boards (cont.)

# Connecting People & Places

**Tell us what you think of these observations and examples. Do you have any other suggestions?**

**Connecting People & Places** aims to make the Royal Docks and surrounding areas easier to move around, and better link communities to each other. It also aims to connect people and communities to the water spaces of the Docks and The River Thames, by focusing on walking and cycling, with improved access to public transport.

### What we have heard so far...

**The single highest priority across the area is transport and connectivity.**

Less than 10% of people use the water as a form of transport.

**1 The top places people said they want better connections to are:** Beckton, Gallions Reach Shopping Centre and Greenwich Peninsula from Silvertown and North Woolwich.

50% of respondents felt that **public transport in the area was good, but wanted to see improvements** to the DLR and bus networks, including increased frequency and capacity.

Over 30% of respondents identified **accessibility** as priority: such as lighting, improving lifts and accessible walkways, and ensuring good maintenance.



**How do you most often travel in the area? Select all (517 responses)**

Mode	Count
DLR	173
Bus	97
Tube	79
Walking	64
Car	58
Cycling	58
Woolwich Ferry	16
Thames Clipper	1
Cab	1
Assisted Mobility	0

**Are there any improvements you would like to see? (115 responses)**

Improvement	Count
DLR Capacity / Frequency	19
Bus Capacity / Modernisation	15
Safety / Policing	12
Walking & Cycling	10
Road Maintenance	7
Greening / Tackling Pollution	7
Bus Routes / Keep / Add	6
Traffic Calming	6
Water Transport	6
New DLR Routes	6
LRB Maintenance	5
24 Hour Services	4
Lighting	3
Lease Rights	2
Station Improvements	2
New Transport Modes	2
Water Crossings	1
Public Toilets	1
River Walks	1

**How do you rate public transport in the area? Select 1 (278 responses)**

Rating	Count
Good	14
Average	81
Excellent	25
Poor	17
Bad	2

### Continuing the conversation...

We want to continue the conversation in today's workshop. Here are some example images and opportunities for improvement to inspire our discussion. Tell us what you think of these observations and examples. Do you have any other suggestions?

**1 Improve pedestrian & cycle routes**  
New and improved routes, connecting communities to shopping and existing destinations and transport hubs. Reduce the dominance of traffic along key vehicular routes, improving air quality and reducing noise from traffic.



**2 Increase water as a means of transport**  
Increase use of water as a means of transport.



**3 Improve public transport**  
Additional bus and bus lanes and increased station capacity and frequency, including the provision of new stations where possible. Tackling new modes of transport including electric scooters and rental bikes.



**4 Create recreational routes**  
Use heritage trails and public art to animate routes for walking and cycling.



**5 Increase safety and accessibility for all**  
Improve safety, lighting and signage to create a more inclusive and safe environment for all.



**Key:** Existing (solid line), Proposed (dashed line), What to look (dotted line).

- DLR Capacity
- Bus Capacity
- Walking & Cycling
- Road Maintenance
- Greening / Tackling Pollution
- Bus Routes / Keep / Add
- Traffic Calming
- Water Transport
- New DLR Routes
- LRB Maintenance
- 24 Hour Services
- Lighting
- Lease Rights
- Station Improvements
- New Transport Modes
- Water Crossings
- Public Toilets
- River Walks



Royal Docks Engagement Report

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## STAGE 3: Workshop precedents on Exhibition boards (cont.)

### Example images

Below are example images which were shared at the workshops.

1

#### Improve pedestrian & cycle routes

New and improved routes, connecting communities to upcoming and existing destinations and transport hubs. Reduce the dominance of traffic along key vehicular routes, improving air quality and reducing noise from traffic.



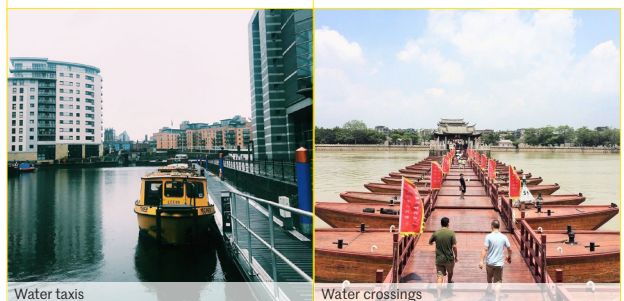
Walking and cycling routes - Rouen, France

Landscaped buffers between vehicles and pedestrians or cyclists - Barcelona

2

#### Increase water as a means of transport

Increase use of water as a means of transport



Water taxis

Water crossings

3

#### Improve public transport

Additional trains and buses and increased station capacity and frequency, including the provision of new stations where possible. Testing new modes of transport including electric scooters and rental bikes.



Improved DLR services

Improved bus services

4

#### Create recreational routes

Use heritage trails and public art to animate routes for walking and cycling.



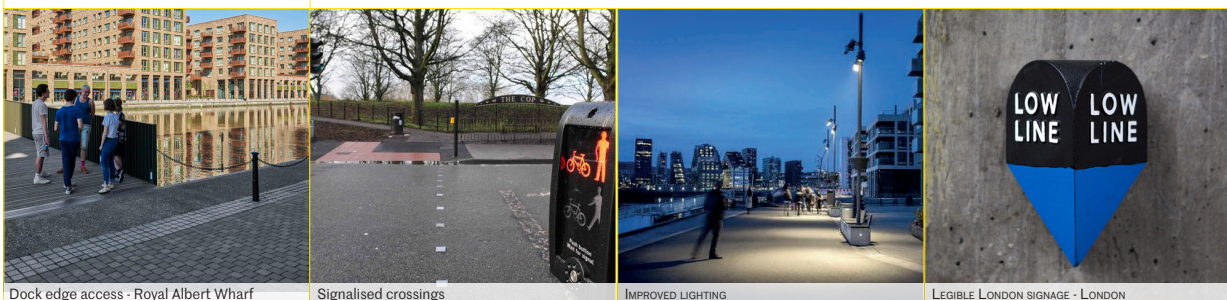
Heritage routes - Ireland

Industrial art trails - Australia

5

#### Increase safety and accessibility for all

Improve surfacing, lighting and signage to create a more inclusive and safe environments for all.



Dock edge access - Royal Albert Wharf

Signalised crossings

IMPROVED LIGHTING

LEGIBLE LONDON SIGNAGE - LONDON

The Royal Docks will have improved and newly created public spaces that host a range of activities and uses, making a vibrant, inclusive public realm enhancing health, wellbeing, social and cultural life. The Dock water and edge will be accessible for everyone to use and enjoy with opportunities for leisure and recreation.

**Over 50% of people said they want public places to be safe, supporting the social life of the community, green and nature focussed**

People would like to see more **places to eat and drink** along with **shops and street markets**

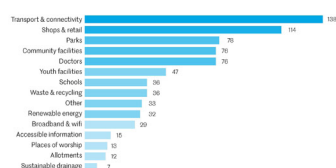
**Over 33% of people would like to see increased and improved local amenities and social infrastructure, (e.g. parks, community facilities, doctors and youth facilities).**

**History and heritage** are important to local people. People felt **local histories and communities** should be protected and celebrated.

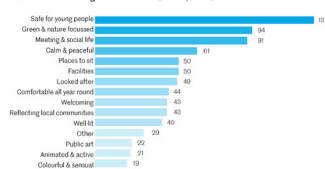
**The water is an attractive asset.** 25% of respondents often use the water or dock waterside, but would like to see improvements to routes and access.



Given the level of change expected, what areas of improvement do you think are most important? Choose 3 (742 responses)



What are your top priorities for making great public places in the Royal Docks and surrounding areas? Choose 3 (787 responses)



**Continuing the conversation...**  
We want to continue the conversation in today's workshop. Here are some example images and opportunities for improvement to inspire our discussion. Tell us what you think of these observations and examples. Do you have any other suggestions?

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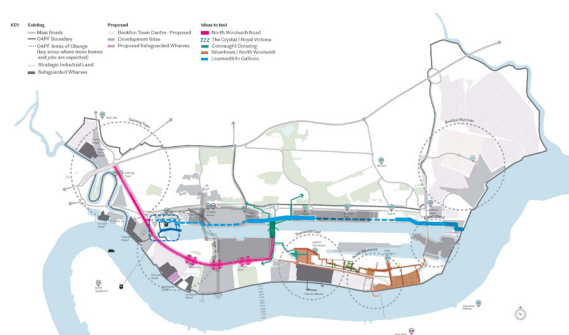
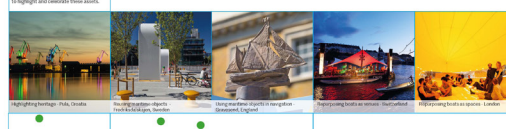
### 1 Places to meet and socialise



**2** **Bringing the water into public use**  
A variety of ways in which the water can be used



**3 Celebrate local history**  
The Royal Dock is rich in history and



**Tell us what you think of these observations and examples. Do you have any other suggestions?**

## Stage 3: Workshop precedents on Exhibition boards (cont.)

### Example images

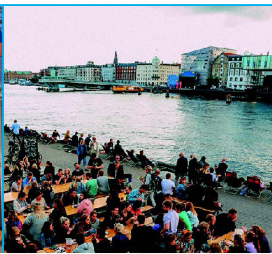
Below are the example images which were shared at the workshops.

#### Places to meet and socialise Creating places to meet and socialise

1



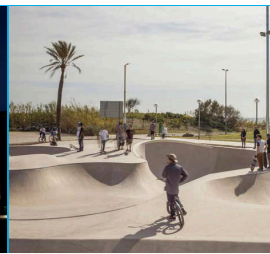
Food market - Nantes, France



Food market - Copenhagen



Improved lighting - Cirkelbroen, Copenhagen



Marbella Skatepark - Barcelona



Green social spaces - Nantes

#### Bringing the water into public use A variety of ways in which the water can be enjoyed and accessed by the community, including active water uses and a publicly accessible dock edge.

2



Floating island - New York



Piers and lido - Kalvebod Waves, Copenhagen



Accessing the water - Ottawa, Canada



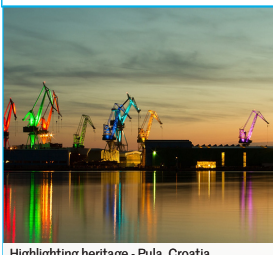
Routes along the dock - Liverpool



Walking and cycling routes - London

#### Celebrate local history The Royal Docks is rich in history and heritage, these are some ideas about how to highlight and celebrate these assets.

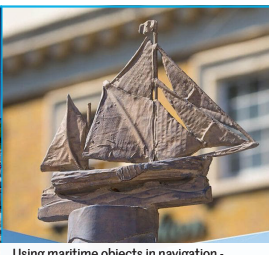
3



Highlighting heritage - Pula, Croatia



Reusing maritime objects - Fredriksdalskajen, Sweden



Using maritime objects in navigation - Gravesend, England



Repurposing boats as venues - Switzerland



Repurposing boats as spaces - London

## Stage 3: Workshop Exhibition Boards (cont.)

# Local Community, Economy & Work

**The Royal Docks (covering both the Enterprise Zone and the wider Royal Docks and Beckton Riverside Opportunity Area) has been identified as one of London's most important growth locations over the next two decades. The Opportunity Area Planning Framework and emerging Economic Strategy will help to define the economic future of the area. They will describe how the area's economy will evolve, the types of businesses and jobs that will be supported, and the opportunities that will be created for the local community. These documents will be shaped by ongoing engagement with the public, local businesses and landowners.**

### What we have heard so far...

**Local people associate the Royal Docks with:** London City Airport, ExCo, industrial and dock history, togetherness and cooperation, peaceful and wide landscapes and affordability.

**70% of respondents play an active role in the community,** occasionally, regularly or by volunteering

**Priorities for people who work or run a business in the area** are start-up spaces, access to customers and having a reputation for being a great destination.

**The most important things to make the Royal Docks an attractive place to work:** a wide range of jobs, good shops and services nearby and an attractive environment

**The most important aspects of prosperity for local people** are secure livelihood, a healthy environment, feeling safe and access to good education



Photo of Royal Docks

### Continuing the conversation...

We want to continue the conversation in today's workshop. Here are some example images and opportunities for improvement to inspire our discussion. Tell us what you think of these observations and examples. Do you have any other suggestions?

### Emerging aspirations for the future Royal Docks Economy:

- Broadening access to employment by increasing the number and type of jobs in the area
- Making better use of land across the area to create more and better spaces for business
- Enhancing the role of the Royal Docks as a visitor destination, while also improving local services and amenities within existing and new town centres
- Maximising international links, harnessing the benefits of Newham's diverse communities and global connectivity
- Embracing new ideas and innovation in terms of technology, the environment and people and community

**Providing the right spaces** 1

Ensure that the delivery of new business is matched by the delivery of a range of workspaces for businesses of different types and sizes. Provide business space and encourage local enterprise, and that your contribution can be used in other ways.



**Creating opportunities for local people** 2

Ensure all local residents can access education, skills and connections to benefit from employment opportunities in the Royal Docks, Newham and beyond.



**Building the economy** 3

Support local people to start new businesses in the Royal Docks. Encourage existing businesses to stay and grow, attract new businesses from around the world.



**Embedding innovation** 4

Establish the Royal Docks as a place to test and develop new ideas, products and services.



### What does prosperity mean to you? Choose top 3 (651 responses)

Prosperity Factor	Count
Secure livelihood	106
A healthy environment	75
Safety	74
Access to good education	65
Work-life balance	53
Opportunities for young people	51
Access to culture, leisure and entertainment	51
Having a voice in the future of the Royal Docks	45
Local people benefiting from growth	41
Feeling part of the community	35
Stability	34
Other	14

### What would make the Royal Docks an attractive place to work or run a business, now or in the future? Prioritise from very important to not important (965 responses)

Factor	Very important	Important	Somewhat	Not important
A wide range of job opportunities	181	146	107	56
Knowledge of what jobs are available	141	113	77	38
Support and training into work	128	100	77	35
Flexible and affordable space for small business	127	100	77	35
High quality workspaces	127	100	77	35
Access to customers	127	100	77	35
Good shops and services nearby	127	100	77	35
Improved public transport and accessibility	127	100	77	35
An attractive environment	127	100	77	35
Distinct identity and heritage	127	100	77	35
Strong business networks	127	100	77	35
A reputation for being a great destination	127	100	77	35
Things to do after work	127	100	77	35
Other	127	100	77	35


Tell us what you think of these observations and examples. Do you have any other suggestions?

## STAGE 3: Workshop precedents on Exhibition boards (cont.)

### Example images

Below are example images which were shared at the workshops.

**1 Providing the right spaces**  
Ensure that the delivery of new homes is matched by the delivery of a range of workspaces for businesses of different types and sizes. Provide business space that encourages local enterprise, and that local communities can use in other ways.

A range of scales of workspace      New affordable models      Community and skills focussed workspace

**2 Creating opportunities for local people**  
Ensure all local residents can access education, skills and connections to benefit from employment opportunities in the Royal Docks, Newham and beyond.

Career progression and adult learning      Work experience and aspiration to higher skills      Apprenticeships

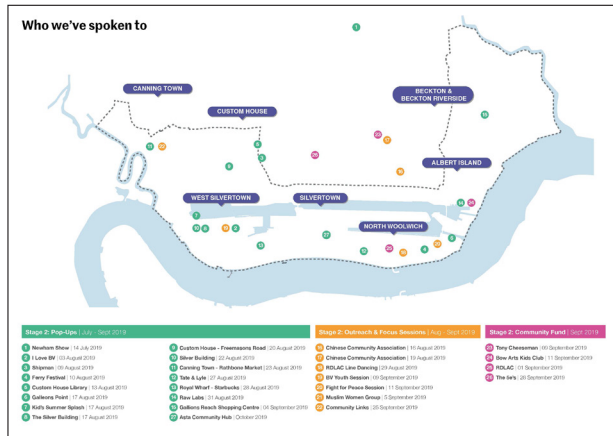
**3 Building the economy**  
Support local people to start new businesses in the Royal Docks. Encourage existing businesses to stay and grow. Attract new businesses from around the world.

Attracting global business      Ongoing business support      Start up support

**4 Embedding innovation**  
Establish the Royal Docks as a place to test and develop new ideas, products and services.

Innovation fund      Community space      Building local capacity

## STAGE 3: Workshop Presentation



### Workshop Structure

Timing	What
6.00-6.30pm	<ul style="list-style-type: none"> <li>Registration (assign tables)</li> <li>Drop-in space</li> </ul>
6.30-6.30	<ul style="list-style-type: none"> <li>Welcome and scene setting</li> </ul>
6.30-7.15	<ul style="list-style-type: none"> <li>Theme table discussion 1</li> </ul>
7.15-8.00	<ul style="list-style-type: none"> <li>Theme table discussion 2</li> </ul>
8.00-8.30pm	<ul style="list-style-type: none"> <li>Round up</li> </ul>



### We're looking for feedback and ideas that focus on four themes:

#### Connecting People & Places

Improving access to destinations as well as social, green and blue infrastructure, services and utilities.

#### Making Great Places

Creating attractive, successful places that acknowledge heritage and where people can enjoy, meet and spend time.

#### Local Community, Economy & Work

Retaining, increasing and diversifying jobs and industry; broadening access and opportunities.

#### Living, Playing, Creating

A sustainable mix of uses, balancing retention of industry with new residential, employment, community and cultural uses.



## 4.1. Keep in touch

### The Royal Docks Delivery Team

Although the current engagement events have concluded. This process has been the start of a much larger conversation across the Royal Docks and surrounding areas.

Web: [www.royaldocks.london/consultation](http://www.royaldocks.london/consultation)

Twitter: [@yourroyaldocks](https://twitter.com/yourroyaldocks)

### Royal Docks and Beckton Riverside OAPF

To keep in touch or find out more please visit:

Web: [www.royaldocksandriversideframework.commonplace.is/](http://www.royaldocksandriversideframework.commonplace.is/)

Web: [www.london.gov.uk/royal-docks-beckton-riverside-opportunity-area](http://www.london.gov.uk/royal-docks-beckton-riverside-opportunity-area)

### Fluid

To ask any questions or to let us know you would like to receive future updates please contact the Royal Docks team at Fluid:

Email: [RDteam@fluidoffice.com](mailto:RDteam@fluidoffice.com)

Phone: 020 7729 0770 and ask for the Royal Docks Team

09.2019

This engagement report has  
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Any queries should be referred to the  
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